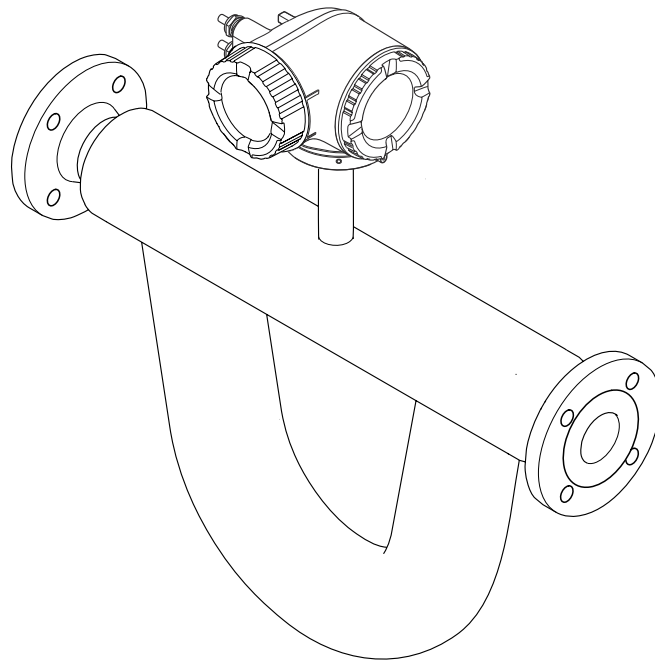


Operating Instructions

Proline Promass Q 300

Coriolis flowmeter
PROFINET



- Make sure the document is stored in a safe place such that it is always available when working on or with the device.
- To avoid danger to individuals or the facility, read the "Basic safety instructions" section carefully, as well as all other safety instructions in the document that are specific to working procedures.
- The manufacturer reserves the right to modify technical data without prior notice. Your Endress+Hauser Sales Center will supply you with current information and updates to these instructions.

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1 About this document

1.1 Document function

These Operating Instructions contain all the information that is required in various phases of the life cycle of the device: from product identification, incoming acceptance and storage, to mounting, connection, operation and commissioning through to troubleshooting, maintenance and disposal.

1.2 Symbols

1.2.1 Safety symbols

DANGER

This symbol alerts you to a dangerous situation. Failure to avoid this situation will result in serious or fatal injury.

WARNING

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.






CAUTION

This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in minor or medium injury.



NOTICE



This symbol contains information on procedures and other facts which do not result in personal injury.

1.2.2 Electrical symbols




Symbol	Meaning
	Direct current
	Alternating current
	Direct current and alternating current
	Ground connection A grounded terminal which, as far as the operator is concerned, is grounded via a grounding system.
	Protective Earth (PE) A terminal which must be connected to ground prior to establishing any other connections. The ground terminals are situated inside and outside the device: <ul style="list-style-type: none"> ▪ Inner ground terminal: Connects the protective earth to the mains supply. ▪ Outer ground terminal: Connects the device to the plant grounding system.

1.2.3 Communication symbols













Symbol	Meaning
	Wireless Local Area Network (WLAN) Communication via a wireless, local network.
	LED Light emitting diode is off.

Symbol	Meaning
	LED Light emitting diode is on.
	LED Light emitting diode is flashing.



1.2.4 Tool symbols



Symbol	Meaning
	Flat blade screwdriver
	Allen key
	Open-ended wrench

1.2.5 Symbols for certain types of information


Symbol	Meaning
	Permitted Procedures, processes or actions that are permitted.
	Preferred Procedures, processes or actions that are preferred.
	Forbidden Procedures, processes or actions that are forbidden.
	Tip Indicates additional information.
	Reference to documentation.
	Reference to page.
	Reference to graphic.
	Notice or individual step to be observed.
	Series of steps.
	Result of a step.
	Help in the event of a problem.
	Visual inspection.

1.2.6 Symbols in graphics

Symbol	Meaning
1, 2, 3, ...	Item numbers
	Series of steps
A, B, C, ...	Views
A-A, B-B, C-C, ...	Sections
	Hazardous area

Symbol	Meaning
	Safe area (non-hazardous area)
	Flow direction

1.3 Documentation

 For an overview of the scope of the associated Technical Documentation, refer to the following:

- *W@M Device Viewer* (www.endress.com/deviceviewer): Enter the serial number from nameplate
- *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the 2D matrix code (QR code) on the nameplate

 Detailed list of the individual documents along with the documentation code
→  256

1.3.1 Standard documentation

Document type	Purpose and content of the document
Technical Information	Planning aid for your device The document contains all the technical data on the device and provides an overview of the accessories and other products that can be ordered for the device.
Sensor Brief Operating Instructions	Guides you quickly to the 1st measured value - Part 1 The Sensor Brief Operating Instructions are aimed at specialists with responsibility for installing the measuring device. <ul style="list-style-type: none"> ▪ Incoming acceptance and product identification ▪ Storage and transport ▪ Installation
Transmitter Brief Operating Instructions	Guides you quickly to the 1st measured value - Part 2 The Transmitter Brief Operating Instructions are aimed at specialists with responsibility for commissioning, configuring and parameterizing the measuring device (until the first measured value). <ul style="list-style-type: none"> ▪ Product description ▪ Installation ▪ Electrical connection ▪ Operation options ▪ System integration ▪ Commissioning ▪ Diagnostic information
Description of Device Parameters	Reference for your parameters The document provides a detailed explanation of each individual parameter in the Expert operating menu. The description is aimed at those who work with the device over the entire life cycle and perform specific configurations.

1.3.2 Supplementary device-dependent documentation

Additional documents are supplied depending on the device version ordered: Always comply strictly with the instructions in the supplementary documentation. The supplementary documentation is an integral part of the device documentation.

1.4 Registered trademarks

PROFINET®

Registered trademark of the PROFIBUS User Organization, Karlsruhe, Germany

2 Safety instructions

2.1 Requirements for the personnel

The personnel for installation, commissioning, diagnostics and maintenance must fulfill the following requirements:

- ▶ Trained, qualified specialists must have a relevant qualification for this specific function and task.
- ▶ Are authorized by the plant owner/operator.
- ▶ Are familiar with federal/national regulations.
- ▶ Before starting work, read and understand the instructions in the manual and supplementary documentation as well as the certificates (depending on the application).
- ▶ Follow instructions and comply with basic conditions.

The operating personnel must fulfill the following requirements:

- ▶ Are instructed and authorized according to the requirements of the task by the facility's owner-operator.
- ▶ Follow the instructions in this manual.

2.2 Designated use

Application and media

The measuring device described in this manual is intended only for the flow measurement of liquids and gases.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

Measuring devices for use in hazardous areas, in hygienic applications or where there is an increased risk due to process pressure, are labeled accordingly on the nameplate.

To ensure that the measuring device remains in proper condition for the operation time:

- ▶ Keep within the specified pressure and temperature range.
- ▶ Only use the measuring device in full compliance with the data on the nameplate and the general conditions listed in the Operating Instructions and supplementary documentation.
- ▶ Based on the nameplate, check whether the ordered device is permitted for the intended use in the hazardous area (e.g. explosion protection, pressure vessel safety).
- ▶ Use the measuring device only for media to which the process-wetted materials are sufficiently resistant.
- ▶ If the ambient temperature of the measuring device is outside the atmospheric temperature, it is absolutely essential to comply with the relevant basic conditions as specified in the device documentation → 8.
- ▶ Protect the measuring device permanently against corrosion from environmental influences.

Incorrect use

Non-designated use can compromise safety. The manufacturer is not liable for damage caused by improper or non-designated use.

WARNING

Danger of breakage due to corrosive or abrasive fluids and ambient conditions!

- ▶ Verify the compatibility of the process fluid with the sensor material.
- ▶ Ensure the resistance of all fluid-wetted materials in the process.
- ▶ Keep within the specified pressure and temperature range.

NOTICE**Verification for borderline cases:**

- ▶ For special fluids and fluids for cleaning, Endress+Hauser is glad to provide assistance in verifying the corrosion resistance of fluid-wetted materials, but does not accept any warranty or liability as minute changes in the temperature, concentration or level of contamination in the process can alter the corrosion resistance properties.

Residual risks**⚠ WARNING**

The electronics and the medium may cause the surfaces to heat up. This presents a burn hazard!

- ▶ For elevated fluid temperatures, ensure protection against contact to prevent burns.

2.3 Workplace safety

For work on and with the device:

- ▶ Wear the required personal protective equipment according to federal/national regulations.

For welding work on the piping:

- ▶ Do not ground the welding unit via the measuring device.

If working on and with the device with wet hands:

- ▶ Due to the increased risk of electric shock, gloves must be worn.

2.4 Operational safety

Risk of injury.

- ▶ Operate the device in proper technical condition and fail-safe condition only.
- ▶ The operator is responsible for interference-free operation of the device.

Conversions to the device

Unauthorized modifications to the device are not permitted and can lead to unforeseeable dangers.

- ▶ If, despite this, modifications are required, consult with Endress+Hauser.

Repair

To ensure continued operational safety and reliability,

- ▶ Carry out repairs on the device only if they are expressly permitted.
- ▶ Observe federal/national regulations pertaining to repair of an electrical device.
- ▶ Use original spare parts and accessories from Endress+Hauser only.

2.5 Product safety

This measuring device is designed in accordance with good engineering practice to meet state-of-the-art safety requirements, has been tested, and left the factory in a condition in which it is safe to operate.

It meets general safety standards and legal requirements. It also complies with the EU directives listed in the device-specific EU Declaration of Conformity. Endress+Hauser confirms this by affixing the CE mark to the device.






2.6 IT security

Our warranty is valid only if the device is installed and used as described in the Operating Instructions. The device is equipped with security mechanisms to protect it against any inadvertent changes to the settings.

IT security measures, which provide additional protection for the device and associated data transfer, must be implemented by the operators themselves in line with their security standards.


2.7 Device-specific IT security

The device offers a range of specific functions to support protective measures on the operator's side. These functions can be configured by the user and guarantee greater in-operation safety if used correctly. An overview of the most important functions is provided in the following section.

Function/interface	Factory setting	Recommendation
Write protection via hardware write protection switch →  11	Not enabled.	On an individual basis following risk assessment.
Access code (also applies for Web server login or FieldCare connection) →  12	Not enabled (0000).	Assign a customized access code during commissioning.
WLAN (order option in display module)	Enabled.	On an individual basis following risk assessment.
WLAN security mode	Enabled (WPA2-PSK)	Do not change.
WLAN passphrase (password) →  12	Serial number	Assign an individual WLAN passphrase during commissioning.
WLAN mode	Access Point	On an individual basis following risk assessment.
Web server →  12	Enabled.	On an individual basis following risk assessment.
CDI-RJ45 service interface →  13	–	On an individual basis following risk assessment.

2.7.1 Protecting access via hardware write protection

Write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare) can be disabled via a write protection switch (DIP switch on the motherboard). When hardware write protection is enabled, only read access to the parameters is possible.


Hardware write protection is disabled when the device is delivered →  139.

2.7.2 Protecting access via a password

Different passwords are available to protect write access to the device parameters or access to the device via the WLAN interface.


- **User-specific access code**
Protect write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare). Access authorization is clearly regulated through the use of a user-specific access code.
- **WLAN passphrase**
The network key protects a connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface which can be ordered as an option.
- **Infrastructure mode**
When the device is operated in infrastructure mode, the WLAN passphrase corresponds to the WLAN passphrase configured on the operator side.


User-specific access code

Write access to the device parameters via the local display, Web browser or operating tool (e.g. FieldCare, DeviceCare) can be protected by the modifiable, user-specific access code (→  138).

When the device is delivered, the device does not have an access code and is equivalent to 0000 (open).

WLAN passphrase: Operation as WLAN access point


A connection between an operating unit (e.g. notebook or tablet) and the device via the WLAN interface (→  68), which can be ordered as an optional extra, is protected by the network key. The WLAN authentication of the network key complies with the IEEE 802.11 standard.

When the device is delivered, the network key is pre-defined depending on the device. It can be changed via the **WLAN settings** submenu in the **WLAN passphrase** parameter (→  131).


Infrastructure mode

A connection between the device and WLAN access point is protected by means of an SSID and passphrase on the system side. Please contact the relevant system administrator for access.

General notes on the use of passwords

- The access code and network key supplied with the device should be changed during commissioning.
- Follow the general rules for generating a secure password when defining and managing the access code or network key.
- The user is responsible for the management and careful handling of the access code and network key.
- For information on configuring the access code or on what to do if you lose the password, see the "Write protection via access code" section →  138


2.7.3 Access via Web server

The device can be operated and configured via a Web browser with the integrated Web server (→  60). The connection is via the service interface (CDI-RJ45), the connection for PROFINET signal transmission (RJ45 connector) or the WLAN interface.

The Web server is enabled when the device is delivered. The Web server can be disabled if necessary (e.g. after commissioning) via the **Web server functionality** parameter.

The device and status information can be hidden on the login page. This prevents unauthorized access to the information.




For detailed information on device parameters, see:
The "Description of Device Parameters" document →  256.



2.7.4 Access via service interface (CDI-RJ45)

The device can be connected to a network via the service interface (CDI-RJ45). Device-specific functions guarantee the secure operation of the device in a network.

The use of relevant industrial standards and guidelines that have been defined by national and international safety committees, such as IEC/ISA62443 or the IEEE, is recommended. This includes organizational security measures such as the assignment of access authorization as well as technical measures such as network segmentation.

 Transmitters with an Ex de approval may not be connected via the service interface (CDI-RJ45)!

Order code for "Approval transmitter + sensor", options (Ex de): BA, BB, C1, C2, GA, GB, MA, MB, NA, NB

 The device can be integrated in a ring topology. The device is integrated via the terminal connection for signal transmission (output 1) and the connection to the service interface (CDI-RJ45) →  38.

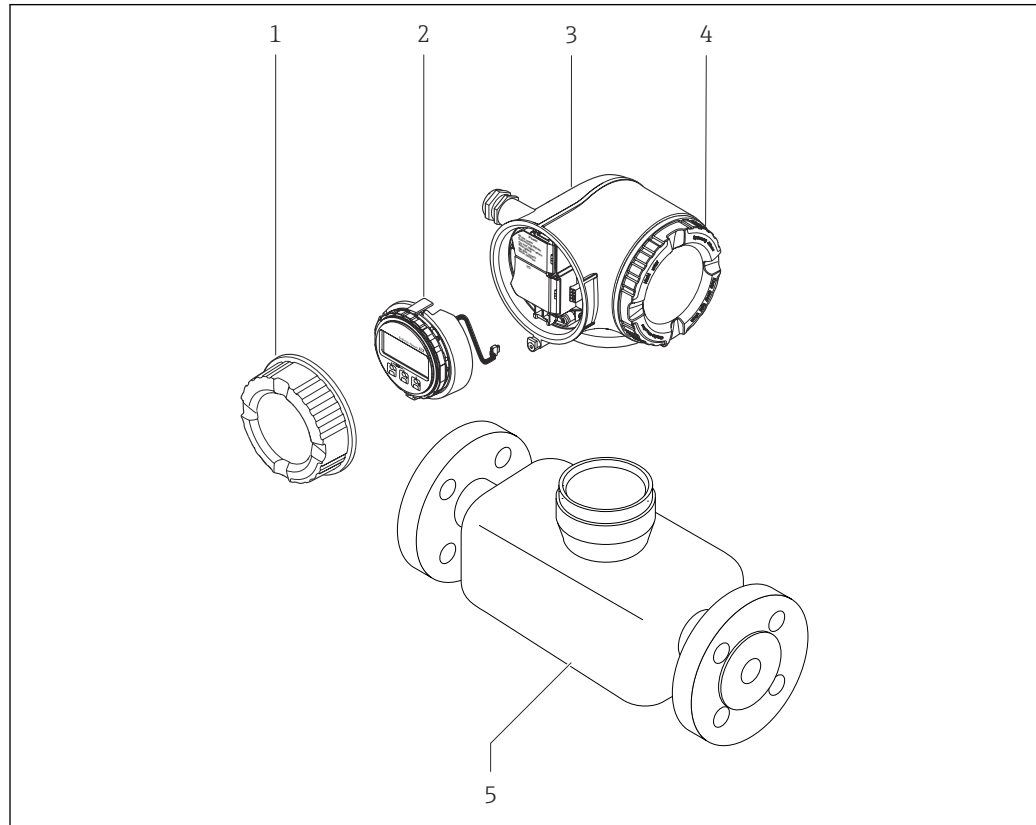
3 Product description

The device consists of a transmitter and a sensor.


The device is available as a compact version:

The transmitter and sensor form a mechanical unit.

3.1 Product design



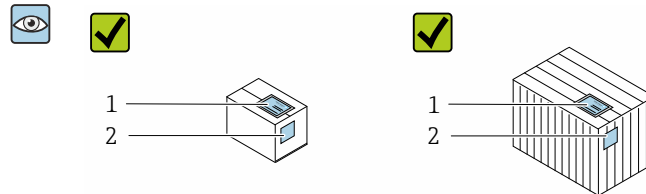
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 1 Important components of a measuring device

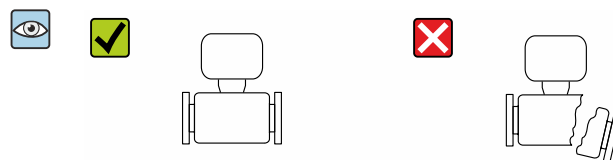
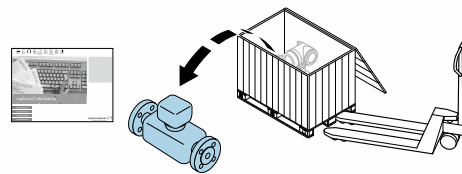
- 1 Connection compartment cover
- 2 Display module
- 3 Transmitter housing
- 4 Electronics compartment cover
- 5 Sensor

4 Incoming acceptance and product identification

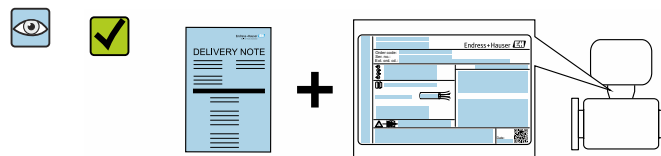
4.1 Incoming acceptance



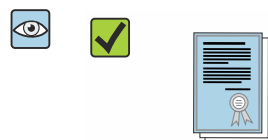
Are the order codes on the delivery note (1) and the product sticker (2) identical?





Are the goods undamaged?



Do the nameplate data match the ordering information on the delivery note?



Is the envelope present with accompanying documents?

-  If one of the conditions is not satisfied, contact your Endress+Hauser Sales Center.
- Depending on the device version, the CD-ROM might not be part of the delivery! The Technical Documentation is available via the Internet or via the *Endress+Hauser Operations App*, see the "Product identification" section →  16.

4.2 Product identification

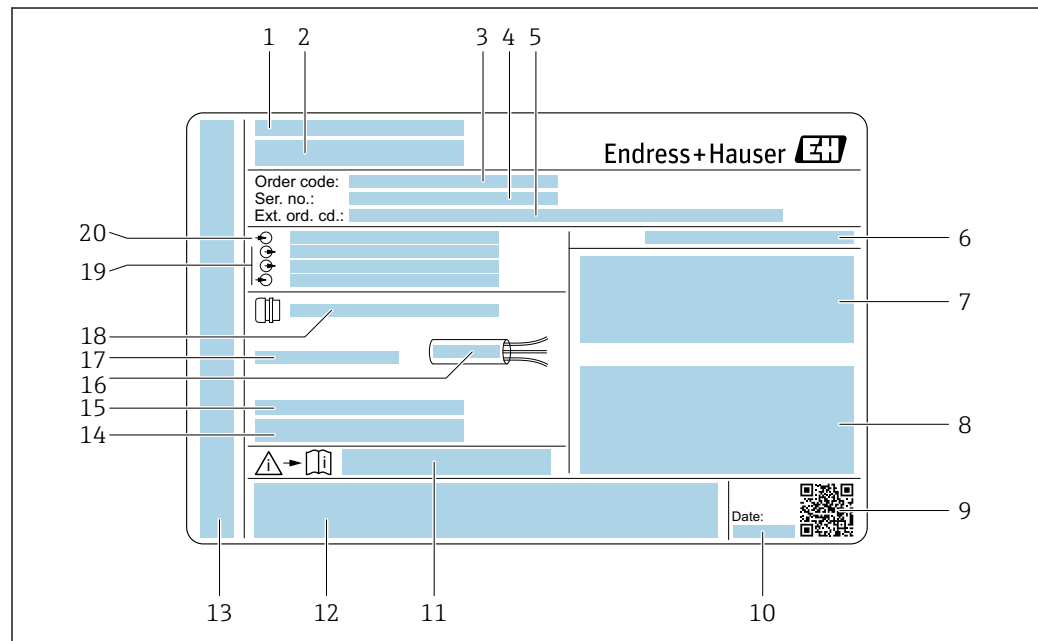
The following options are available for identification of the device:

- Nameplate specifications
- Order code with breakdown of the device features on the delivery note
- Enter serial numbers from nameplates in the *W@M Device Viewer* (www.endress.com/deviceviewer): All information about the device is displayed.
- Enter the serial number from nameplates in the *Endress+Hauser Operations App* or scan the 2-D matrix code (QR code) on the nameplate using the *Endress+Hauser Operations App*: All information about the device is displayed.

For an overview of the scope of the associated Technical Documentation, refer to the following:

- The "Additional standard documentation on the device" → 8 and "Supplementary device-dependent documentation" → 8 sections
- The *W@M Device Viewer*: enter the serial number from the nameplate (www.endress.com/deviceviewer)
- The *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the 2-D matrix code (QR code) on the nameplate.

4.2.1 Transmitter nameplate

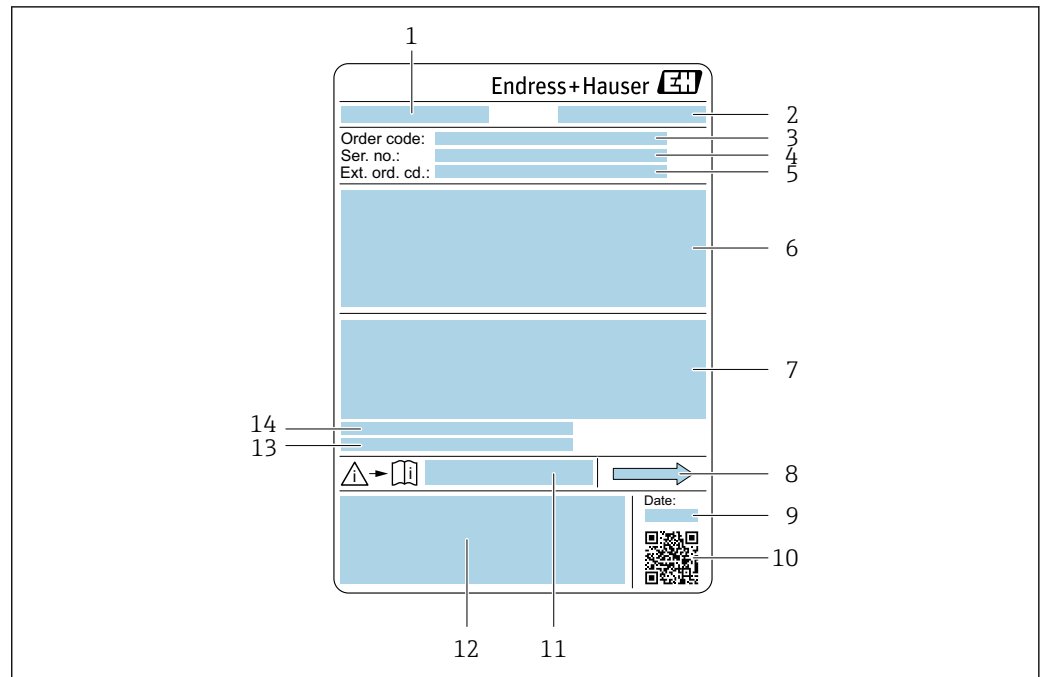


A0029192


2 Example of a transmitter nameplate

- 1 Manufacturing location
- 2 Name of the transmitter
- 3 Order code
- 4 Serial number (ser. no.)
- 5 Extended order code (Ext. ord. cd.)
- 6 Degree of protection
- 7 Space for approvals: use in hazardous areas
- 8 Electrical connection data: available inputs and outputs
- 9 2-D matrix code
- 10 Manufacturing date: year-month
- 11 Document number of safety-related supplementary documentation
- 12 Space for approvals and certificates: e.g. CE mark, C-Tick
- 13 Space for degree of protection of connection and electronics compartment when used in hazardous areas
- 14 Firmware version (FW) and device revision (Dev.Rev.) from the factory
- 15 Space for additional information in the case of special products
- 16 Permitted temperature range for cable
- 17 Permitted ambient temperature (T_a)
- 18 Information on cable gland
- 19 Available inputs and outputs, supply voltage
- 20 Electrical connection data: supply voltage

4.2.2 Sensor nameplate



A0029199

 3 Example of a sensor nameplate

- 1 Name of the sensor
- 2 Manufacturing location
- 3 Order code
- 4 Serial number (ser. no.)
- 5 Extended order code (Ext. ord. cd.)
- 6 Nominal diameter of the sensor; flange nominal diameter/nominal pressure; sensor test pressure; medium temperature range; material of measuring tube and manifold; sensor-specific information: e.g. pressure range of sensor housing, wide-range density specification (special density calibration)
- 7 Approval information for explosion protection, Pressure Equipment Directive and degree of protection
- 8 Flow direction
- 9 Manufacturing date: year-month
- 10 2-D matrix code
- 11 Document number of safety-related supplementary documentation
- 12 CE mark, C-Tick
- 13 Surface roughness
- 14 Permitted ambient temperature (T_a)




Order code

The measuring device is reordered using the order code.

Extended order code

- The device type (product root) and basic specifications (mandatory features) are always listed.
- Of the optional specifications (optional features), only the safety and approval-related specifications are listed (e.g. LA). If other optional specifications are also ordered, these are indicated collectively using the # placeholder symbol (e.g. #LA#).
- If the ordered optional specifications do not include any safety and approval-related specifications, they are indicated by the + placeholder symbol (e.g. XXXXXX-ABCDE+).

4.2.3 Symbols on measuring device

Symbol	Meaning
	WARNING! This symbol alerts you to a dangerous situation. Failure to avoid this situation can result in serious or fatal injury.
	Reference to documentation Refers to the corresponding device documentation.
	Protective ground connection A terminal which must be connected to ground prior to establishing any other connections.

5 Storage and transport

5.1 Storage conditions

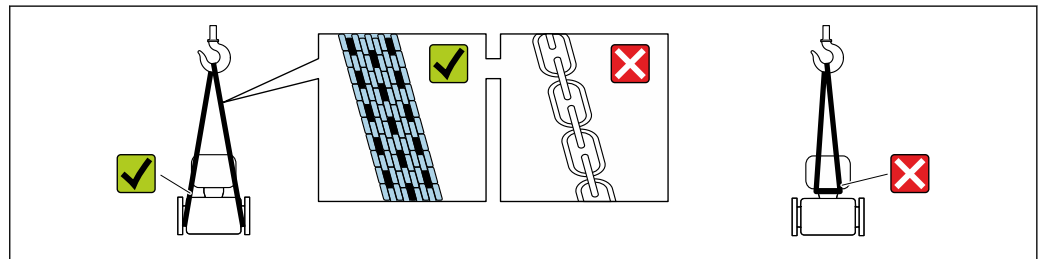
Observe the following notes for storage:

- ▶ Store in the original packaging to ensure protection from shock.
- ▶ Do not remove protective covers or protective caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring tube.
- ▶ Protect from direct sunlight to avoid unacceptably high surface temperatures.
- ▶ Store in a dry and dust-free place.
- ▶ Do not store outdoors.


Storage temperature →  241

5.2 Transporting the product

Transport the measuring device to the measuring point in the original packaging.



A0029252

-  Do not remove protective covers or caps installed on process connections. They prevent mechanical damage to the sealing surfaces and contamination in the measuring tube.

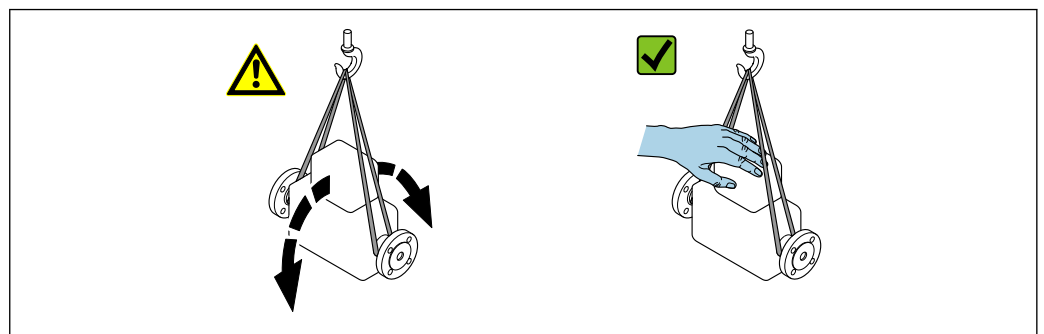
5.2.1 Measuring devices without lifting lugs

WARNING

Center of gravity of the measuring device is higher than the suspension points of the webbing slings.

Risk of injury if the measuring device slips.

- ▶ Secure the measuring device against slipping or turning.
- ▶ Observe the weight specified on the packaging (stick-on label).



A0029214

5.2.2 Measuring devices with lifting lugs

⚠ CAUTION

Special transportation instructions for devices with lifting lugs

- ▶ Only use the lifting lugs fitted on the device or flanges to transport the device.
- ▶ The device must always be secured at two lifting lugs at least.

5.2.3 Transporting with a fork lift

If transporting in wood crates, the floor structure enables the crates to be lifted lengthwise or at both sides using a forklift.

5.3 Packaging disposal

All packaging materials are environmentally friendly and 100 % recyclable:

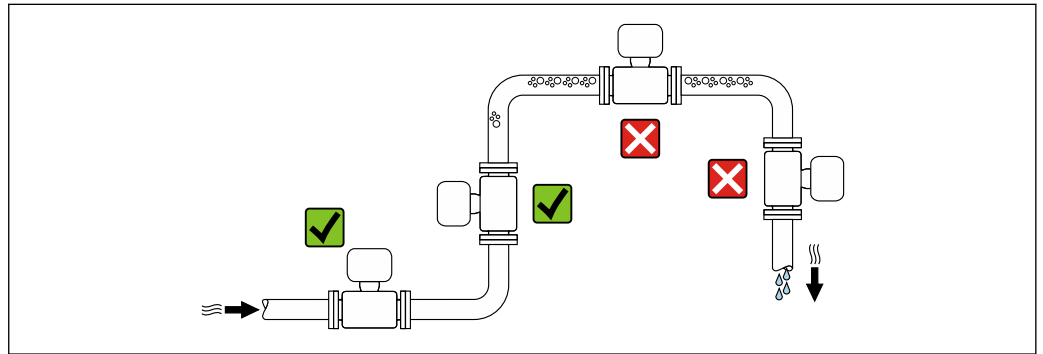
- Outer packaging of device
 - Polymer stretch wrap that complies with EU Directive 2002/95/EC (RoHS)
- Packaging
 - Wooden crate treated in accordance with ISPM 15 standard, confirmed by IPPC logo
 - Cardboard box in accordance with European packaging guideline 94/62EC, recyclability confirmed by Resy symbol
- Carrying and securing materials
 - Disposable plastic pallet
 - Plastic straps
 - Plastic adhesive strips
- Filler material
 - Paper pads

6 Installation

6.1 Installation conditions

6.1.1 Mounting position

Mounting location



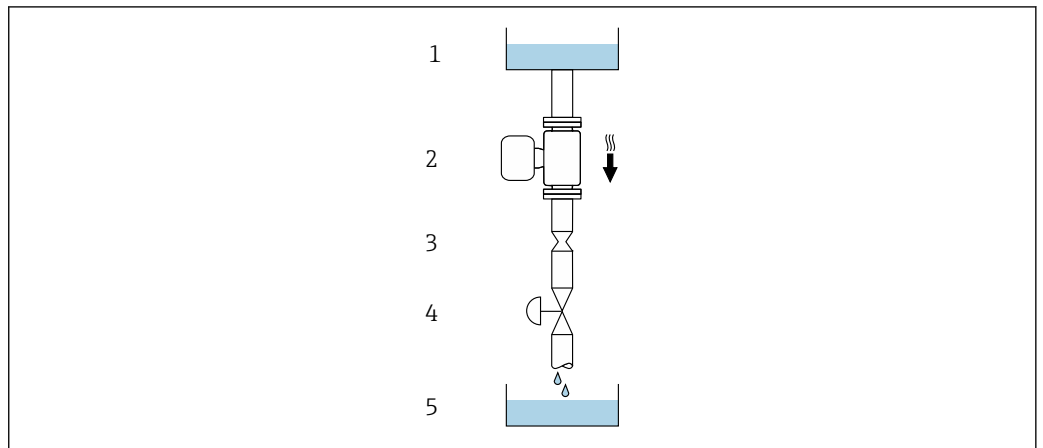
A0028772

To prevent measuring errors arising from accumulation of gas bubbles in the measuring tube, avoid the following mounting locations in the pipe:

- Highest point of a pipeline.
- Directly upstream of a free pipe outlet in a down pipe.

Installation in down pipes

However, the following installation suggestion allows for installation in an open vertical pipeline. Pipe restrictions or the use of an orifice with a smaller cross-section than the nominal diameter prevent the sensor running empty while measurement is in progress.



A0028773

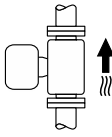
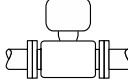
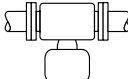

4 Installation in a down pipe (e.g. for batching applications)

- 1 Supply tank
- 2 Sensor
- 3 Orifice plate, pipe restriction
- 4 Valve
- 5 Batching tank

DN		Ø orifice plate, pipe restriction	
[mm]	[in]	[mm]	[in]
25	1	14	0.55
50	2	28	1.10
80	3	50	1.97
100	4	65	2.60

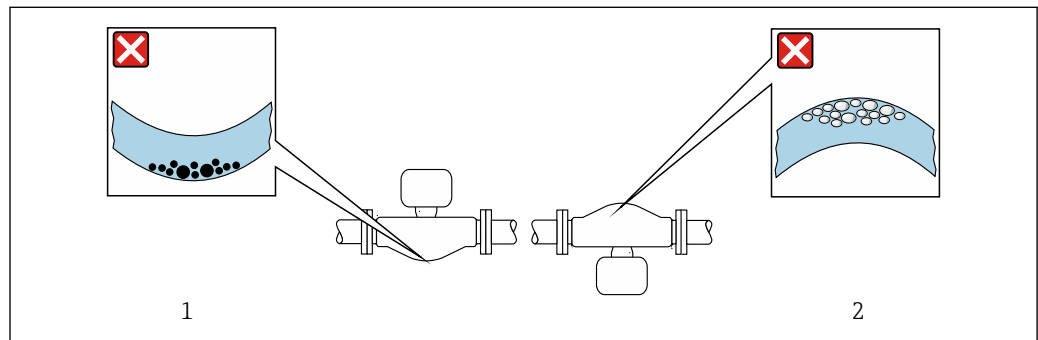
Orientation

The direction of the arrow on the sensor nameplate helps you to install the sensor according to the flow direction (direction of medium flow through the piping).

Orientation			Recommendation
A	Vertical orientation	 A0015591	✓✓✓ ¹⁾
B	Horizontal orientation, transmitter at top	 A0015589	✓✓✓ ²⁾ Exceptions: → ☒ 5, ☒ 22
C	Horizontal orientation, transmitter at bottom	 A0015590	✓✓✓ ³⁾ Exceptions: → ☒ 5, ☒ 22
D	Horizontal orientation, transmitter at side	 A0015592	✓✓ → ☒ 23 ⁴⁾

- 1) This orientation is recommended to ensure self-draining.
- 2) Applications with low process temperatures may decrease the ambient temperature. To maintain the minimum ambient temperature for the transmitter, this orientation is recommended.
- 3) Applications with high process temperatures may increase the ambient temperature. To maintain the maximum ambient temperature for the transmitter, this orientation is recommended.
- 4) Not recommended for inhomogeneous media.

If a sensor is installed horizontally with a curved measuring tube, match the position of the sensor to the fluid properties.

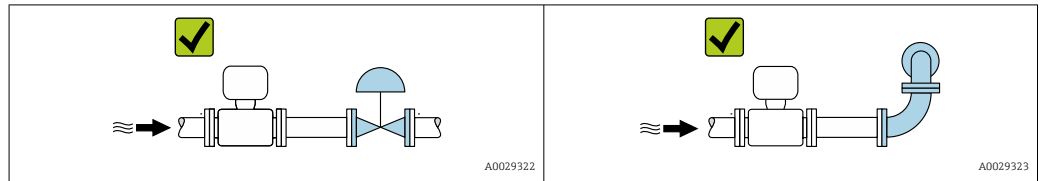


☒ 5 Orientation of sensor with curved measuring tube

- 1 Avoid this orientation for fluids with entrained solids: Risk of solids accumulating.
- 2 Avoid this orientation for outgassing fluids: Risk of gas accumulating.

Inlet and outlet runs

No special precautions need to be taken for fittings that create turbulence, such as valves, elbows or T-pieces, as long as no cavitation occurs.



Installation dimensions



For the dimensions and installation lengths of the device, see the "Technical Information" document, "Mechanical construction" section .

6.1.2 Environmental and process requirements

Ambient temperature range

Measuring device	<ul style="list-style-type: none"> ■ -40 to +60 °C (-40 to +140 °F) ■ Order code for "Test, certificate", option JP: -50 to +60 °C (-58 to +140 °F)
Readability of the local display	<p>-20 to +60 °C (-4 to +140 °F)</p> <p>The readability of the display may be impaired at temperatures outside the temperature range.</p>



Dependency of ambient temperature on medium temperature → 242

- ▶ If operating outdoors:
Avoid direct sunlight, particularly in warm climatic regions.



You can order a weather protection cover from Endress+Hauser. → 225.

Vibrations

The operational reliability of the measuring system is not affected by plant vibrations.

6.1.3 Special mounting instructions

Drainability

The measuring tubes can be completely drained and protected against solids build-up in vertical orientation.

Sanitary compatibility



- When installing in hygienic applications, please refer to the information in the "Certificates and approvals/hygienic compatibility" section → 252
- In the case of measuring devices with the order code for "Housing", option B "Stainless, hygienic", to seal the connection compartment cover, screw it closed finger-tight and then tighten it by another 45° (corresponds to 15 Nm).

Rupture disk

Information that is relevant to the process: → 244.

⚠ WARNING**Danger from medium escaping!**

Medium escaping under pressure can cause injury or material damage.

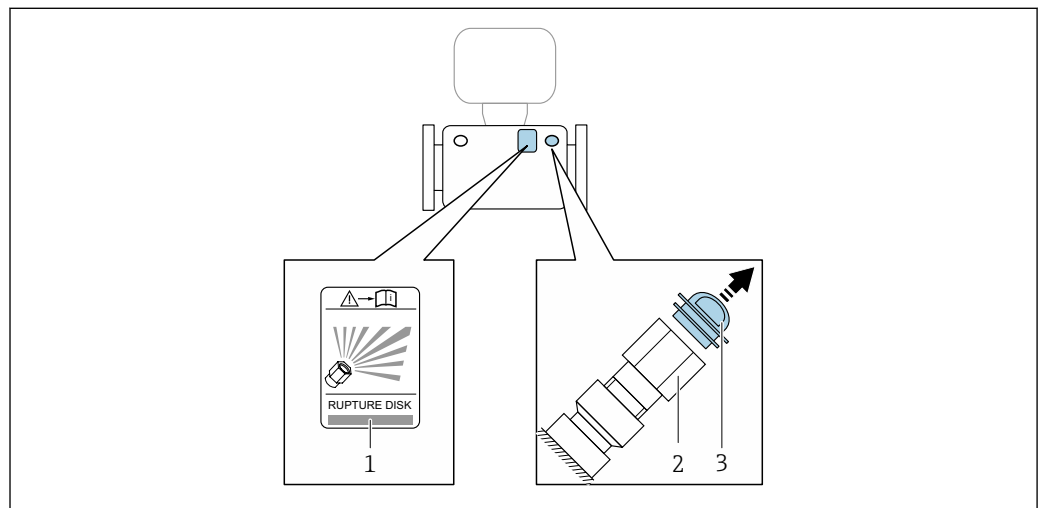
- ▶ Take precautions to prevent danger to persons and damage if the rupture disk is actuated.
- ▶ Observe information on the rupture disk sticker.
- ▶ Make sure that the function and operation of the rupture disk is not impeded through the installation of the device.
- ▶ Do not use a heating jacket.
- ▶ Do not remove or damage the rupture disk.

The position of the rupture disk is indicated by a sticker beside it.

The transportation guard must be removed.

The existing connecting nozzles are not intended for the purpose of rinsing or pressure monitoring, but instead serve as the mounting location for the rupture disk.

In the event of a failure of the rupture disk, a drain device can be screwed onto the female thread of the rupture disk in order to drain off any escaping medium.



A0030346

- 1 Rupture disk label
- 2 Rupture disk with 1/2" NPT female thread and 1" width across flat
- 3 Transportation guard



For information on the dimensions: see the "Mechanical construction" section of the "Technical Information" document

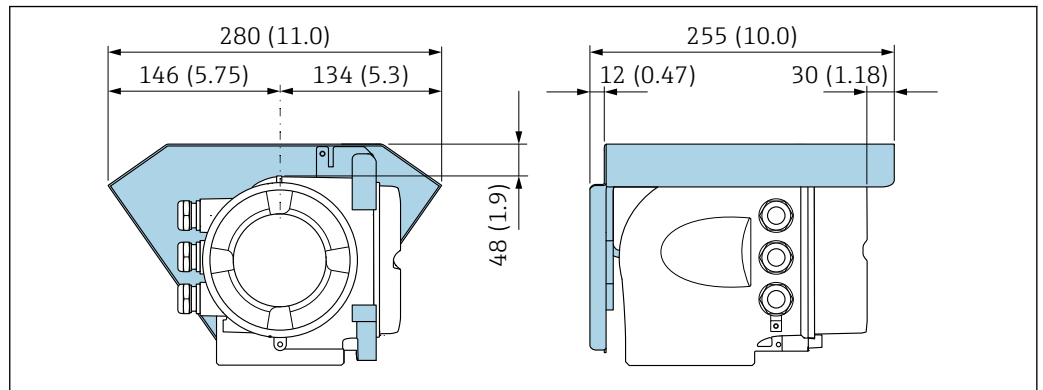
Zero point adjustment

All measuring devices are calibrated in accordance with state-of-the-art technology. Calibration takes place under reference conditions → 237. Therefore, a zero point adjustment in the field is generally not required.

Experience shows that zero point adjustment is advisable only in special cases:

- To achieve maximum measuring accuracy even with low flow rates.
- Under extreme process or operating conditions (e.g. very high process temperatures or very high-viscosity fluids).

Protective cover



A0029553

6 Engineering unit mm (in)

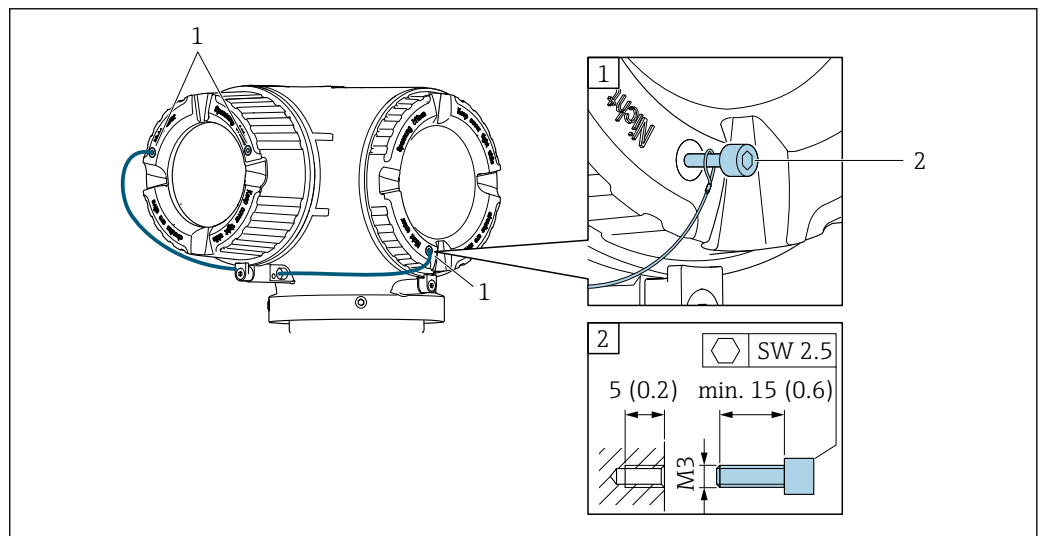
Cover locking

NOTICE

Order code for "Housing", option L "Cast, stainless": The covers of the transmitter housing are provided with a borehole to lock the cover.

The cover can be locked using screws and a chain or cable provided by the customer.

- ▶ It is recommended to use stainless steel cables or chains.
- ▶ If a protective coating is applied, it is recommended to use a heat shrink tube to protect the housing paint.

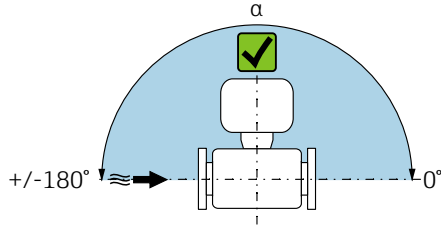
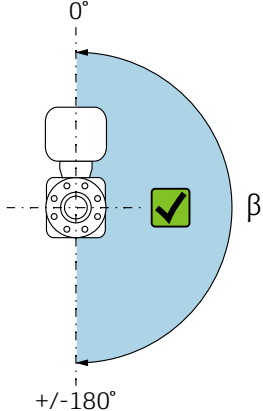


A0029800

- 1 Cover borehole for the securing screw
- 2 Securing screw to lock the cover

Determining the pitch angle and roll angle

i For correct measurement, the pitch angle and roll angle must be determined and entered in the **Installation angle pitch** parameter (→ 123) and the **Installation angle roll** parameter (→ 123) with a tolerance of $\pm 10^\circ$.

Pitch angle	Roll angle
 <p style="text-align: right; font-size: small;">A0032309</p>	 <p style="text-align: right; font-size: small;">A0032310</p>
<p>The possible pitch angle that can be configured is the blue area of angle α.</p>	<p>The possible roll angle that can be configured is the blue area of angle β.</p>

6.2 Mounting the measuring device

6.2.1 Required tools

For sensor

For flanges and other process connections: Corresponding mounting tools

6.2.2 Preparing the measuring device

1. Remove all remaining transport packaging.
2. Remove any protective covers or protective caps present from the sensor.
3. Remove stick-on label on the electronics compartment cover.

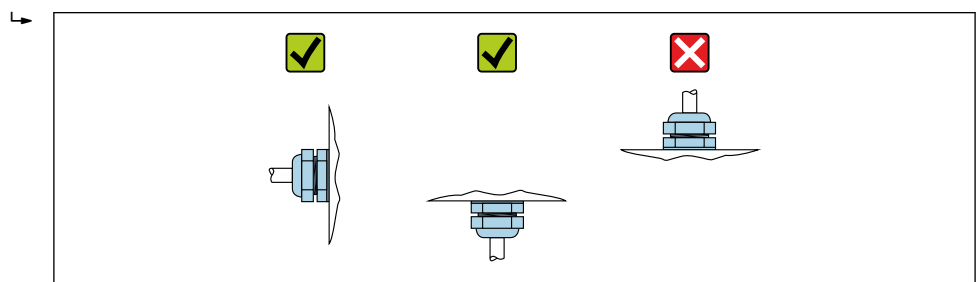
6.2.3 Mounting the measuring device

⚠ WARNING

Danger due to improper process sealing!

- ▶ Ensure that the inside diameters of the gaskets are greater than or equal to that of the process connections and piping.
- ▶ Ensure that the seals are clean and undamaged.
- ▶ Secure the seals correctly.

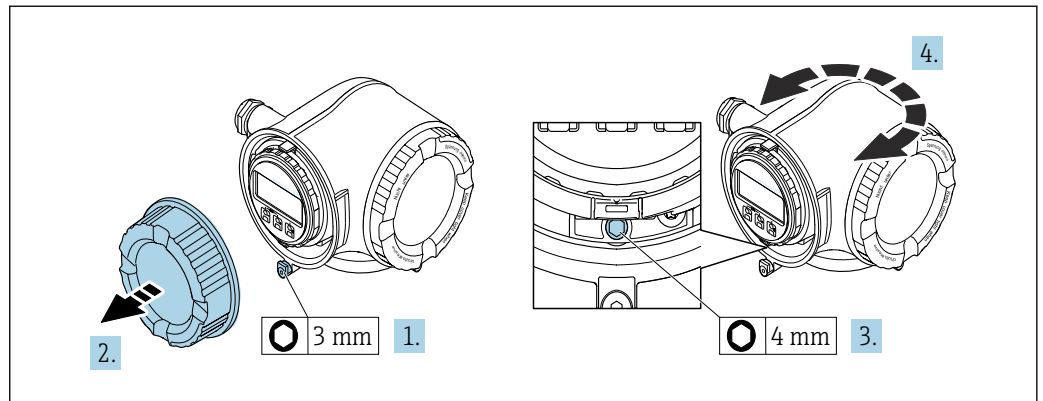
1. Ensure that the direction of the arrow on the nameplate of the sensor matches the flow direction of the fluid.
2. Install the measuring device or turn the transmitter housing so that the cable entries do not point upwards.



A0029263

6.2.4 Turning the transmitter housing

To provide easier access to the connection compartment or display module, the transmitter housing can be turned.

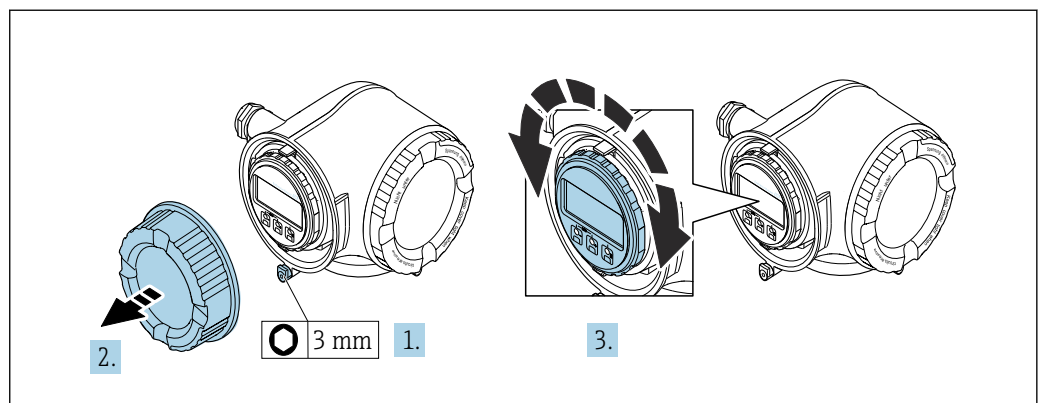


A0029993

1. Depending on the device version: Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Release the fixing screw.
4. Turn the housing to the desired position.
5. Firmly tighten the securing screw.
6. Screw on the connection compartment cover.
7. Depending on the device version: Attach the securing clamp of the connection compartment cover.

6.2.5 Turning the display module

The display module can be turned to optimize display readability and operability.



A0030035

1. Depending on the device version: Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Turn the display module to the desired position: max. $8 \times 45^\circ$ in each direction.
4. Screw on the connection compartment cover.
5. Depending on the device version: Attach the securing clamp of the connection compartment cover.

6.3 Post-installation check

Is the device undamaged (visual inspection)?	<input type="checkbox"/>
Does the measuring device conform to the measuring point specifications? For example: <ul style="list-style-type: none"> ▪ Process temperature → 242 ▪ Process pressure (refer to the section on "Pressure-temperature ratings" in the "Technical Information" document) ▪ Ambient temperature ▪ Measuring range 	<input type="checkbox"/>
Has the correct orientation for the sensor been selected ? <ul style="list-style-type: none"> ▪ According to sensor type ▪ According to medium temperature ▪ According to medium properties (outgassing, with entrained solids) 	<input type="checkbox"/>
Does the arrow on the sensor nameplate match the direction of flow of the fluid through the piping → 22?	<input type="checkbox"/>
Are the measuring point identification and labeling correct (visual inspection)?	<input type="checkbox"/>
Is the device adequately protected from precipitation and direct sunlight?	<input type="checkbox"/>
Are the securing screw and securing clamp tightened securely?	<input type="checkbox"/>

7 Electrical connection

NOTICE

The measuring device does not have an internal circuit breaker.

- ▶ For this reason, assign the measuring device a switch or power-circuit breaker so that the power supply line can be easily disconnected from the mains.
- ▶ Although the measuring device is equipped with a fuse, additional overcurrent protection (maximum 10 A) should be integrated into the system installation.

7.1 Connection conditions

7.1.1 Required tools

- For cable entries: Use corresponding tools
- For securing clamp: Allen key 3 mm
- Wire stripper
- When using stranded cables: Crimper for wire end ferrule
- For removing cables from terminal: Flat blade screwdriver ≤ 3 mm (0.12 in)

7.1.2 Requirements for connecting cable

The connecting cables provided by the customer must fulfill the following requirements.

Electrical safety

In accordance with applicable federal/national regulations.

Protective ground cable

Cable ≥ 2.08 mm² (14 AWG)

The grounding impedance must be less than 1 Ω .

Permitted temperature range

- The installation guidelines that apply in the country of installation must be observed.
- The cables must be suitable for the minimum and maximum temperatures to be expected.

Power supply cable

Standard installation cable is sufficient.

Signal cable

PROFINET

Standard IEC 61156-6 specifies CAT 5 as the minimum category for a cable used for PROFINET. CAT 5e and CAT 6 are recommended.



For more information on planning and installing PROFINET networks, see: "PROFINET Cabling and Interconnection Technology", Guideline for PROFINET

Current output 0/4 to 20 mA

Standard installation cable is sufficient.

Pulse/frequency/switch output

Standard installation cable is sufficient.

Relay output

Standard installation cable is sufficient.

Current input 0/4 to 20 mA

Standard installation cable is sufficient.

Status input

Standard installation cable is sufficient.

Cable diameter

- Cable glands supplied:
M20 × 1.5 with cable \varnothing 6 to 12 mm (0.24 to 0.47 in)
- Spring-loaded terminals: Suitable for strands and strands with ferrules.
Conductor cross-section 0.2 to 2.5 mm² (24 to 12 AWG).

Requirements for the connecting cable – Remote display and operating module DKX001*Optionally available connecting cable*

A cable is supplied depending on the order option

- Order code for measuring device: order code **030** for "Display; operation", option **O** or
- Order code for measuring device: order code **030** for "Display; operation", option **M** and
- Order code for DKX001: order code **040** for "Cable", option **A, B, D, E**

Standard cable	2 × 2 × 0.34 mm ² (22 AWG) PVC cable with common shield (2 pairs, pair-stranded)
Flame resistance	According to DIN EN 60332-1-2
Oil-resistance	According to DIN EN 60811-2-1
Shielding	Tin-plated copper-braid, optical cover ≥ 85 %
Capacitance: core/shield	≤200 pF/m
L/R	≤24 μH/Ω
Available cable length	5 m (15 ft)/10 m (35 ft)/20 m (65 ft)/30 m (100 ft)
Operating temperature	When mounted in a fixed position: -50 to +105 °C (-58 to +221 °F); when cable can move freely: -25 to +105 °C (-13 to +221 °F)

Standard cable - customer-specific cable

No cable is supplied, and it must be provided by the customer (up to max. 300 m (1 000 ft)) for the following order option:

Order code for DKX001: Order code **040** for "Cable", option **1** "None, provided by customer, max 300 m"

A standard cable can be used as the connecting cable.

Standard cable	4 cores (2 pairs); pair-stranded with common shield
Shielding	Tin-plated copper-braid, optical cover ≥ 85 %
Capacitance: core/shield	Maximum 1 000 nF for Zone 1, Class I, Division 1
L/R	Maximum 24 μH/Ω for Zone 1, Class I, Division 1
Cable length	Maximum 300 m (1 000 ft), see the following table



Cross-section	Max. cable length for use in Non-hazardous area, Ex Zone 2, Class I, Division 2 Ex Zone 1, Class I, Division 1
0.34 mm ² (22 AWG)	80 m (270 ft)
0.50 mm ² (20 AWG)	120 m (400 ft)
0.75 mm ² (18 AWG)	180 m (600 ft)
1.00 mm ² (17 AWG)	240 m (800 ft)
1.50 mm ² (15 AWG)	300 m (1 000 ft)

7.1.3 Terminal assignment


Transmitter: supply voltage, input/outputs

The terminal assignment of the inputs and outputs depends on the individual order version of the device. The device-specific terminal assignment is documented on an adhesive label in the terminal cover.

Supply voltage		Input/output 1	Input/output 2		Input/output 3	
1 (+)	2 (-)	PROFINET (RJ45 connector)	24 (+)	25 (-)	22 (+)	23 (-)
Device-specific terminal assignment: adhesive label in terminal cover.						

 Terminal assignment of the remote display and operating module →  39.

7.1.4 Device plugs available

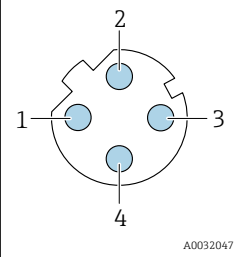
 Device plugs may not be used in hazardous areas!

Order code for "Input; output 1", option RA "PROFINET"

Order code for "Electrical connection"	Cable entry/connection	
	2	3
L, N, P, U	Connector M12 × 1	-
R ^{1) 2)} , S ^{1) 2)} , T ^{1) 2)} , V ^{1) 2)}	Connector M12 × 1	Connector M12 × 1

- 1) Cannot be combined with an external WLAN antenna (order code for "Enclosed accessories", option P8) of an RJ45 M12 adapter for the service interface (order code for "Accessories mounted", option NB) or of the remote display and operating module DKX001.
- 2) Suitable for integrating the device in a ring topology.

7.1.5 Pin assignment of device plug

	Pin	Assignment	
	1	+	TD +
	2	+	RD +
	3	-	TD -
	4	-	RD -
Coding		Plug/socket	
D		Socket	

7.1.6 Preparing the measuring device

NOTICE

Insufficient sealing of the housing!

Operational reliability of the measuring device could be compromised.

- Use suitable cable glands corresponding to the degree of protection.

1. Remove dummy plug if present.

2. If the measuring device is supplied without cable glands:
Provide suitable cable gland for corresponding connecting cable.
3. If the measuring device is supplied with cable glands:
Observe requirements for connecting cables → 29.

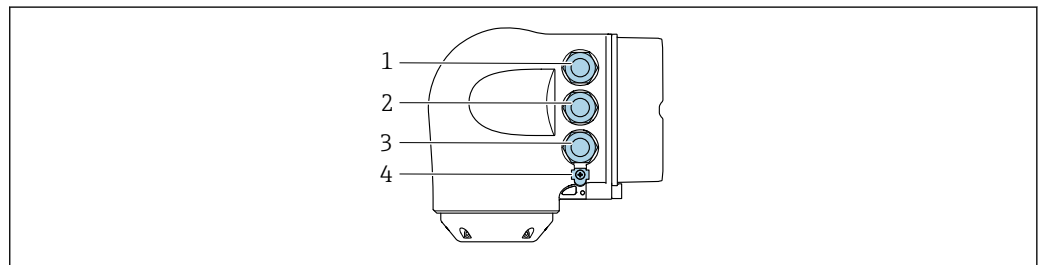
7.2 Connecting the measuring device

NOTICE

Limitation of electrical safety due to incorrect connection!

- ▶ Have electrical connection work carried out by appropriately trained specialists only.
- ▶ Observe applicable federal/national installation codes and regulations.
- ▶ Comply with local workplace safety regulations.
- ▶ Always connect the protective ground cable ⊕ before connecting additional cables.
- ▶ For use in potentially explosive atmospheres, observe the information in the device-specific Ex documentation.

7.2.1 Connecting the transmitter

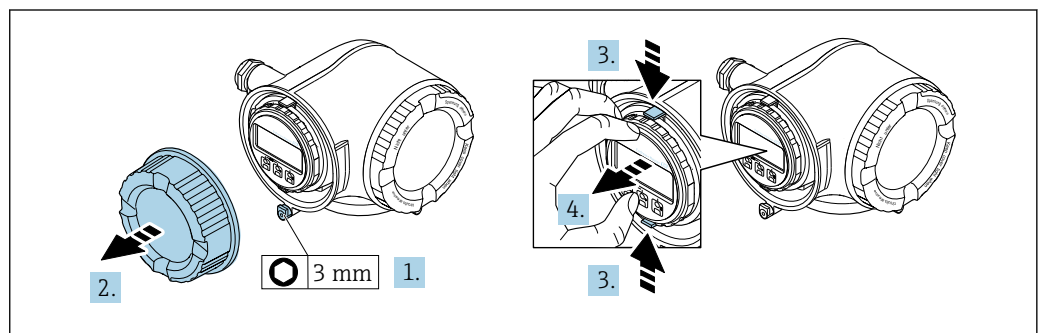


A0026781

- 1 Terminal connection for supply voltage
- 2 Terminal connection for signal transmission, input/output
- 3 Terminal connection for signal transmission, input/output or terminal connection for network connection via service interface (CDI-RJ45); optional: connection for external WLAN antenna or remote display and operating module DKX001
- 4 Protective earth (PE)

- i** In addition to connecting the device via PROFINET and the available inputs/outputs, additional connection options are also available:
- Integrate into a network via the service interface (CDI-RJ45) → 37.
 - Integrate the device into a ring topology → 38.

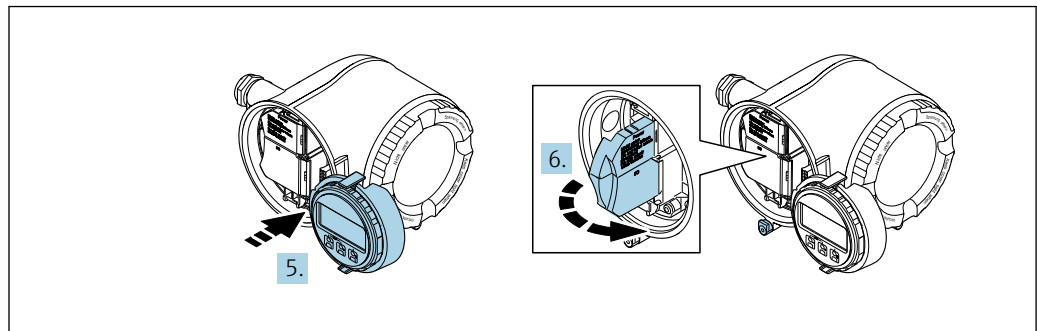
Connecting the PROFINET connector



A0029813

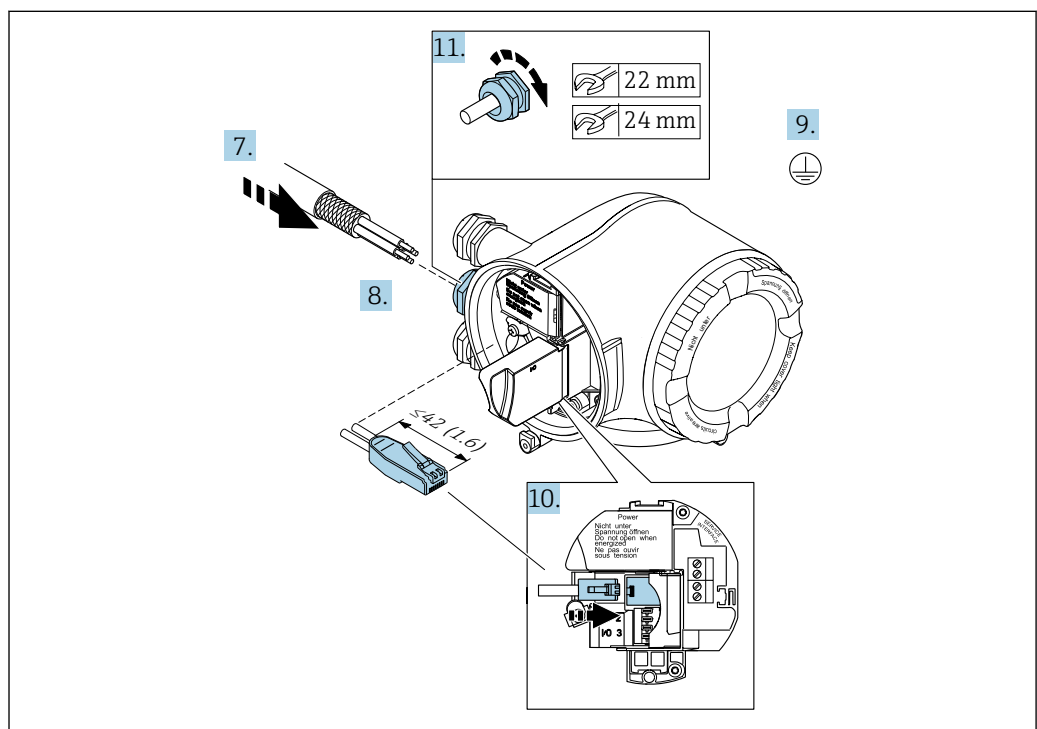
1. Loosen the securing clamp of the connection compartment cover.
2. Unscrew the connection compartment cover.
3. Squeeze the tabs of the display module holder together.

4. Remove the display module holder.



A0029814

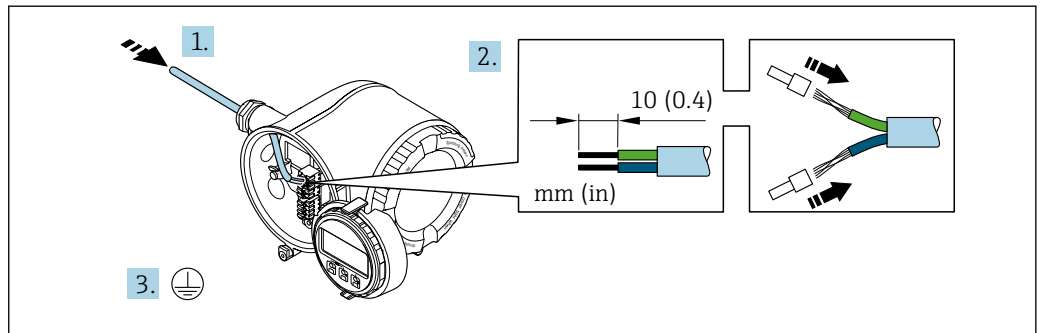
5. Attach the holder to the edge of the electronics compartment.
6. Open the terminal cover.



A0033722

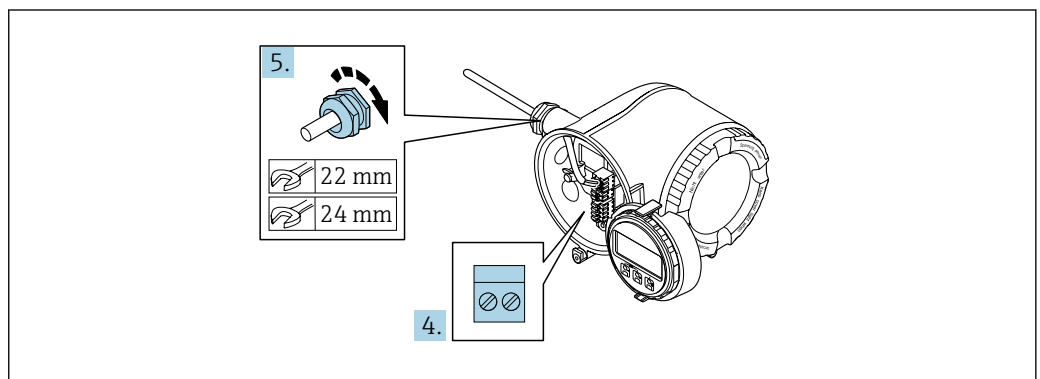
7. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
8. Strip the cable and cable ends and connect to the RJ45 connector.
9. Connect the protective ground.
10. Plug in the RJ45 connector.
11. Firmly tighten the cable glands.
↳ This concludes the PROFINET connection process.

Connecting the supply voltage and additional inputs/outputs



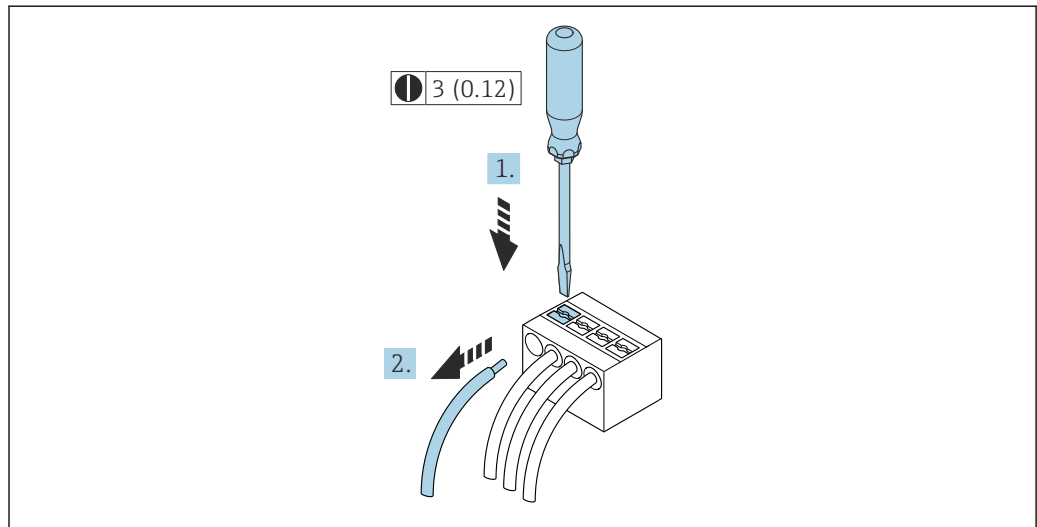
A0033983

1. Push the cable through the cable entry . To ensure tight sealing, do not remove the sealing ring from the cable entry.
2. Strip the cable and cable ends. In the case of stranded cables, also fit ferrules.
3. Connect the protective ground.



A0033984

4. Connect the cable in accordance with the terminal assignment .
 - ↳ **Signal cable terminal assignment:** The device-specific terminal assignment is documented on an adhesive label in the terminal cover.
 - Supply voltage terminal assignment:** Adhesive label in the terminal cover or → 32.
5. Firmly tighten the cable glands.
 - ↳ This concludes the cable connection process.
6. Close the terminal cover.
7. Fit the display module holder in the electronics compartment.
8. Screw on the connection compartment cover.
9. Secure the securing clamp of the connection compartment cover.

Removing a cable


A0029598

 7 Engineering unit mm (in)

1. To remove a cable from the terminal, use a flat-blade screwdriver to push the slot between the two terminal holes
2. while simultaneously pulling the cable end out of the terminal.

7.2.2 Integrating the transmitter into a network

This section only presents the basic options for integrating the device into a network.

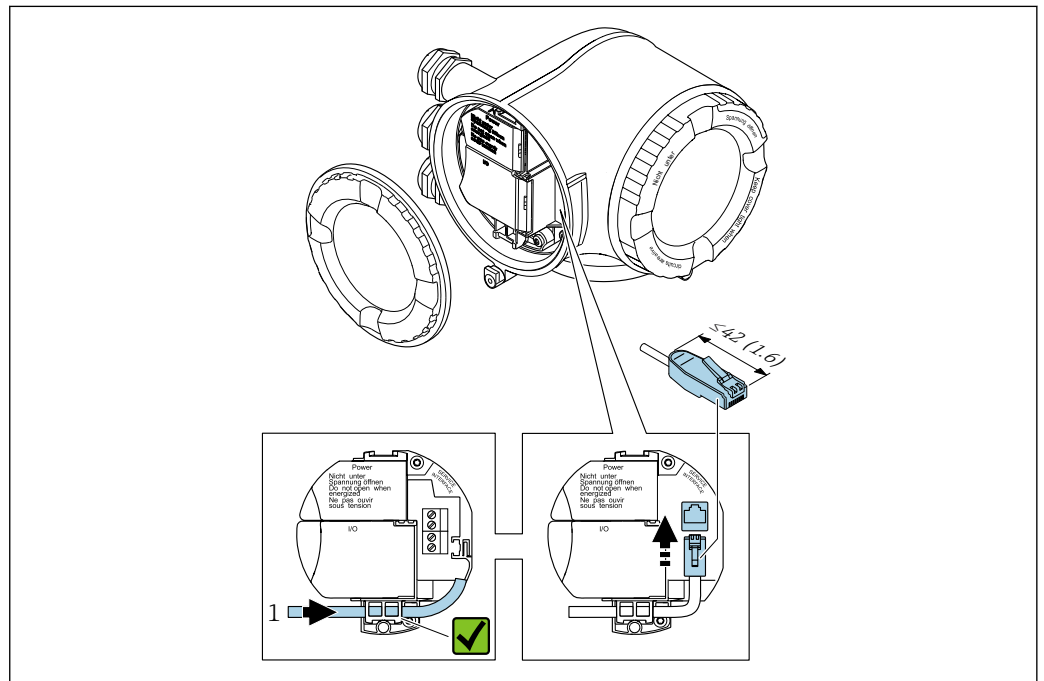
For information on the procedure to follow to connect the transmitter correctly →  33.

Integrating via the service interface


The device is integrated via the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT 5e, CAT 6 or CAT 7, with shielded connector (e.g. brand: YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of connector including bend protection: 42 mm
- Bending radius: 5 x cable thickness



1 Service interface (CDI-RJ45)

-  An adapter for RJ45 and the M12 connector is optionally available:
Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

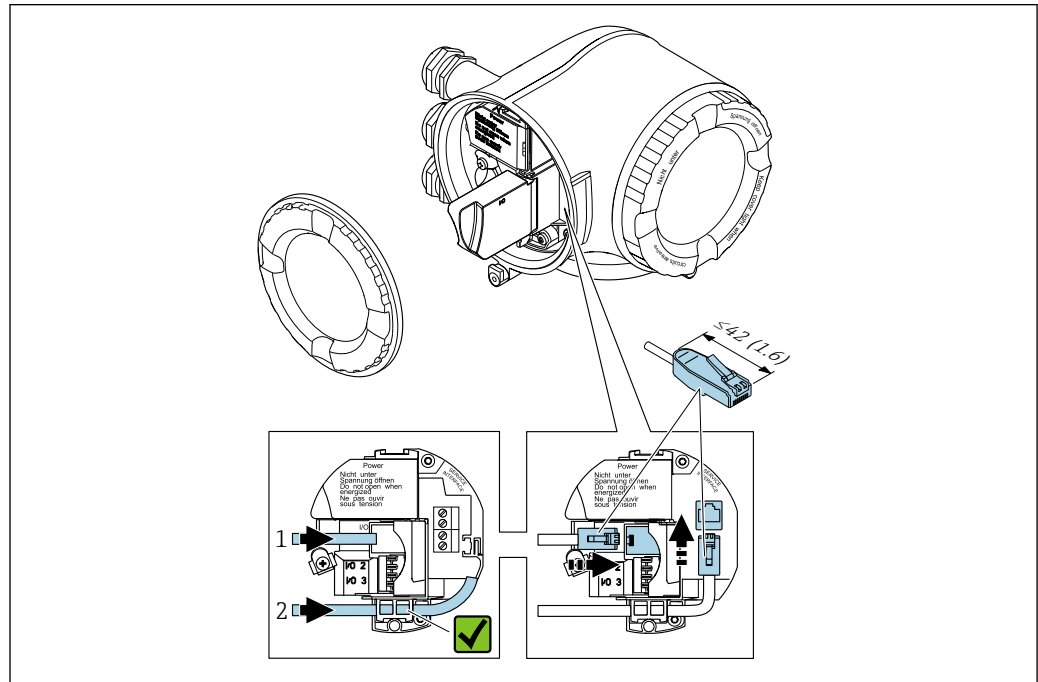
The adapter connects the service interface (CDI-RJ45) to an M12 connector mounted in the cable entry. Therefore the connection to the service interface can be established via an M12 connector without opening the device.

Integrating into a ring topology

The device is integrated via the terminal connection for signal transmission (output 1) and the connection to the service interface (CDI-RJ45).

Note the following when connecting:

- Recommended cable: CAT5e, CAT6 or CAT7, with shielded connector (e.g. brand: YAMAICHI ; Part No Y-ConProfixPlug63 / Prod. ID: 82-006660)
- Maximum cable thickness: 6 mm
- Length of connector including bend protection: 42 mm
- Bending radius: 2.5 x cable thickness



A0033717

- 1 PROFINET connection
- 2 Service interface (CDI-RJ45)

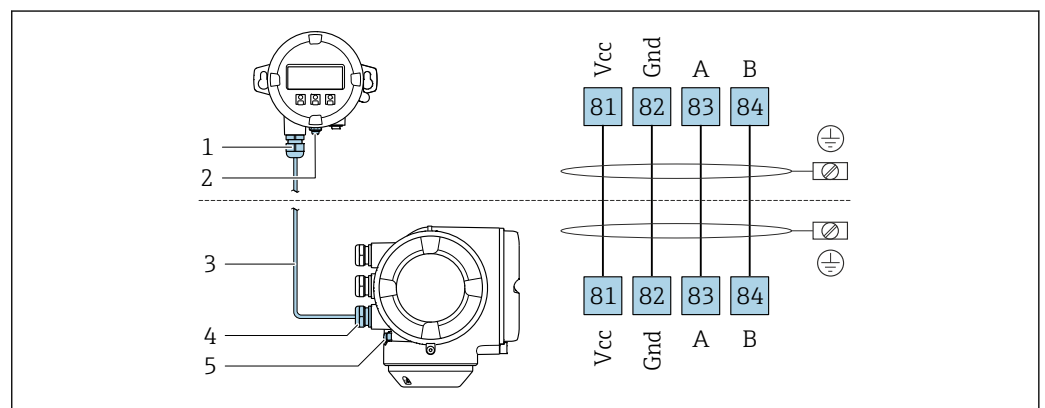
i An adapter for RJ45 and the M12 connector is optionally available:
Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 connector mounted in the cable entry. Therefore the connection to the service interface can be established via an M12 connector without opening the device.

7.2.3 Connecting the remote display and operating module DKX001

i The remote display and operating module DKX001 is available as an optional extra → 225.

- The remote display and operating module DKX001 is only available for the following housing versions, order code for "Housing":
 - Option A "Aluminum, coated"
 - Option L "Cast, stainless"
- The measuring device is always supplied with a dummy cover when the remote display and operating module DKX001 is ordered directly with the measuring device. Display or operation at the transmitter is not possible in this case.
- If ordered subsequently, the remote display and operating module DKX001 may not be connected at the same time as the existing measuring device display module. Only one display or operation unit may be connected to the transmitter at any one time.



A0027518

- 1 Remote display and operating module DKX001
- 2 Protective earth (PE)
- 3 Connecting cable
- 4 Measuring device
- 5 Protective earth (PE)

7.3 Ensuring potential equalization

7.3.1 Requirements

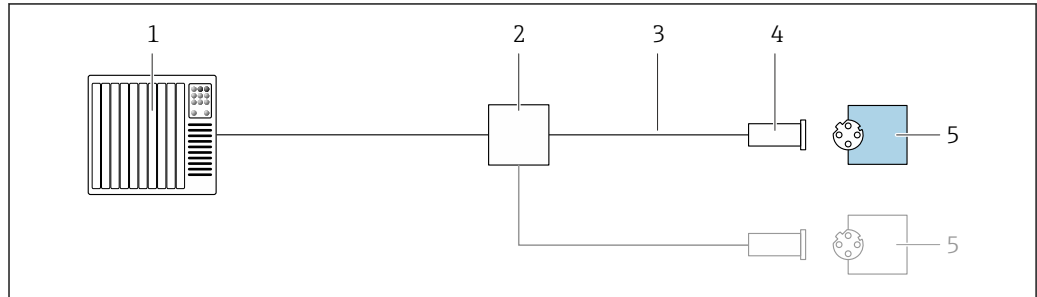
Please consider the following to ensure correct measurement:

- Same electrical potential for the fluid and sensor
- Company-internal grounding concepts


7.4 Special connection instructions

7.4.1 Connection examples

PROFINET

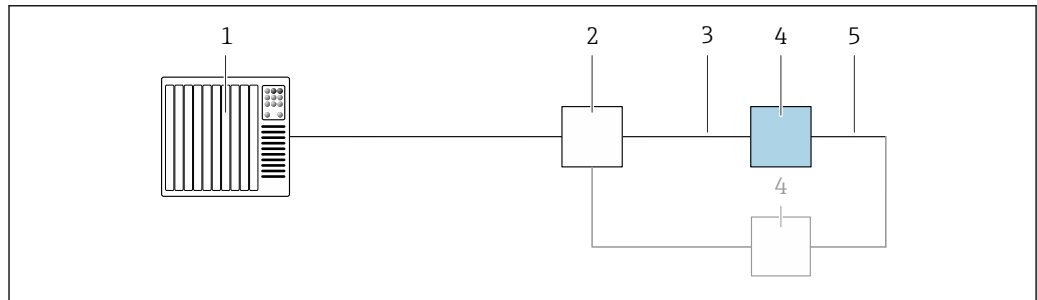


A0028767


 8 Connection example for PROFINET

- 1 Control system (e.g. PLC)
- 2 Ethernet switch
- 3 Observe cable specifications
- 4 Device plug
- 5 Transmitter

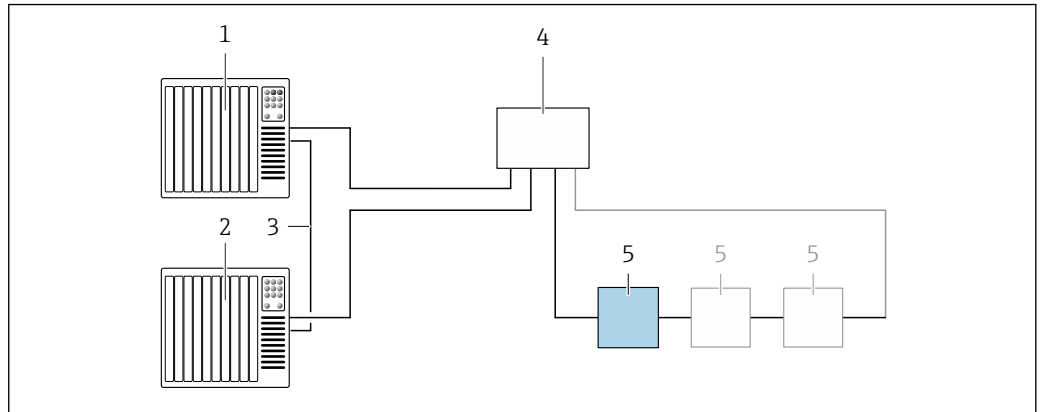
PROFINET: MRP (Media Redundancy Protocol)



A0027544

- 1 Control system (e.g. PLC)
- 2 Ethernet switch
- 3 Observe cable specifications →  29
- 4 Transmitter
- 5 Connecting cable between the two transmitters

PROFINET: system redundancy S2

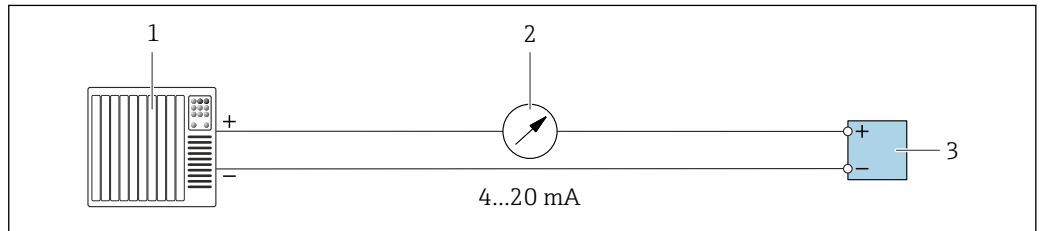


A0039553

9 Connection example for system redundancy S2

- 1 Control system 1 (e.g. PLC)
- 2 Synchronization of control systems
- 3 Control system 2 (e.g. PLC)
- 4 Industrial Ethernet Managed Switch
- 5 Transmitter

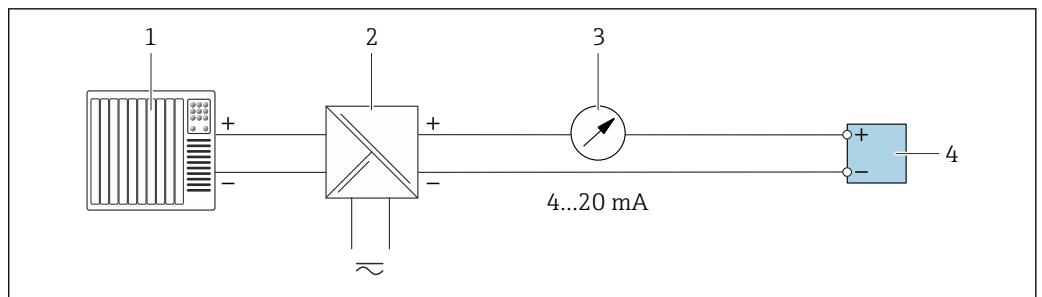
Current output 4-20 mA



A0028758

10 Connection example for 4-20 mA current output (active)

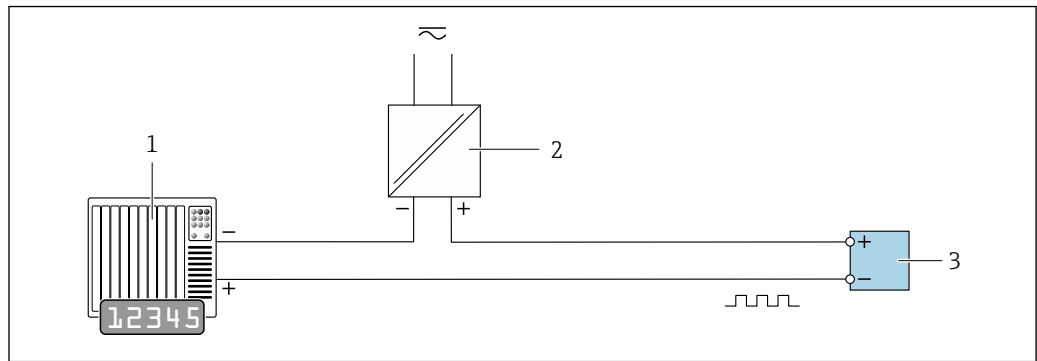
- 1 Automation system with current input (e.g. PLC)
- 2 Analog display unit: observe maximum load
- 3 Transmitter



A0028759

11 Connection example for 4-20 mA current output (passive)

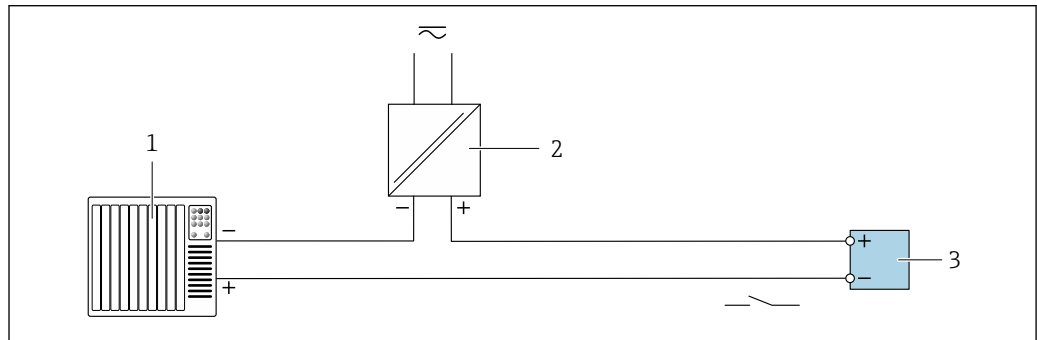
- 1 Automation system with current input (e.g. PLC)
- 2 Active barrier for power supply (e.g. RN221N)
- 3 Analog display unit: observe maximum load
- 4 Transmitter

Pulse/frequency output

A0028761

12 Connection example for pulse/frequency output (passive)

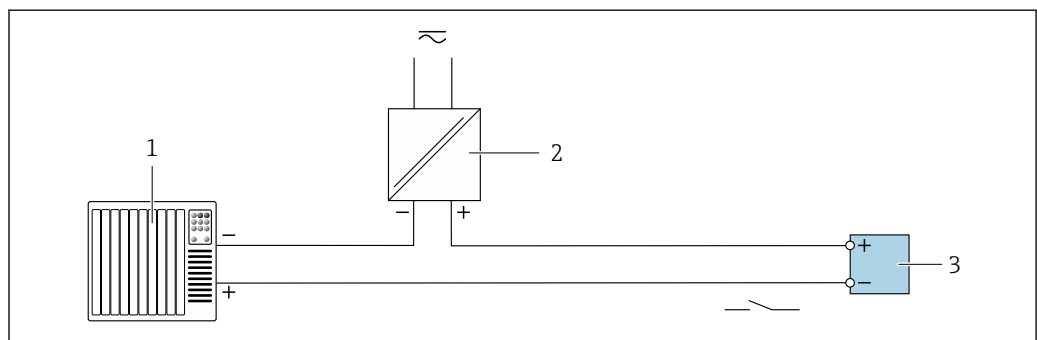
- 1 Automation system with pulse/frequency input (e.g. PLC)
- 2 Power supply
- 3 Transmitter: Observe input values → 231

Switch output

A0028760

13 Connection example for switch output (passive)

- 1 Automation system with switch input (e.g. PLC)
- 2 Power supply
- 3 Transmitter: Observe input values → 231

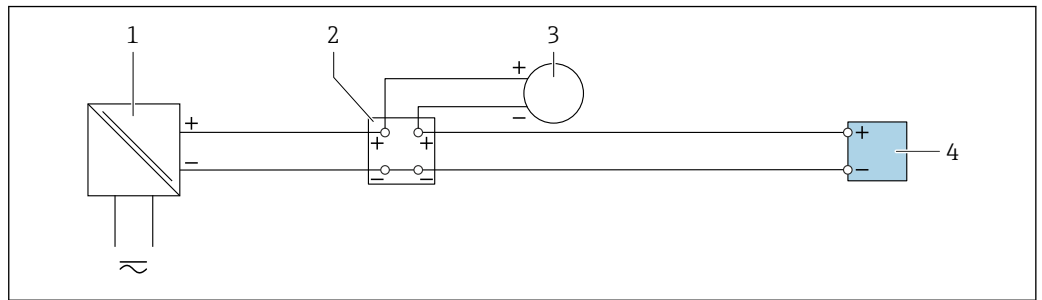
Relay output

A0028760

14 Connection example for relay output (passive)

- 1 Automation system with relay input (e.g. PLC)
- 2 Power supply
- 3 Transmitter: Observe input values → 233

Current input

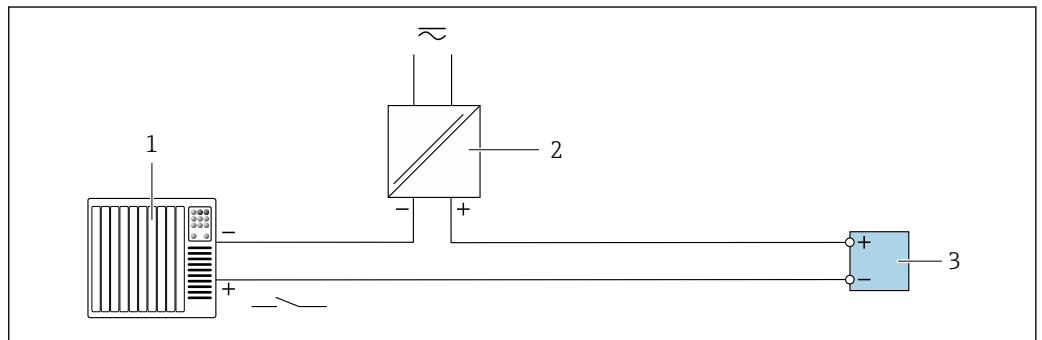


A0028915

15 Connection example for 4 to 20 mA current input

- 1 Power supply
- 2 Terminal box
- 3 External measuring device (to read in pressure or temperature, for instance)
- 4 Transmitter

Status input



A0028764

16 Connection example for status input

- 1 Automation system with status output (e.g. PLC)
- 2 Power supply
- 3 Transmitter

7.5 Hardware settings

7.5.1 Setting the device name

A measuring point can be quickly identified within a plant on the basis of the tag name. The tag name is equivalent to the device name (name of station of the PROFINET specification). The factory-assigned device name can be changed using the DIP switches or the automation system.

Example of device name (factory setting): EH-Promass300-XXXX

EH	Endress+Hauser
Promass	Instrument family
300	Transmitter
XXXX	Serial number of the device

The device name currently used is displayed in Setup → Name of station is also displayed.

Setting the device name using the DIP switches

The last part of the device name can be set using DIP switches 1-8. The address range is between 1 and 254 (factory setting: serial number of the device)

Overview of the DIP switches

DIP switch	Bit	Description
1	128	Configurable part of the device name
2	64	
3	32	
4	16	
5	8	
6	4	
7	2	
8	1	

Example: Setting the device name EH-PROMASS300-065

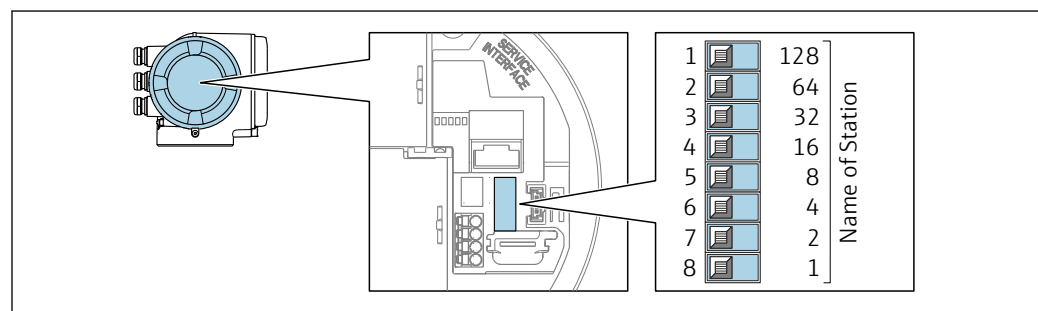
DIP switch	ON/OFF	Bit	Device name
1	OFF	-	EH-PROMASS300-065
2	ON	64	
3...7	OFF	-	
8	ON	1	
Serial number of the device:		065	

Setting the device name

Risk of electric shock when opening the transmitter housing.

- ▶ Before opening the transmitter housing:
- ▶ Disconnect the device from the power supply.

i The default IP address may **not** be activated → 45.



A0034498

1. Depending on the housing version, loosen the securing clamp or fixing screw of the housing cover.
2. Depending on the housing version, unscrew or open the housing cover and disconnect the local display from the main electronics module where necessary .
3. Set the desired device name using the corresponding DIP switches on the I/O electronics module.
4. Reverse the removal procedure to reassemble the transmitter.

5. Reconnect the device to the power supply.
 - ↳ The configured device address is used once the device is restarted.

Setting the device name via the automation system

DIP switches 1-8 must all be set to **OFF** (factory setting) or all be set to **ON** to be able to set the device name via the automation system.

The complete device name (name of station) can be changed individually via the automation system.

- i** ■ The serial number used as part of the device name in the factory setting is not saved. It is not possible to reset the device name to the factory setting with the serial number. The value "0" is used instead of the serial number.
- When assigning the device name via the automation system: assign the device name in lower case letters.

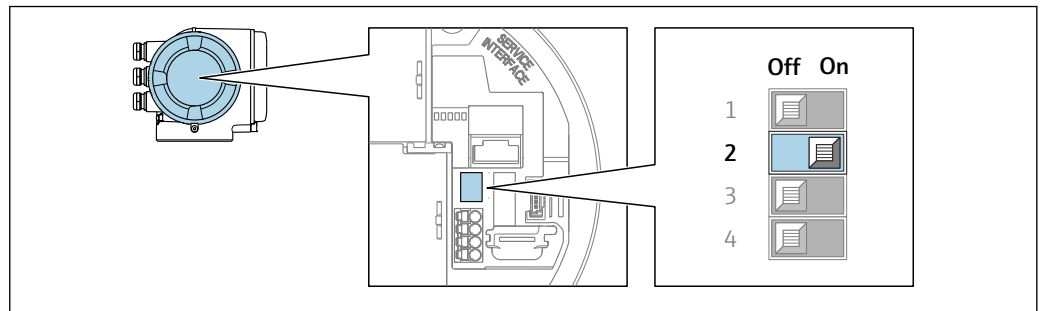
7.5.2 Activating the default IP address

The default IP address 192.168.1.212 can be activated by DIP switch.

Activating the default IP address by DIP switch

Risk of electric shock when opening the transmitter housing.

- ▶ Before opening the transmitter housing:
- ▶ Disconnect the device from the power supply.



A0034499

1. Depending on the housing version, loosen the securing clamp or fixing screw of the housing cover.
2. Depending on the housing version, unscrew or open the housing cover and disconnect the local display from the main electronics module where necessary .
3. Set DIP switch No. 2 on the I/O electronics module from **OFF** → **ON**.
4. Reverse the removal procedure to reassemble the transmitter.
5. Reconnect the device to the power supply.
 - ↳ The default IP address is used once the device is restarted.

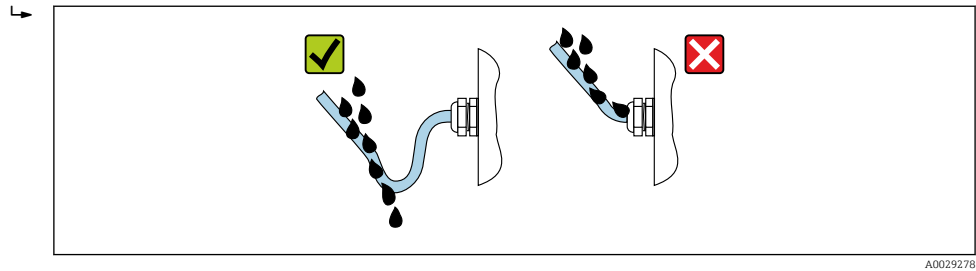
7.6 Ensuring the degree of protection

The measuring device fulfills all the requirements for the IP66/67 degree of protection, Type 4X enclosure.

To guarantee IP66/67 degree of protection, Type 4X enclosure, carry out the following steps after the electrical connection:

1. Check that the housing seals are clean and fitted correctly.
2. Dry, clean or replace the seals if necessary.
3. Tighten all housing screws and screw covers.

- 4. Firmly tighten the cable glands.
- 5. To ensure that moisture does not enter the cable entry:
Route the cable so that it loops down before the cable entry ("water trap").



A0029278

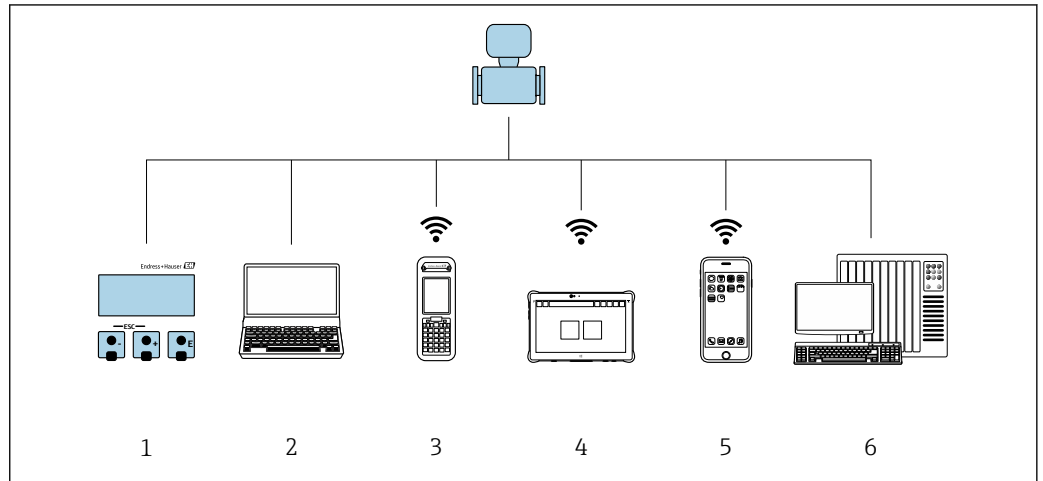
- 6. Insert dummy plugs into unused cable entries.

7.7 Post-connection check

Are cables or the device undamaged (visual inspection)?	<input type="checkbox"/>
Do the cables used meet the requirements?	<input type="checkbox"/>
Do the cables have adequate strain relief?	<input type="checkbox"/>
Are all the cable glands installed, firmly tightened and leak-tight? Cable run with "water trap" → 45?	<input type="checkbox"/>
If supply voltage is present, do values appear on the display module?	<input type="checkbox"/>

8 Operation options

8.1 Overview of operation options





A0034513


- 1 Local operation via display module
- 2 Computer with Web browser (e.g. Internet Explorer) or with operating tool (e.g. FieldCare, DeviceCare, AMS Device Manager, SIMATIC PDM)
- 3 Field Xpert SFX350 or SFX370
- 4 Field Xpert SMT70
- 5 Mobile handheld terminal
- 6 Control system (e.g. PLC)

8.2 Structure and function of the operating menu

8.2.1 Structure of the operating menu

 For an overview of the operating menu for experts: "Description of Device Parameters" document supplied with the device →  256



 17 Schematic structure of the operating menu

A0018237-EN

8.2.2 Operating philosophy

The individual parts of the operating menu are assigned to certain user roles (operator, maintenance etc.). Each user role contains typical tasks within the device lifecycle.

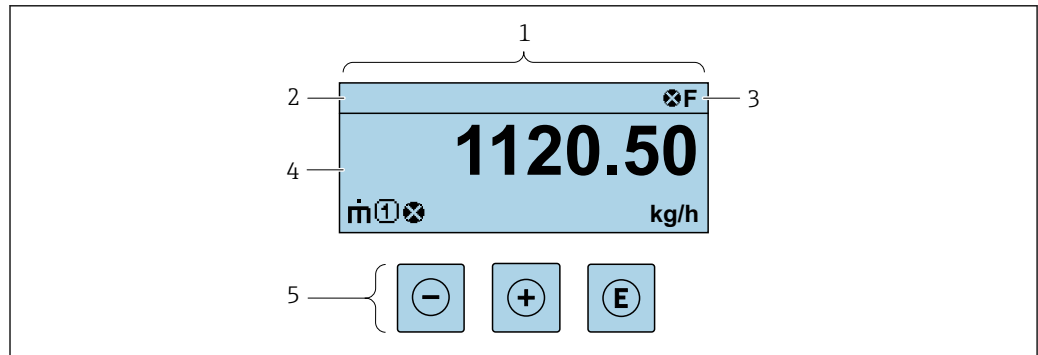
 For custody transfer, once the device has been put into circulation or sealed, its operation is restricted.

Menu/parameter		User role and tasks	Content/meaning
Language	task-oriented	Role "Operator", "Maintenance" Tasks during operation: <ul style="list-style-type: none"> ▪ Configuring the operational display ▪ Reading measured values 	<ul style="list-style-type: none"> ▪ Defining the operating language ▪ Defining the Web server operating language ▪ Resetting and controlling totalizers
Operation			<ul style="list-style-type: none"> ▪ Configuring the operational display (e.g. display format, display contrast) ▪ Resetting and controlling totalizers
Setup		"Maintenance" role Commissioning: <ul style="list-style-type: none"> ▪ Configuration of the measurement ▪ Configuration of the inputs and outputs ▪ Configuration of the communication interface 	Wizards for fast commissioning: <ul style="list-style-type: none"> ▪ Setting the system units ▪ Configuration of the communication interface ▪ Defining the medium ▪ Displaying the I/O/configuration ▪ Configuring the inputs ▪ Configuring the outputs ▪ Configuration of the operational display ▪ Setting the low flow cut off ▪ Configuring partial and empty pipe detection Advanced setup <ul style="list-style-type: none"> ▪ For more customized configuration of the measurement (adaptation to special measuring conditions) ▪ Configuration of totalizers ▪ Configuring the WLAN settings ▪ Administration (define access code, reset measuring device)
Diagnostics		"Maintenance" role Fault elimination: <ul style="list-style-type: none"> ▪ Diagnostics and elimination of process and device errors ▪ Measured value simulation 	Contains all parameters for error detection and analyzing process and device errors: <ul style="list-style-type: none"> ▪ Diagnostic list Contains up to 5 currently pending diagnostic messages. ▪ Event logbook Contains event messages that have occurred. ▪ Device information Contains information for identifying the device. ▪ Measured values Contains all current measured values. ▪ Data logging submenu with "Extended HistoROM" order option Storage and visualization of measured values ▪ Heartbeat The functionality of the device is checked on demand and the verification results are documented. ▪ Simulation Is used to simulate measured values or output values.

Menu/parameter		User role and tasks	Content/meaning
Expert	function-oriented	<p>Tasks that require detailed knowledge of the function of the device:</p> <ul style="list-style-type: none"> ▪ Commissioning measurements under difficult conditions ▪ Optimal adaptation of the measurement to difficult conditions ▪ Detailed configuration of the communication interface ▪ Error diagnostics in difficult cases 	<p>Contains all the parameters of the device and makes it possible to access these parameters directly using an access code. The structure of this menu is based on the function blocks of the device:</p> <ul style="list-style-type: none"> ▪ System Contains all higher-order device parameters which do not concern the measurement or the communication interface. ▪ Sensor Configuration of the measurement. ▪ Input Configuration of the status input. ▪ Output Configuration of the analog current outputs as well as the pulse/frequency and switch output. ▪ Communication Configuration of the digital communication interface and the Web server. ▪ Application Configuration of the functions that go beyond the actual measurement (e.g. totalizer). ▪ Diagnostics Error detection and analysis of process and device errors and for device simulation and Heartbeat Technology.

8.3 Access to the operating menu via the local display

8.3.1 Operational display



A0029348

- 1 Operational display
- 2 Device tag
- 3 Status area
- 4 Display area for measured values (4-line)
- 5 Operating elements → 55

Status area

The following symbols appear in the status area of the operational display at the top right:

- Status signals → 156
 - F: Failure
 - C: Function check
 - S: Out of specification
 - M: Maintenance required
- Diagnostic behavior → 157
 - ⊗: Alarm
 - ⚠: Warning
 - 🔒: Locking (the device is locked via the hardware)
 - ↔: Communication (communication via remote operation is active)

Display area

In the display area, each measured value is prefaced by certain symbol types for further description:

Measured values

Symbol	Meaning
	Mass flow
	<ul style="list-style-type: none"> Volume flow Corrected volume flow
	<ul style="list-style-type: none"> Density Reference density
	Temperature
	Totalizer The measurement channel number indicates which of the three totalizers is displayed.
	Status input

Measurement channel numbers

Symbol	Meaning
	Measurement channel 1 to 4

The measurement channel number is displayed only if more than one channel is present for the same measured variable type (e.g. Totalizer 1 to 3).

Diagnostic behavior

The diagnostic behavior pertains to a diagnostic event that is relevant to the displayed measured variable. For information on the symbols → 157



The number and display format of the measured values can be configured via the **Format display** parameter (→ 115).



8.3.2 Navigation view

In the submenu	In the wizard
<small>A0013993-EN</small>	<small>A0013995-EN</small>
<p>1 Navigation view 2 Navigation path to current position 3 Status area 4 Display area for navigation 5 Operating elements → 55</p>	

Navigation path

The navigation path - displayed at the top left in the navigation view - consists of the following elements:




	<ul style="list-style-type: none"> In the submenu: Display symbol for menu In the wizard: Display symbol for wizard 	Omission symbol for operating menu levels in between	Name of current <ul style="list-style-type: none"> Submenu Wizard Parameters
	↓	↓	↓
Examples		/ .. /	Display
		/ .. /	Display

 For more information about the icons in the menu, refer to the "Display area" section →  52

Status area





The following appears in the status area of the navigation view in the top right corner:

- In the submenu
 - The direct access code for the parameter you are navigating to (e.g. 0022-1)
 - If a diagnostic event is present, the diagnostic behavior and status signal
- In the wizard
 - If a diagnostic event is present, the diagnostic behavior and status signal


-  For information on the diagnostic behavior and status signal →  156
- For information on the function and entry of the direct access code →  57




Display area

Menus


Symbol	Meaning
	Operation Appears: <ul style="list-style-type: none"> In the menu next to the "Operation" selection At the left in the navigation path in the Operation menu
	Setup Appears: <ul style="list-style-type: none"> In the menu next to the "Setup" selection At the left in the navigation path in the Setup menu
	Diagnostics Appears: <ul style="list-style-type: none"> In the menu next to the "Diagnostics" selection At the left in the navigation path in the Diagnostics menu
	Expert Appears: <ul style="list-style-type: none"> In the menu next to the "Expert" selection At the left in the navigation path in the Expert menu

Submenus, wizards, parameters




Symbol	Meaning
	Submenu

	Wizard
	Parameters within a wizard  No display symbol exists for parameters in submenus.

Locking

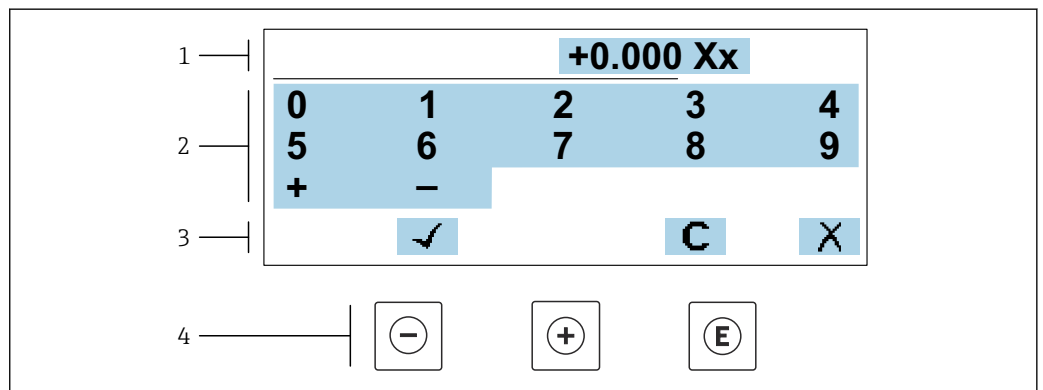
Symbol	Meaning
	Parameter locked When displayed in front of a parameter name, indicates that the parameter is locked. <ul style="list-style-type: none"> ▪ By a user-specific access code ▪ By the hardware write protection switch

Wizard operation


Symbol	Meaning
	Switches to the previous parameter.
	Confirms the parameter value and switches to the next parameter.
	Opens the editing view of the parameter.

8.3.3 Editing view

Numeric editor

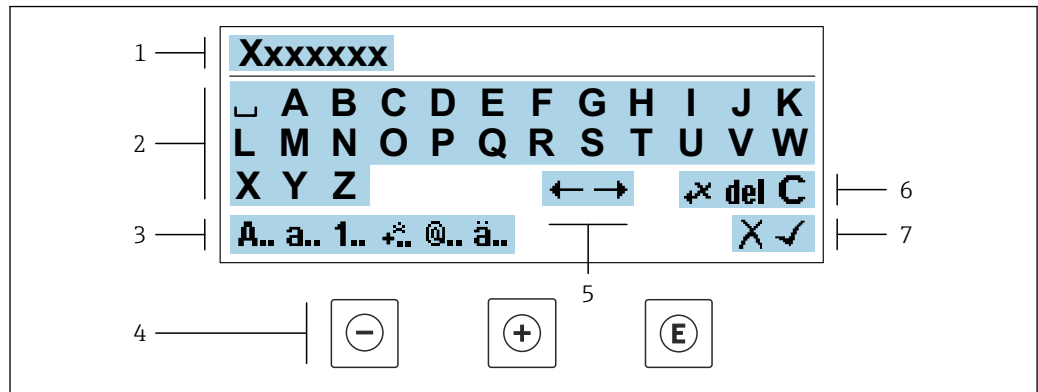


A0034250

 18 For entering values in parameters (e.g. limit values)

- 1 Entry display area
- 2 Input screen
- 3 Confirm, delete or reject entry
- 4 Operating elements

Text editor



A0034114

19 For entering text in parameters (e.g. tag name)

- 1 Entry display area
- 2 Current input screen
- 3 Change input screen
- 4 Operating elements
- 5 Move entry position
- 6 Delete entry
- 7 Reject or confirm entry





Using the operating elements in the editing view

Operating key(s)	Meaning
	Minus key Move the entry position to the left.
	Plus key Move the entry position to the right.
	Enter key <ul style="list-style-type: none"> ▪ Press the key briefly: confirm your selection. ▪ Press the key for 2 s: confirm the entry.
	Escape key combination (press keys simultaneously) Close the editing view without accepting the changes.




Input screens



Symbol	Meaning
A..	Upper case
a..	Lower case
1..	Numbers
+*	Punctuation marks and special characters: = + - * / ² ³ ¼ ½ ¾ () [] < > { }
@..	Punctuation marks and special characters: " ^ . , ; : ? ! % μ ° € \$ £ ¥ \$ @ # / \ ~ & _
ä..	Umlauts and accents

Controlling data entries

Symbol	Meaning
	Move entry position
	Reject entry
	Confirm entry
	Delete character immediately to the left of the entry position
del	Delete character immediately to the right of the entry position
C	Clear all the characters entered

8.3.4 Operating elements

Operating key(s)	Meaning
	<p>Minus key</p> <p><i>In a menu, submenu</i> Moves the selection bar upwards in a picklist.</p> <p><i>With a Wizard</i> Confirms the parameter value and goes to the previous parameter.</p> <p><i>With a text and numeric editor</i> Move the entry position to the left.</p>
	<p>Plus key</p> <p><i>In a menu, submenu</i> Moves the selection bar downwards in a picklist.</p> <p><i>With a Wizard</i> Confirms the parameter value and goes to the next parameter.</p> <p><i>With a text and numeric editor</i> Move the entry position to the right.</p>
	<p>Enter key</p> <p><i>For operational display</i> Pressing the key briefly opens the operating menu.</p> <p><i>In a menu, submenu</i></p> <ul style="list-style-type: none"> ▪ Pressing the key briefly: <ul style="list-style-type: none"> ▪ Opens the selected menu, submenu or parameter. ▪ Starts the wizard. ▪ If help text is open, closes the help text of the parameter. ▪ Pressing the key for 2 s for parameter: <ul style="list-style-type: none"> ▪ If present, opens the help text for the function of the parameter. <p><i>With a Wizard</i> Opens the editing view of the parameter.</p> <p><i>With a text and numeric editor</i></p> <ul style="list-style-type: none"> ▪ Press the key briefly: confirm your selection. ▪ Press the key for 2 s: confirm the entry.

Operating key(s)	Meaning
	<p>Escape key combination (press keys simultaneously)</p> <p><i>In a menu, submenu</i></p> <ul style="list-style-type: none"> ▪ Pressing the key briefly: <ul style="list-style-type: none"> ▪ Exits the current menu level and takes you to the next higher level. ▪ If help text is open, closes the help text of the parameter. ▪ Pressing the key for 2 s returns you to the operational display ("home position"). <p><i>With a Wizard</i> Exits the wizard and takes you to the next higher level.</p> <p><i>With a text and numeric editor</i> Close the editing view without accepting the changes.</p>
	<p>Minus/Enter key combination (press the keys simultaneously)</p> <ul style="list-style-type: none"> ▪ If the keypad lock is active: Press the key for 3 s: deactivate the keypad lock. ▪ If the keypad lock is not active: Press the key for 3 s: the context menu opens along with the option for activating the keypad lock.



8.3.5 Opening the context menu

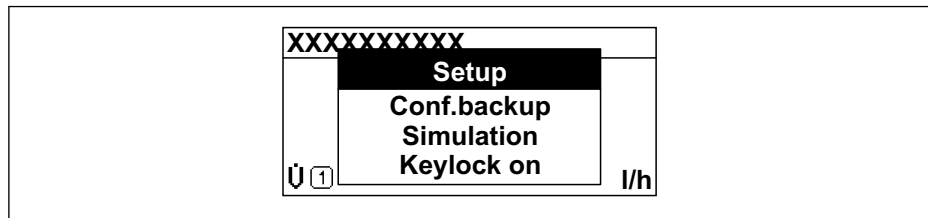
Using the context menu, the user can call up the following menus quickly and directly from the operational display:

- Setup
- Data backup
- Simulation



Calling up and closing the context menu

The user is in the operational display.



1. Press the  and  keys for longer than 3 seconds.
 - ↳ The context menu opens.



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2. Press  +  simultaneously.
 - ↳ The context menu is closed and the operational display appears.

Calling up the menu via the context menu

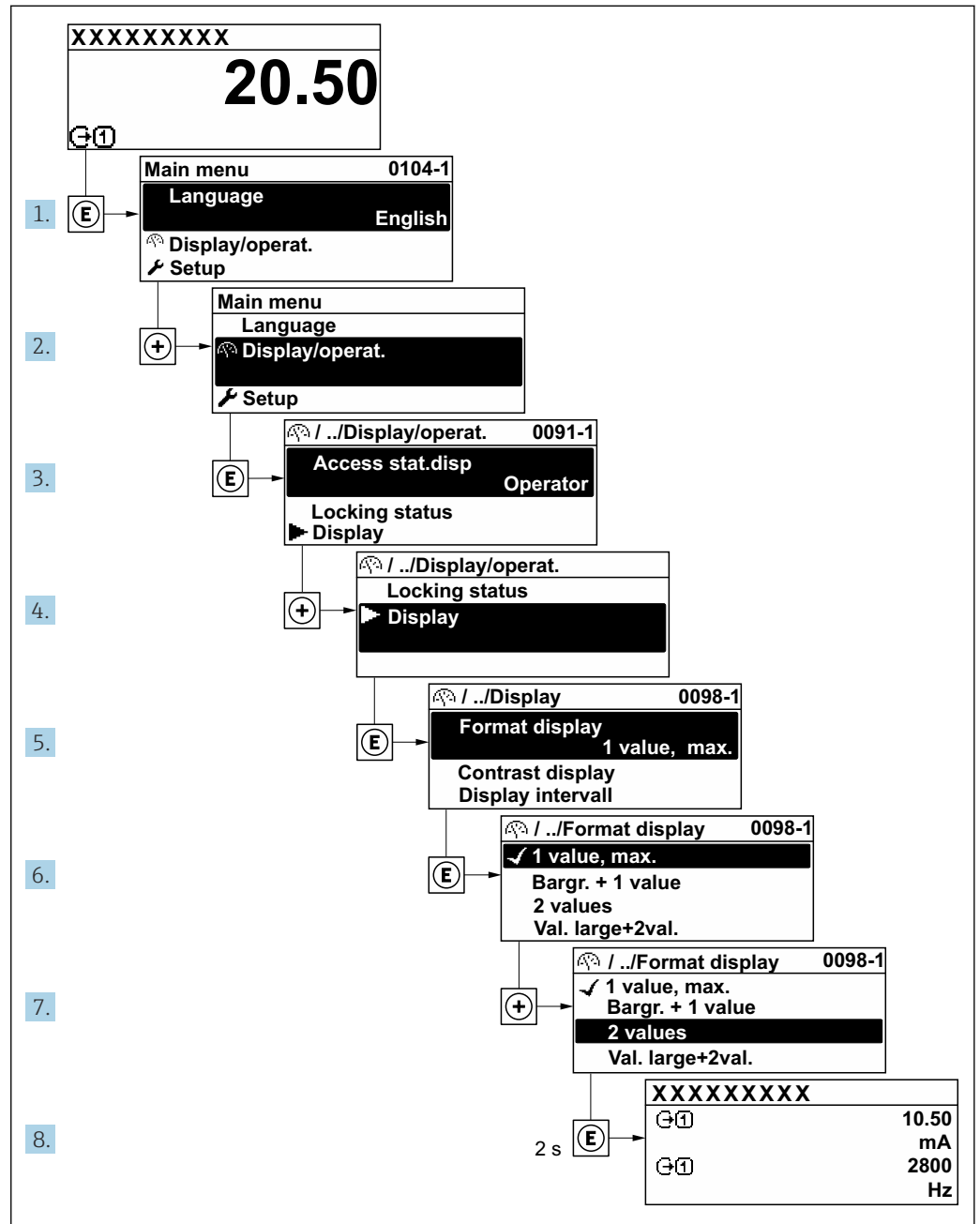
1. Open the context menu.
2. Press  to navigate to the desired menu.
3. Press  to confirm the selection.
 - ↳ The selected menu opens.

8.3.6 Navigating and selecting from list

Different operating elements are used to navigate through the operating menu. The navigation path is displayed on the left in the header. Icons are displayed in front of the individual menus. These icons are also shown in the header during navigation.

i For an explanation of the navigation view with symbols and operating elements → 51

Example: Setting the number of displayed measured values to "2 values"



A0029562-EN

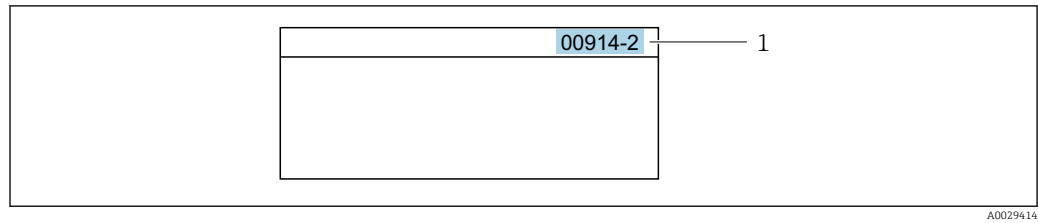
8.3.7 Calling the parameter directly

A parameter number is assigned to every parameter to be able to access a parameter directly via the onsite display. Entering this access code in the **Direct access** parameter calls up the desired parameter directly.

Navigation path

Expert → Direct access


The direct access code consists of a 5-digit number (at maximum) and the channel number, which identifies the channel of a process variable: e.g. 00914-2. In the navigation view, this appears on the right-hand side in the header of the selected parameter.



1 Direct access code

Note the following when entering the direct access code:

- The leading zeros in the direct access code do not have to be entered.
Example: Enter "914" instead of "00914"
- If no channel number is entered, channel 1 is accessed automatically.
Example: Enter 00914 → **Assign process variable** parameter
- If a different channel is accessed: Enter the direct access code with the corresponding channel number.
Example: Enter 00914-2 → **Assign process variable** parameter

 For the direct access codes of the individual parameters, see the "Description of Device Parameters" document for the device

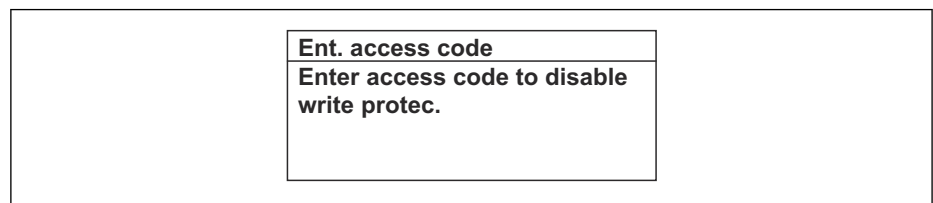
8.3.8 Calling up help text


Help text is available for some parameters and can be called up from the navigation view. The help text provides a brief explanation of the parameter function and thereby supports swift and safe commissioning.



Calling up and closing the help text

The user is in the navigation view and the selection bar is on a parameter.

1. Press  for 2 s.
↳ The help text for the selected parameter opens.



 20 Example: Help text for parameter "Enter access code"

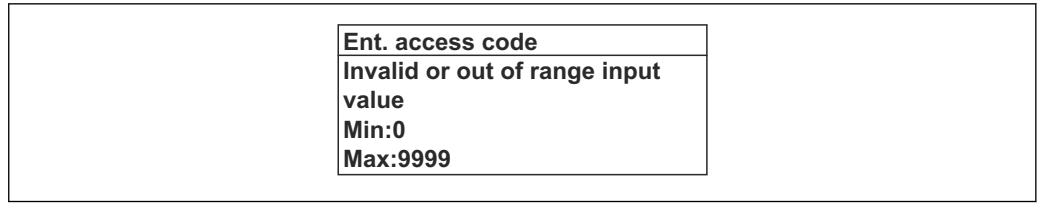
2. Press  +  simultaneously.
↳ The help text is closed.

8.3.9 Changing the parameters




Parameters can be changed via the numeric editor or text editor.

- Numeric editor: Change values in a parameter, e.g. specifications for limit values.
- Text editor: Enter text in a parameter, e.g. tag name.


A message is displayed if the value entered is outside the permitted value range.



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 For a description of the editing view - consisting of the text editor and numeric editor - with symbols →  53, for a description of the operating elements →  55

8.3.10 User roles and related access authorization

The two user roles "Operator" and "Maintenance" have different write access to the parameters if the customer defines a user-specific access code. This protects the device configuration via the local display from unauthorized access →  138.

Defining access authorization for user roles

An access code is not yet defined when the device is delivered from the factory. Access authorization (read and write access) to the device is not restricted and corresponds to the "Maintenance" user role.

- ▶ Define the access code.
 - ↳ The "Operator" user role is redefined in addition to the "Maintenance" user role. Access authorization differs for the two user roles.

Access authorization to parameters: "Maintenance" user role


Access code status	Read access	Write access
An access code has not yet been defined (factory setting).	✓	✓
After an access code has been defined.	✓	✓ ¹⁾

- 1) The user only has write access after entering the access code.



Access authorization to parameters: "Operator" user role


Access code status	Read access	Write access
After an access code has been defined.	✓	-- ¹⁾


- 1) Despite the defined access code, certain parameters can always be modified and thus are exempted from the write protection, as they do not affect the measurement. Refer to the "Write protection via access code" section


 The user role with which the user is currently logged on is indicated by the **Access status** parameter. Navigation path: Operation → Access status

8.3.11 Disabling write protection via access code

If the -symbol appears on the local display in front of a parameter, the parameter is write-protected by a user-specific access code and its value cannot be changed at the moment using local operation →  138.

Parameter write protection via local operation can be disabled by entering the user-specific access code in the **Enter access code** parameter (→  121) via the respective access option.

1. After you press , the input prompt for the access code appears.


2. Enter the access code.
 - ↳ The -symbol in front of the parameters disappears; all previously write-protected parameters are now re-enabled.

8.3.12 Enabling and disabling the keypad lock



The keypad lock makes it possible to block access to the entire operating menu via local operation. As a result, it is no longer possible to navigate through the operating menu or change the values of individual parameters. Users can only read the measured values on the operational display.


The keypad lock is switched on and off via the context menu.

Switching on the keypad lock



-  The keypad lock is switched on automatically:
- If the device has not been operated via the display for > 1 minute.
 - Each time the device is restarted.

To activate the keylock manually:

1. The device is in the measured value display.
Press the  and  keys for 3 seconds.
 - ↳ A context menu appears.
2. In the context menu select the **Keylock on** option.
 - ↳ The keypad lock is switched on.

-  If the user attempts to access the operating menu while the keypad lock is active, the **Keylock on** message appears.

Switching off the keypad lock



- ▶ The keypad lock is switched on.
Press the  and  keys for 3 seconds.
 - ↳ The keypad lock is switched off.

8.4 Access to the operating menu via the Web browser

8.4.1 Function range

Thanks to the integrated Web server, the device can be operated and configured via a Web browser and via a service interface (CDI-RJ45) or via a WLAN interface. The structure of the operating menu is the same as for the local display. In addition to the measured values, status information on the device is also displayed and allows the user to monitor the status of the device. Furthermore the device data can be managed and the network parameters can be configured.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.


-  For additional information on the Web server, refer to the Special Documentation for the device →  257

8.4.2 Prerequisites



Computer hardware

Hardware	Interface	
	CDI-RJ45	WLAN
Interface	The computer must have an RJ45 interface.	The operating unit must have a WLAN interface.
Connection	Standard Ethernet cable with RJ45 connector.	Connection via Wireless LAN.
Screen	Recommended size: ≥ 12" (depends on the screen resolution)	

Computer software


Software	Interface	
	CDI-RJ45	WLAN
Recommended operating systems	<ul style="list-style-type: none"> ▪ Microsoft Windows 7 or higher. ▪ Mobile operating systems: <ul style="list-style-type: none"> ▪ iOS ▪ Android <p> Microsoft Windows XP is supported.</p>	
Web browsers supported	<ul style="list-style-type: none"> ▪ Microsoft Internet Explorer 8 or higher ▪ Microsoft Edge ▪ Mozilla Firefox ▪ Google Chrome ▪ Safari 	

Computer settings


Settings	Interface	
	CDI-RJ45	WLAN
User rights	Appropriate user rights (e.g. administrator rights) for TCP/IP and proxy server settings are necessary (for adjusting the IP address, subnet mask etc.).	
Proxy server settings of the Web browser	The Web browser setting <i>Use a Proxy Server for Your LAN</i> must be deselected .	
JavaScript	JavaScript must be enabled. <p> If JavaScript cannot be enabled: enter http://192.168.1.212/basic.html in the address line of the Web browser. A fully functional but simplified version of the operating menu structure starts in the Web browser.</p> <p> When installing a new firmware version: To enable correct data display, clear the temporary memory (cache) of the Web browser under Internet options.</p>	
Network connections	Only the active network connections to the measuring device should be used.	
	Switch off all other network connections such as WLAN.	Switch off all other network connections.

 In the event of connection problems: →  153

Measuring device: Via CDI-RJ45 service interface

Device	CDI-RJ45 service interface
Measuring device	The measuring device has an RJ45 interface.
Web server	Web server must be enabled; factory setting: ON  For information on enabling the Web server → 66

Measuring device: via WLAN interface

Device	WLAN interface
Measuring device	The measuring device has a WLAN antenna: <ul style="list-style-type: none"> ▪ Transmitter with integrated WLAN antenna ▪ Transmitter with external WLAN antenna
Web server	Web server and WLAN must be enabled; factory setting: ON  For information on enabling the Web server → 66

8.4.3 Establishing a connection

Via service interface (CDI-RJ45)

Preparing the measuring device

1. Depending on the housing version:
Release the securing clamp or securing screw of the housing cover.
2. Depending on the housing version:
Unscrew or open the housing cover.
3. The location of the connection socket depends on the measuring device and the communication protocol:
Connect the computer to the RJ45 connector via the standard Ethernet connecting cable .

Configuring the Internet protocol of the computer

The IP address can be assigned to the measuring device in a variety of ways:

- Dynamic Configuration Protocol (DCP), factory setting:
The IP address is automatically assigned to the measuring device by the automation system (e.g. Siemens S7).
- Hardware addressing:
The IP address is set via DIP switches → 43.
- Software addressing:
The IP address is entered via the **IP address** parameter (→ 91) .
- DIP switch for "Default IP address":
To establish the network connection via the service interface (CDI-RJ45): the fixed IP address 192.168.1.212 is used → 45.

The measuring device works with the Dynamic Configuration Protocol (DCP), on leaving the factory, i.e. the IP address of the measuring device is automatically assigned by the automation system (e.g. Siemens S7).

To establish a network connection via the service interface (CDI-RJ45): set the "Default IP address" DIP switch to **ON**. The measuring device then has the fixed IP address: 192.168.1.212. This address can now be used to establish the network connection.

1. Via DIP switch 2, activate the default IP address 192.168.1.212: → 45.
2. Switch on the measuring device.
3. Connect to the computer using a cable → 68.

4. If a 2nd network card is not used, close all the applications on the notebook.
 - ↳ Applications requiring Internet or a network, such as e-mail, SAP applications, Internet or Windows Explorer.
5. Close any open Internet browsers.
6. Configure the properties of the Internet protocol (TCP/IP) as defined in the table:

IP address	192.168.1.XXX; for XXX all numerical sequences except: 0, 212 and 255 → e.g. 192.168.1.213
Subnet mask	255.255.255.0
Default gateway	192.168.1.212 or leave cells empty

Via WLAN interface

Configuring the Internet protocol of the mobile terminal

NOTICE

If the WLAN connection is lost during the configuration, settings made may be lost.

- ▶ Make sure that the WLAN connection is not disconnected while configuring the device.

NOTICE

In principle, avoid simultaneous access to the measuring device via the service interface (CDI-RJ45) and the WLAN interface from the same mobile terminal. This could cause a network conflict.

- ▶ Only activate one service interface (CDI-RJ45 service interface or WLAN interface).
- ▶ If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).

Preparing the mobile terminal

- ▶ Enable WLAN reception on the mobile terminal.

Establishing a connection from the mobile terminal to the measuring device

1. In the WLAN settings of the mobile terminal:
Select the measuring device using the SSID (e.g. EH_Promass_300_A802000).
2. If necessary, select the WPA2 encryption method.
3. Enter the password: serial number of the measuring device ex-works (e.g. L100A802000).
 - ↳ LED on display module flashes: it is now possible to operate the measuring device with the Web browser, FieldCare or DeviceCare.



The serial number can be found on the nameplate.



To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.

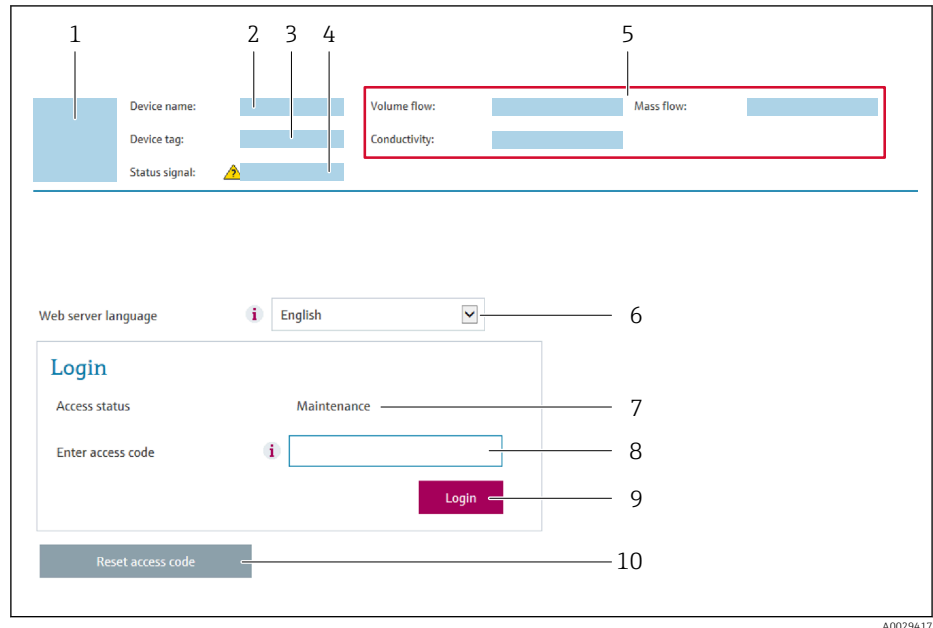
Disconnecting

- ▶ After configuring the device:
Terminate the WLAN connection between the operating unit and measuring device.

Starting the Web browser

1. Start the Web browser on the computer.

2. Enter the IP address of the Web server in the address line of the Web browser:
192.168.1.212
↳ The login page appears.



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- 1 Picture of device
- 2 Device name
- 3 Device tag
- 4 Status signal
- 5 Current measured values
- 6 Operating language
- 7 User role
- 8 Access code
- 9 Login
- 10 Reset access code (→ 134)

i If a login page does not appear, or if the page is incomplete → 153

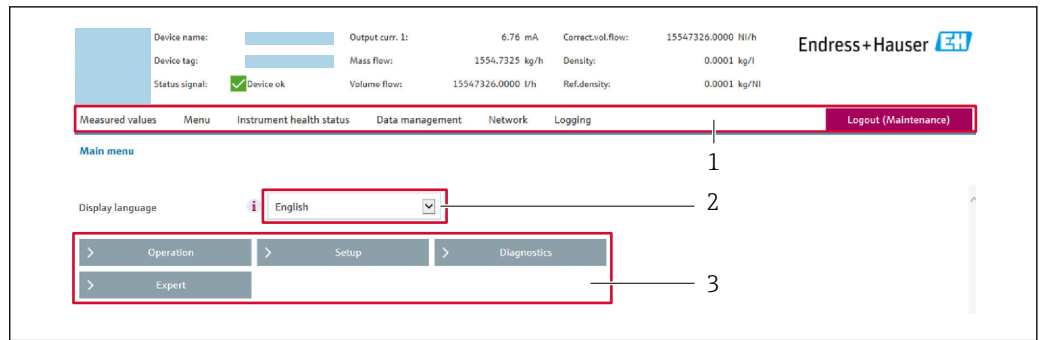
8.4.4 Logging on

1. Select the preferred operating language for the Web browser.
2. Enter the user-specific access code.
3. Press **OK** to confirm your entry.

Access code	0000 (factory setting); can be changed by customer
--------------------	--

i If no action is performed for 10 minutes, the Web browser automatically returns to the login page.

8.4.5 User interface



A0029418


- 1 Function row
- 2 Local display language
- 3 Navigation area

Header

The following information appears in the header:

- Device name
- Device tag
- Device status with status signal → 📄 159
- Current measured values

Function row

Functions	Meaning
Measured values	Displays the measured values of the measuring device
Menu	<ul style="list-style-type: none"> ■ Access to the operating menu from the measuring device ■ The structure of the operating menu is the same as for the local display  For detailed information on the structure of the operating menu, see the Operating Instructions for the measuring device
Device status	Displays the diagnostic messages currently pending, listed in order of priority
Data management	Data exchange between PC and measuring device: <ul style="list-style-type: none"> ■ Device configuration: <ul style="list-style-type: none"> ■ Load settings from the device (XML format, save configuration) ■ Save settings to the device (XML format, restore configuration) ■ Logbook - Export Event logbook (.csv file) ■ Documents - Export documents: <ul style="list-style-type: none"> ■ Export backup data record (.csv file, create documentation of the measuring point configuration) ■ Verification report (PDF file, only available with the "Heartbeat Verification" application package) ■ File for system integration - If using fieldbuses, upload device drivers for system integration from the measuring device: <ul style="list-style-type: none"> PROFINET: GSD file ■ Firmware update - Flashing a firmware version
Network configuration	Configuration and checking of all the parameters required for establishing the connection to the measuring device: <ul style="list-style-type: none"> ■ Network settings (e.g. IP address, MAC address) ■ Device information (e.g. serial number, firmware version)
Logout	End the operation and call up the login page

Navigation area

If a function is selected in the function bar, the submenus of the function open in the navigation area. The user can now navigate through the menu structure.

Working area

Depending on the selected function and the related submenus, various actions can be performed in this area:

- Configuring parameters
- Reading measured values
- Calling up help text
- Starting an upload/download

8.4.6 Disabling the Web server

The Web server of the measuring device can be switched on and off as required using the **Web server functionality** parameter.

Navigation

"Expert" menu → Communication → Web server

Parameter overview with brief description

Parameter	Description	Selection
Web server functionality	Switch the Web server on and off.	<ul style="list-style-type: none"> ▪ Off ▪ HTML Off ▪ On

Function scope of the "Web server functionality" parameter


Option	Description
Off	<ul style="list-style-type: none"> ▪ The web server is completely disabled. ▪ Port 80 is locked.
HTML Off	The HTML version of the web server is not available.
On	<ul style="list-style-type: none"> ▪ The complete functionality of the web server is available. ▪ JavaScript is used. ▪ The password is transferred in an encrypted state. ▪ Any change to the password is also transferred in an encrypted state.

Enabling the Web server

If the Web server is disabled it can only be re-enabled with the **Web server functionality** parameter via the following operating options:

- Via local display
- Via Bedientool "FieldCare"
- Via "DeviceCare" operating tool

8.4.7 Logging out

 Before logging out, perform a data backup via the **Data management** function (upload configuration from device) if necessary.

1. Select the **Logout** entry in the function row.
 - ↳ The home page with the Login box appears.
2. Close the Web browser.

3. If no longer needed:
Reset modified properties of the Internet protocol (TCP/IP) → 62.
- i** If communication with the Web server was established via the default IP address 192.168.1.212, DIP switch No. 10 must be reset (from **ON** → **OFF**). Afterwards, the IP address of the device is active again for network communication.

8.5 Access to the operating menu via the operating tool

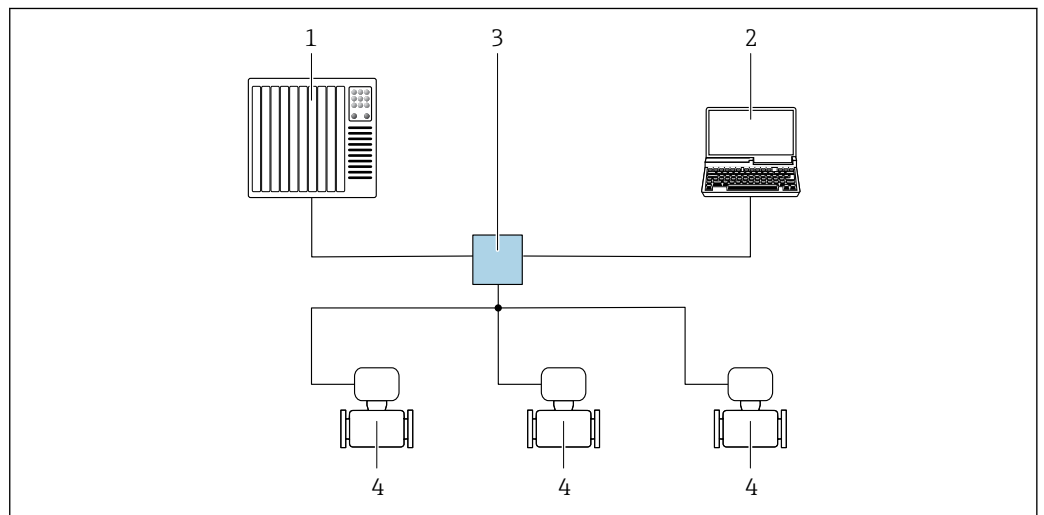
The structure of the operating menu in the operating tools is the same as for operation via the local display.

8.5.1 Connecting the operating tool

Via PROFINET network

This communication interface is available in device versions with PROFINET.

Star topology

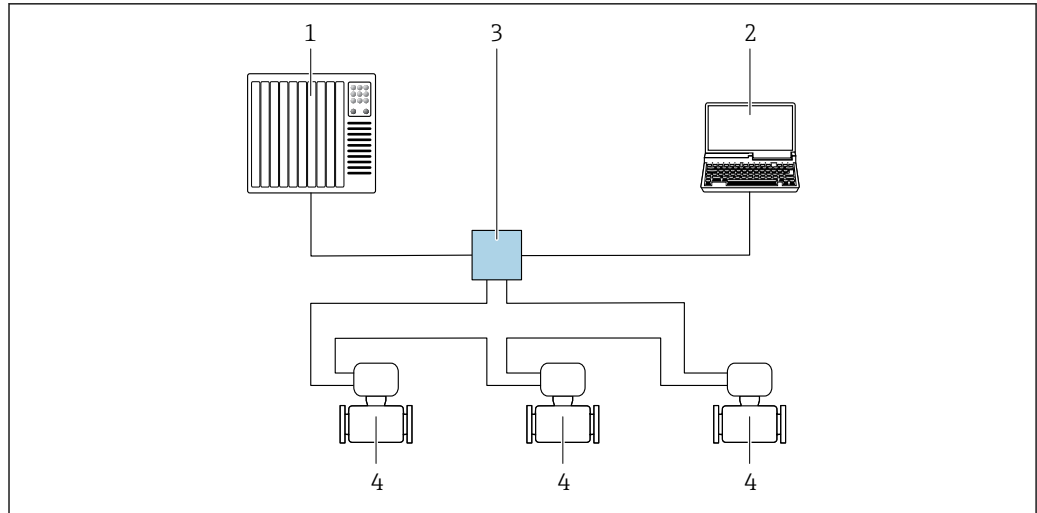


21 Options for remote operation via PROFINET network: star topology

- 1 Automation system, e.g. Simatic S7 (Siemens)
- 2 Computer with Web browser (e.g. Internet Explorer) for accessing the integrated device Web server or computer with operating tool (e.g. FieldCare, DeviceCare, SIMATIC PDM) with COM DTM "CDI Communication TCP/IP"
- 3 Switch, e.g. Scalance X204 (Siemens)
- 4 Measuring device

Ring topology

The device is integrated via the terminal connection for signal transmission (output 1) and the service interface (CDI-RJ45).



A0033719

22 Options for remote operation via PROFINET network: ring topology

- 1 Automation system, e.g. Simatic S7 (Siemens)
- 2 Computer with Web browser (e.g. Internet Explorer) for accessing the integrated device Web server or computer with operating tool (e.g. FieldCare, DeviceCare, SIMATIC PDM) with COM DTM "CDI Communication TCP/IP"
- 3 Switch, e.g. Scalance X204 (Siemens)
- 4 Measuring device

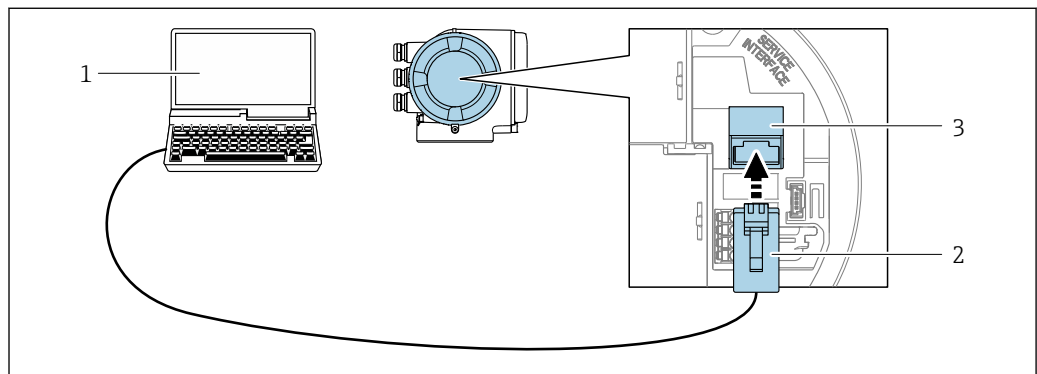
Service interface

Via service interface (CDI-RJ45)

A point-to-point connection can be established to configure the device onsite. With the housing open, the connection is established directly via the service interface (CDI-RJ45) of the device.

i An adapter for RJ45 and the M12 connector is optionally available:
 Order code for "Accessories", option **NB**: "Adapter RJ45 M12 (service interface)"

The adapter connects the service interface (CDI-RJ45) to an M12 connector mounted in the cable entry. Therefore the connection to the service interface can be established via an M12 connector without opening the device.



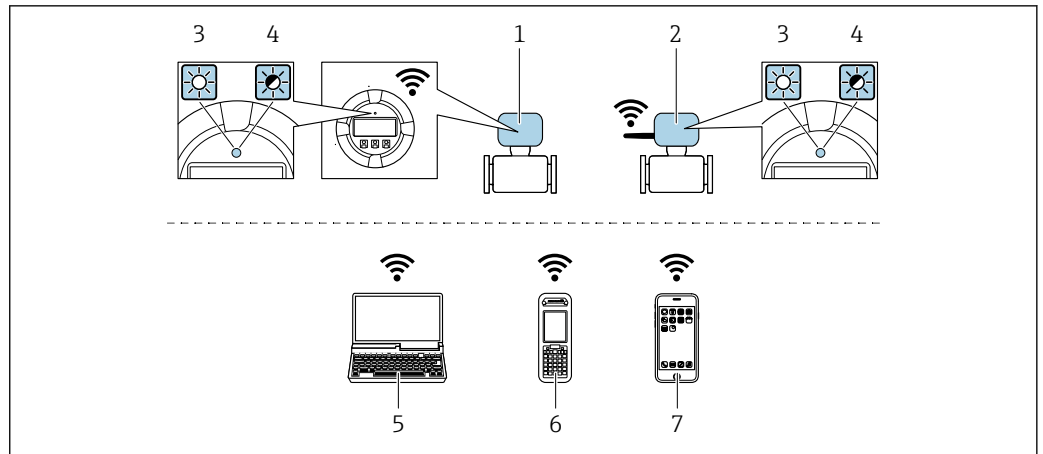
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23 Connection via service interface (CDI-RJ45)

- 1 Computer with Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or with "FieldCare", "DeviceCare" operating tool with COM DTM "CDI Communication TCP/IP"
- 2 Standard Ethernet connecting cable with RJ45 connector
- 3 Service interface (CDI-RJ45) of the measuring device with access to the integrated Web server

Via WLAN interface

The optional WLAN interface is available on the following device version:
 Order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN"



A0034570

- 1 Transmitter with integrated WLAN antenna
- 2 Transmitter with external WLAN antenna
- 3 LED lit constantly: WLAN reception is enabled on measuring device
- 4 LED flashing: WLAN connection established between operating unit and measuring device
- 5 Computer with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or with operating tool (e.g. FieldCare, DeviceCare)
- 6 Mobile handheld terminal with WLAN interface and Web browser (e.g. Microsoft Internet Explorer, Microsoft Edge) for accessing the integrated device Web server or operating tool (e.g. FieldCare, DeviceCare)
- 7 Smart phone or tablet (e.g. Field Xpert SMT70)

Function	WLAN: IEEE 802.11 b/g (2.4 GHz)
Encryption	WPA2-PSK AES-128 (in accordance with IEEE 802.11i)
Configurable WLAN channels	1 to 11
Degree of protection	IP67
Available antennas	<ul style="list-style-type: none"> ▪ Internal antenna ▪ External antenna (optional) In the event of poor transmission/reception conditions at the place of installation. Only one antenna active in each case!
Range	<ul style="list-style-type: none"> ▪ Internal antenna: typically 10 m (32 ft) ▪ External antenna: typically 50 m (164 ft)
Materials (external antenna)	<ul style="list-style-type: none"> ▪ Antenna: ASA plastic (acrylic ester-styrene-acrylonitrile) and nickel-plated brass ▪ Adapter: Stainless steel and nickel-plated brass ▪ Cable: Polyethylene ▪ Connector: Nickel-plated brass ▪ Angle bracket: Stainless steel

Configuring the Internet protocol of the mobile terminal

NOTICE

If the WLAN connection is lost during the configuration, settings made may be lost.
 ► Make sure that the WLAN connection is not disconnected while configuring the device.

NOTICE

In principle, avoid simultaneous access to the measuring device via the service interface (CDI-RJ45) and the WLAN interface from the same mobile terminal. This could cause a network conflict.


- Only activate one service interface (CDI-RJ45 service interface or WLAN interface).
- If simultaneous communication is necessary: configure different IP address ranges, e.g. 192.168.0.1 (WLAN interface) and 192.168.1.212 (CDI-RJ45 service interface).


Preparing the mobile terminal

- ▶ Enable WLAN reception on the mobile terminal.

Establishing a connection from the mobile terminal to the measuring device

1. In the WLAN settings of the mobile terminal:
Select the measuring device using the SSID (e.g. EH_Promass_300_A802000).
2. If necessary, select the WPA2 encryption method.
3. Enter the password: serial number of the measuring device ex-works (e.g. L100A802000).
 - ↳ LED on display module flashes: it is now possible to operate the measuring device with the Web browser, FieldCare or DeviceCare.

 The serial number can be found on the nameplate.

 To ensure the safe and swift assignment of the WLAN network to the measuring point, it is advisable to change the SSID name. It should be possible to clearly assign the new SSID name to the measuring point (e.g. tag name) because it is displayed as the WLAN network.



Disconnecting

- ▶ After configuring the device:
Terminate the WLAN connection between the operating unit and measuring device.

8.5.2 FieldCare**Function scope**

FDT-based plant asset management tool from Endress+Hauser. It can configure all smart field devices in a system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.

Access is via:

- CDI-RJ45 service interface →  68
- WLAN interface →  68

Typical functions:

- Configuring parameters of transmitters
- Loading and saving device data (upload/download)
- Documentation of the measuring point
- Visualization of the measured value memory (line recorder) and event logbook

 For additional information about FieldCare, see Operating Instructions BA00027S and BA00059S

Source for device description files

See information →  73

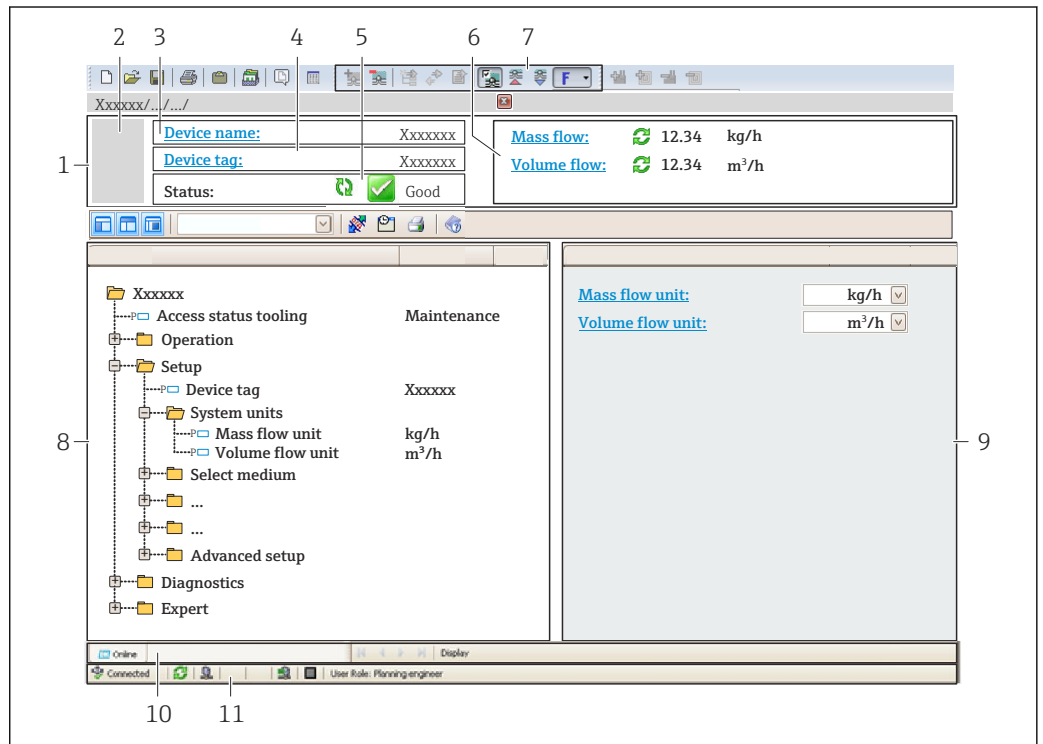
Establishing a connection

1. Start FieldCare and launch the project.
2. In the network: Add a device.
 - ↳ The **Add device** window opens.
3. Select the **CDI Communication TCP/IP** option from the list and press **OK** to confirm.
4. Right-click **CDI Communication TCP/IP** and select the **Add device** option in the context menu that opens.


5. Select the desired device from the list and press **OK** to confirm.
 - ↳ The **CDI Communication TCP/IP (Configuration)** window opens.
6. Enter the device address in the **IP address** field: 192.168.1.212 and press **Enter** to confirm.
7. Establish the online connection to the device.

 For additional information, see Operating Instructions BA00027S and BA00059S

User interface



A0021051-EN

- 1 Header
- 2 Picture of device
- 3 Device name
- 4 Device tag
- 5 Status area with status signal →  159
- 6 Display area for current measured values
- 7 Edit toolbar with additional functions such as save/restore, event list and create documentation
- 8 Navigation area with operating menu structure
- 9 Working area
- 10 Range of action
- 11 Status area

8.5.3 DeviceCare

Function scope

Tool to connect and configure Endress+Hauser field devices.

The fastest way to configure Endress+Hauser field devices is with the dedicated "DeviceCare" tool. Together with the device type managers (DTMs) it presents a convenient, comprehensive solution.

 For details, see Innovation Brochure IN01047S

Source for device description files

See information →  73

9 System integration

9.1 Overview of device description files

9.1.1 Current version data for the device

Firmware version	01.01.zz	<ul style="list-style-type: none"> ▪ On the title page of the Operating instructions ▪ On the transmitter nameplate ▪ Firmware version Diagnostics → Device information → Firmware version
Release date of firmware version	07.2019	–
Manufacturer ID	0x11	Manufacturer ID Diagnostics → Device information → Manufacturer ID
Device ID	0x843B	Device ID Expert → Communication → PROFINET configuration → PROFINET information → Device ID
Device type ID	Promass 300	Device Type Expert → Communication → PROFINET configuration → PROFINET information → Device Type
Device revision	2	Device revision Expert → Communication → PROFINET configuration → PROFINET information → Device revision
PROFINET version	2.3.x	–

 For an overview of the different firmware versions for the device →  221

9.1.2 Operating tools

The suitable device description file for the individual operating tools is listed in the table below, along with information on where the file can be acquired.

Operating tool via Service interface (CDI)	Sources for obtaining device descriptions
FieldCare	<ul style="list-style-type: none"> ▪ www.endress.com → Download Area ▪ CD-ROM (contact Endress+Hauser) ▪ DVD (contact Endress+Hauser)
DeviceCare	<ul style="list-style-type: none"> ▪ www.endress.com → Download Area ▪ CD-ROM (contact Endress+Hauser) ▪ DVD (contact Endress+Hauser)

9.2 Device master file (GSD)

In order to integrate field devices into a bus system, the PROFINET system needs a description of the device parameters, such as output data, input data, data format and data volume.

These data are available in the device master file (GSD) which is provided to the automation system when the communication system is commissioned. In addition device bit maps, which appear as icons in the network structure, can also be integrated.

The device master file (GSD) is in XML format, and the file is created in the GSDML description markup language.

9.2.1 File name of the device master file (GSD)

Example of the name of a device master file:










GSDML-V2.3.x-EH-PROMASS 300-yyyymmdd.xml

GSDML	Description language
V2.3.x	Version of the PROFINET specification
EH	Endress+Hauser
PROMASS	Instrument family
300	Transmitter
yyyymmdd	Date of issue (yyyy: year, mm: month, dd: day)
.xml	File name extension (XML file)


9.3 Cyclic data transmission

9.3.1 Overview of the modules

The following tables shows which modules are available to the measuring device for cyclic data exchange. Cyclic data exchange is performed with an automation system.

Measuring device		Slot	Direction Data flow	Control system
Module				
Analog Input module →  75		1 to 14, 24 to 26, 27	→	PROFINET
Application-specific Input module →  77		31, 32	→	
Digital Input module →  77		1 to 14	→	
Diagnose Input module →  78		1 to 14	→	
Analog Output module →  80		18, 19, 20, 29, 30	←	
Digital Output module →  81		21, 22, 24 to 26	←	
Totalizer 1 to 3 →  79		15 to 17	← →	
Heartbeat Verification module →  82		23	← →	
Concentration →  82		28	← →	

9.3.2 Description of the modules

-  The data structure is described from the perspective of the automation system:
- Input data: Are sent from the measuring device to the automation system.
 - Output data: Are sent from the automation system to the measuring device.

Analog Input module

Transmit input variables from the measuring device to the automation system.

Analog Input modules cyclically transmit the selected input variables, along with the status, from the measuring device to the automation system. The input variable is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains status information pertaining to the input variable.

Selection: input variable

Slot	Input variables
1 to 14	<ul style="list-style-type: none"> ■ Mass flow ■ Volume flow ■ Corrected volume flow ■ Density ■ Reference density ■ Temperature ■ Electronic temperature ■ Oscillation frequency ■ Frequency fluctuation ■ Oscillation damping ■ Tube damping fluctuation ■ Signal asymmetry ■ Exciter current ■ Application-specific output 0 ■ Application-specific output 1 ■ Index inhomogeneous medium ■ Index suspended bubbles
24 to 26	Current input value
1 to 14	Additional input variables with the Heartbeat Verification application package <ul style="list-style-type: none"> ■ Carrier pipe temperature ■ Oscillation damping 1 ■ Oscillation frequency 1 ■ Oscillation amplitude 0 ■ Oscillation amplitude 1 ■ Frequency fluctuation 1 ■ Tube damping fluctuation 1 ■ Exciter current 1 ■ HBSI
1 to 14, 27	Additional input variables with the Concentration Measurement application package <ul style="list-style-type: none"> ■ Concentration (slot 1 to 14) ■ Target mass flow (slot 1 to 14) ■ Carrier mass flow (slot 1 to 14) ■ Concentration value (slot 27)
1 to 14	Additional input variables with the Petroleum application package <ul style="list-style-type: none"> ■ Oil density ■ Water density ■ Water cut % ■ Oil mass flow ■ Water mass flow ■ Oil volume flow ■ Water volume flow ■ Oil corrected volume flow ■ Water corrected volume flow ■ Replacement reference density ■ Gross corrected volume flow ■ Gross corrected volume flow, replacement ■ Net corrected volume flow ■ Net corrected volume flow, replacement ■ Sediment and water volume flow

*Data structure**Input data of Analog Input*

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status ¹⁾

1) Status coding → 83

Application-specific Input module

Transmit compensation values from the automation system to the measuring device.

The Application-specific Input module cyclically transmits compensation values, including the status, from the automation system to the measuring device. The compensation value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the compensation value.

Assigned compensation values



The configuration is performed via: Expert → Application → Application specific calculations → Process variables

Slot	Compensation value
31	Application-specific Input module
32	Application-specific Input module

Data structure

Input data of Application-specific Input module

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status ¹⁾

1) Status coding → 83

Failsafe mode

A failsafe mode can be defined for using the compensation values.

If the status is GOOD or UNCERTAIN, the compensation values transmitted by the automation system are used. If the status is BAD, the failsafe mode is activated for the use of the compensation values.

Parameters are available per compensation value to define the failsafe mode: Expert → Application → Application specific calculations → Process variables

Fail safe type parameter

- **Fail-safe value** option: The value defined in the Fail safe value parameter is used.
- **Fallback value** option: The last valid value is used.
- **Off** option: Failsafe mode is disabled.

Fail safe value parameter

Use this parameter to enter the compensation value which is used if the Fail safe value option is selected in the Fail safe type parameter.

Digital Input module

Transmit digital input values from the measuring device to the automation system.

Digital input values are used by the measuring device to transmit the state of device functions to the automation system.


Digital Input modules cyclically transmit discrete input values, including the status, from the measuring device to the automation system. The discrete input value is depicted in the first byte. The second byte contains standardized status information pertaining to the input value.

Selection: device function

Slot	Device function	Status (meaning)
1 to 14	Empty pipe detection	<ul style="list-style-type: none"> ▪ 0 (device function not active) ▪ 1 (device function active)
	Low flow cut off	

*Data structure**Input data of Digital Input*


Byte 1	Byte 2
Digital Input	Status ¹⁾

1) Status coding →  83


Diagnose Input module



Transmit discrete input values (diagnostic information) from the measuring device to the automation system.

Diagnostic information is used by the measuring device to transmit the device status to the automation system.

Diagnose Input modules transmit discrete input values from the measuring device to the automation system. The first two bytes contain the information regarding the diagnostic information number (→  164). The third byte provides the status.

Selection: device function

Slot	Device function	Status (meaning)
1 to 14	Last diagnostics	Diagnostic information number (→  164) and status
	Current diagnosis	

 Information about pending diagnostic information →  215.

*Data structure**Input data of Diagnose Input*

Byte 1	Byte 2	Byte 3	Byte 4
Diagnostic information number		Status	Value 0

Status

Coding (hex)	Status
0x00	No device error is present.
0x01	Failure (F): A device error is present. The measured value is no longer valid.
0x02	Function check (C): The device is in service mode (e.g. during a simulation).
0x04	Maintenance required (M): Maintenance is required. The measured value is still valid.
0x08	Out of specification (S): The device is being operated outside its technical specification limits (e.g. process temperature range).

Totalizer module

The Totalizer module consists of the Totalizer Value, Totalizer Control and Totalizer Mode submodules.

Totalizer Value submodule

Transmit transmitter value from the device to the automation system.

Totalizer modules cyclically transmit a selected totalizer value, along with the status, from the measuring device to the automation system via the Totalizer Value submodule. The totalizer value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains status information pertaining to the totalizer value.

Selection: input variable

Slot	Sub-slot	Input variable
15...17	1	<ul style="list-style-type: none"> ■ Mass flow ■ Volume flow ■ Corrected volume flow ■ Target mass flow ¹⁾ ■ Carrier mass flow ¹⁾

1) Only available with the Concentration application package

Data structure of input data (Totalizer Value submodule)

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5
Measured value: floating point number (IEEE 754)				Status ¹⁾

1) Status coding → 83

Totalizer Control submodule

Control the totalizer via the automation system.

Selection: control totalizer

Slot	Sub-slot	Value	Control totalizer
15...17	2	0	Totalize
		1	Reset + hold
		2	Preset + hold
		3	Reset + totalize
		4	Preset + totalize
		5	Hold

Data structure of output data (Totalizer Control submodule)

Byte 1
Control variable

Totalizer Mode submodule

Configure the totalizer via the automation system.

Selection: totalizer configuration

Slot	Sub-slot	Value	Control totalizer
15...17	3	0	Balancing
		1	Balance the positive flow
		2	Balance the negative flow

Data structure of output data (Totalizer Mode submodule)

Byte 1
Configuration variable

Analog Output module

Transmit compensation values from the automation system to the measuring device.

Analog Output modules cyclically transmit compensation values, along with the status and the associated unit, from the automation system to the measuring device. The compensation value is depicted in the first four bytes in the form of a floating point number as per the IEEE 754 standard. The fifth byte contains standardized status information pertaining to the compensation value. The unit is transmitted in the sixth and seventh byte.

Assigned compensation values



The configuration is performed via: Expert → Sensor → External compensation

Slot	Compensation value
18	External pressure
19	External temperature
20	External reference density
29	External value for % S&W (sediment and water) ¹⁾
30	External value for % Water cut ¹⁾

1) Only available with the Petroleum application package.

Available units

Pressure		Temperature		Density		Percent	
Unit code	Unit	Unit code	Unit	Unit code	Unit	Unit code	Unit
1610	Pa a	1001	°C	32840	kg/Nm ³	1342	%
1616	kPa a	1002	°F	32841	kg/Nl		
1614	MPa a	1000	K	32842	g/Scm ₃		
1137	bar	1003	°R	32843	kg/Scm ₃		
1611	Pa g			32844	lb/Sft ₃		
1617	kPa g						
1615	MPa g						
32797	bar g						
1142	psi a						
1143	psi g						

Data structure

Output data of Analog Output

Byte 1	Byte 2	Byte 3	Byte 4	Byte 5	Byte 6	Byte 7
Measured value: floating point number (IEEE 754)				Status ¹⁾	Unit code	

1) Status coding → 83

Failsafe mode

A failsafe mode can be defined for using the compensation values.

If the status is GOOD or UNCERTAIN, the compensation values transmitted by the automation system are used. If the status is BAD, the failsafe mode is activated for the use of the compensation values.

Parameters are available per compensation value to define the failsafe mode: Expert → Sensor → External compensation

Fail safe type parameter

- Fail safe value option: The value defined in the Fail safe value parameter is used.
- Fallback value option: The last valid value is used.
- Off option: The failsafe mode is disabled.

Fail safe value parameter

Use this parameter to enter the compensation value which is used if the Fail safe value option is selected in the Fail safe type parameter.

Digital Output module

Transmit digital output values from the automation system to the measuring device.

Digital output values are used by the automation system to enable and disable device functions.

Digital output values cyclically transmit discrete output values, including the status, from the automation system to the measuring device. The discrete output value is transmitted in the first byte. The second byte contains status information pertaining to the output value.

Assigned device functions

Slot	Device function	Status (meaning)
21	Flow override	<ul style="list-style-type: none"> ▪ 0 (disable device function) ▪ 1 (enable device function)
22	Zero point adjustment	
24 to 26	Relay output	Relay output value: <ul style="list-style-type: none"> ▪ 0 ▪ 1

Data structure

Output data of Digital Output

Byte 1	Byte 2
Digital Output	Status ^{1) 2)}

1) Status coding → 83

2) If the status is BAD, the control variable is not adopted.

Heartbeat Verification module

Receive discrete output values from the automation system and transmit discrete input values from the measuring device to the automation system.

The Heartbeat Verification module receives discrete output data from the automation system and transmits discrete input data from the measuring device to the automation system.

The discrete output value is provided by the automation system in order to start Heartbeat Verification. The discrete input value is depicted in the first byte. The second byte contains status information pertaining to the input value.

The discrete input value is used by the measuring device to transmit the status of the Heartbeat Verification device functions to the automation system. The module cyclically transmits the discrete input value, along with the status, to the automation system. The discrete input value is depicted in the first byte. The second byte contains status information pertaining to the input value.

 Only available with the Heartbeat Verification application package.

Assigned device functions

Slot	Device function	Bit	Verification status	
23	Status verification (input data)	0	Verification has not been performed	
		1	Verification has failed	
		2	Currently performing verification	
		3	Verification terminated	
	Verification result (input data)	Bit		Verification result
		4		Verification has failed
		5		Verification performed successfully
		6		Verification has not been performed
	Start verification (output data)	Verification control		
		A change in the status from 0 to 1 starts the verification		


Data structure

Output data of the Heartbeat Verification module

Byte 1
Discrete Output

Input data of the Heartbeat Verification module

Byte 1	Byte 2
Discrete Input	Status ¹⁾

1) Status coding →  83

Concentration module

 Only available with the Concentration Measurement application package.

Assigned device functions

Slot	Input variables
28	Selection of the liquid type

*Data structure**Concentration output data*

Byte 1
Control variable

Liquid type	Enum code
Off	0
Sucrose in water	5
Glucose in water	2
Fructose in water	1
Invert sugar in water	6
Corn syrup HFCS42	15
Corn syrup HFCS55	16
Corn syrup HFCS90	17
Original wort	18
Ethanol in water	11
Methanol in water	12
Hydrogen peroxide in water	4
Hydrochloric acid	24
Sulfuric acid	25
Nitric acid	7
Phosphoric acid	8
Sodium hydroxide	10
Potassium hydroxide	9
Ammonium nitrate in water	13
Iron(III) chloride in water	14
% mass / % volume	19
User Profile Coef Set No. 1	21
User Profile Coef Set No. 2	22
User Profile Coef Set No. 3	23

9.3.3 Status coding

Status	Coding (hex)	Meaning
BAD - Maintenance alarm	0x24	A measured value is not available because a device error has occurred.
BAD - Process related	0x28	A measured value is not available because the process conditions are not within the device's technical specification limits.
BAD - Function check	0x3C	A function check is active (e.g. cleaning or calibration)

Status	Coding (hex)	Meaning
UNCERTAIN - Initial value	0x4F	A pre-defined value is output until a correct measured value is available again or until remedial measures have been carried out that change this status.
UNCERTAIN - Maintenance demanded	0x68	Signs of wear and tear have been detected on the measuring device. Short-term maintenance is needed to ensure that the measuring device remains operational. The measured value might be invalid. The use of the measured value depends on the application.
UNCERTAIN - Process related	0x78	The process conditions are not within the device's technical specification limits. This could have a negative impact on the quality and accuracy of the measured value. The use of the measured value depends on the application.
GOOD - OK	0x80	No error has been diagnosed.
GOOD - Maintenance demanded	0xA8	The measured value is valid. It is highly advisable to service the device in the near future.
GOOD - Function check	0xBC	The measured value is valid. The measuring device is performing an internal function check. The function check does not have any noticeable effect on the process.

9.3.4 Factory setting

The slots are already assigned in the automation system for initial commissioning.

Assigned slots

Slot	Factory setting
1	Mass flow
2	Volume flow
3	Corrected volume flow
4	Density
5	Reference density
6	Temperature
7-14	-
15	Totalizer 1
16	Totalizer 2
17	Totalizer 3

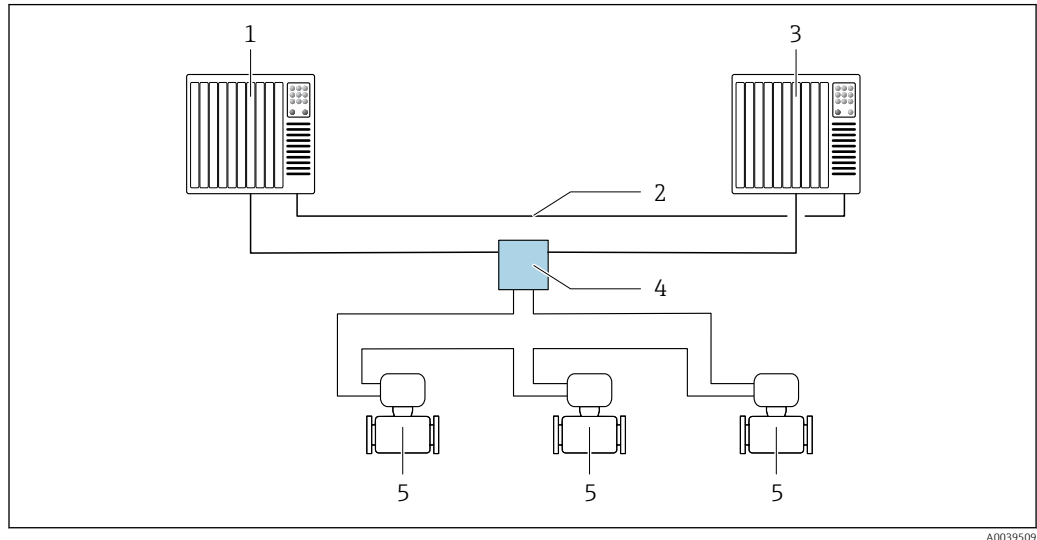
9.3.5 Startup configuration

If startup configuration is enabled, the configuration of the most important device parameters is taken from the automation system and used. The following configuration is taken from the automation system.

Startup configuration (NSU)	<ul style="list-style-type: none"> ▪ Management: <ul style="list-style-type: none"> ▪ Software revision ▪ Write protection ▪ Web server functionality ▪ WLAN functionality ▪ System units: <ul style="list-style-type: none"> ▪ Mass flow ▪ Mass ▪ Volume flow ▪ Volume ▪ Corrected volume flow ▪ Corrected volume ▪ Density ▪ Reference density ▪ Temperature ▪ Pressure ▪ Concentration application package: <ul style="list-style-type: none"> ▪ Coefficients A0 to A4 ▪ Coefficients B1 to B3 ▪ Medium type ▪ Sensor adjustment ▪ Process parameter: <ul style="list-style-type: none"> ▪ Damping (flow, density, temperature) ▪ Flow override ▪ Low flow cut off: <ul style="list-style-type: none"> ▪ Assign process variable ▪ Switch-on/switch-off point ▪ Pressure shock suppression ▪ Empty pipe detection: <ul style="list-style-type: none"> ▪ Assign process variable ▪ Limit values ▪ Response time ▪ Max. damping ▪ Corrected volume flow calculation: <ul style="list-style-type: none"> ▪ External reference density ▪ Fixed reference density ▪ Reference temperature ▪ Linear expansion coefficient ▪ Square expansion coefficient ▪ Measuring mode: <ul style="list-style-type: none"> ▪ Medium ▪ Gas type ▪ Reference sound velocity ▪ Temperature coefficient sound velocity ▪ External compensation: <ul style="list-style-type: none"> ▪ Pressure compensation ▪ Pressure value ▪ External pressure ▪ Alarm delay ▪ Diagnostic settings ▪ Diagnostic behavior for diverse diagnostic information ▪ Petroleum application package: <ul style="list-style-type: none"> ▪ Petroleum mode ▪ Water density unit ▪ Water reference density unit ▪ Oil density unit ▪ Oil sample density ▪ Oil sample temperature ▪ Oil sample pressure ▪ Water sample density ▪ Water sample temperature ▪ API commodity group ▪ API table selection ▪ Thermal expansion coefficient
-----------------------------	--

9.4 System redundancy S2

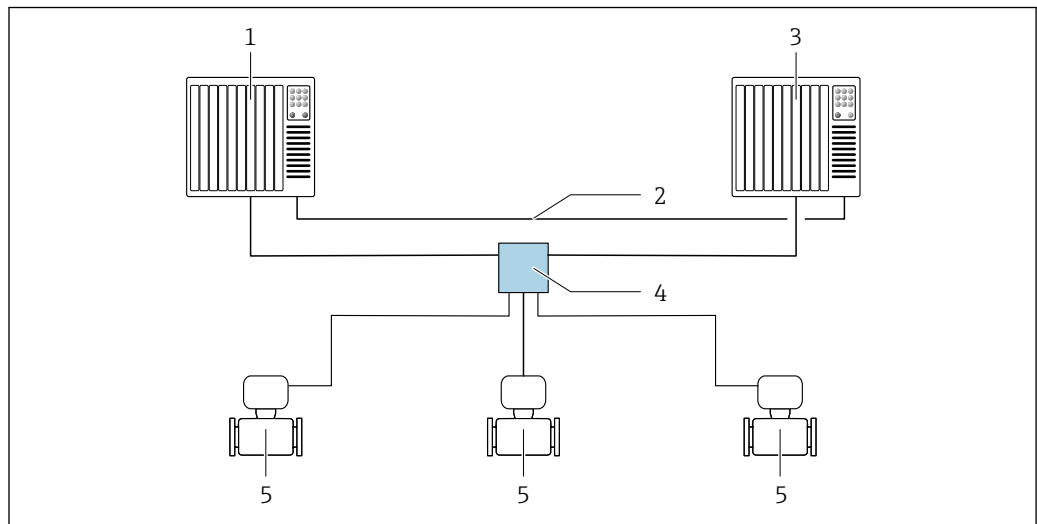
A redundant layout with two automation systems is necessary for processes that are in continuous operation. If one system fails the second system guarantees continued, uninterrupted operation. The measuring device supports S2 system redundancy and can communicate with both automation systems simultaneously.



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24 Example of the layout of a redundant system (S2): ring topology

- 1 Automation system 1
- 2 Synchronization of automation systems
- 3 Automation system 2
- 4 Industrial Ethernet Managed Switch
- 5 Measuring device



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25 Example of the layout of a redundant system (S2): star topology

- 1 Automation system 1
- 2 Synchronization of automation systems
- 3 Automation system 2
- 4 Industrial Ethernet Managed Switch
- 5 Measuring device



All the devices in the network must support S2 system redundancy.

10 Commissioning

10.1 Function check

Before commissioning the measuring device:

- ▶ Make sure that the post-installation and post-connection checks have been performed.
- "Post-installation check" checklist → 28
- "Post-connection check" checklist → 46

10.2 Switching on the measuring device

- ▶ After a successful function check, switch on the measuring device.
 - ↳ After a successful startup, the local display switches automatically from the startup display to the operational display.

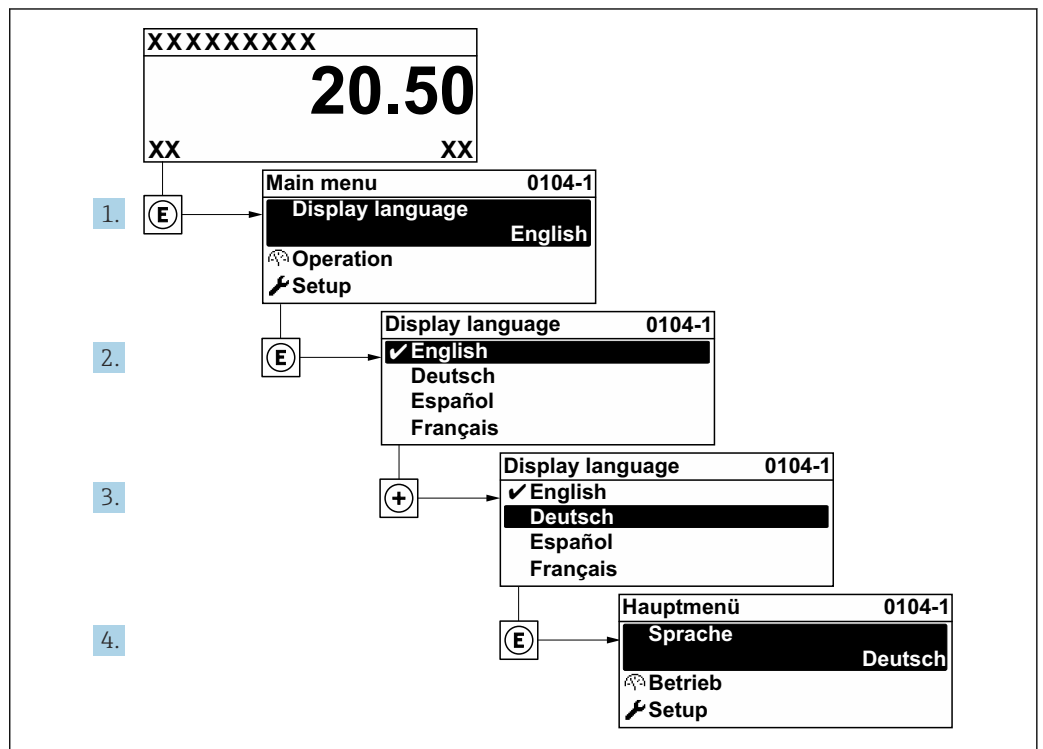
If nothing appears on the local display or a diagnostic message is displayed, refer to the section on "Diagnostics and troubleshooting" → 152.

10.3 Connecting via FieldCare

- For FieldCare → 68 connection
- For connecting via FieldCare → 70
- For the FieldCare → 71 user interface

10.4 Setting the operating language

Factory setting: English or ordered local language

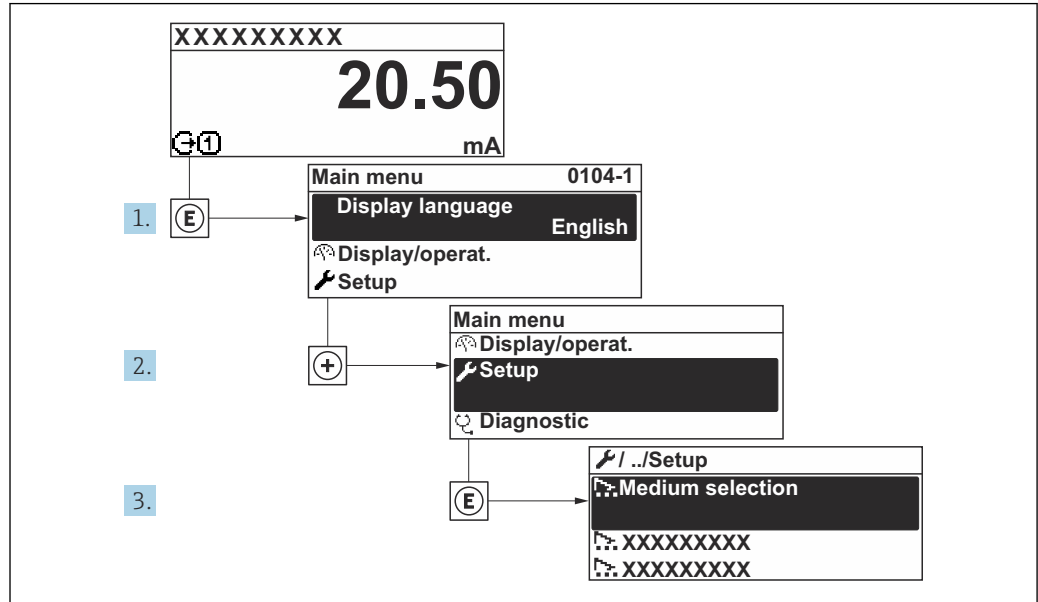


26 Taking the example of the local display

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10.5 Configuring the measuring device

- The **Setup** menu with its guided wizards contains all the parameters needed for standard operation.
- Navigation to the **Setup** menu



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27 Taking the example of the local display

i The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operation Instructions. Instead a description is provided in the Special Documentation for the device (→ "Supplementary documentation" section).

🔧 Setup	
Name of station	→ 89
▶ System units	→ 89
▶ Communication	→ 91
▶ Medium selection	→ 93
▶ I/O configuration	→ 95
▶ Current input 1 to n	→ 96
▶ Status input 1 to n	
▶ Current output 1 to n	→ 98
▶ Pulse/frequency/switch output 1 to n	→ 102

▶ Relay output 1 to n	→ ⓘ 111
▶ Display	→ ⓘ 114
▶ Low flow cut off	→ ⓘ 118
▶ Partially filled pipe detection	→ ⓘ 119
▶ Advanced setup	→ ⓘ 120

10.5.1 Defining the tag name

A measuring point can be quickly identified within a plant on the basis of the tag name. The tag name is equivalent to the device name (name of station) of the PROFINET specification (data length: 255 bytes)

The device name can be changed via DIP switches or the automation system .

The device name currently used is displayed in the **Name of station** parameter.

Navigation


"Setup" menu → Name of station

Parameter overview with brief description

Parameter	Description	User interface	Factory setting
Name of station	Name of the measuring point.	Max. 32 characters such as letters and numbers.	EH-PROMASS300 serial number of the device

10.5.2 Setting the system units






In the **System units** submenu the units of all the measured values can be set.

 The number of submenus and parameters can vary depending on the device version. Certain submenus and parameters in these submenus are not described in the Operation Instructions. Instead a description is provided in the Special Documentation for the device (→ "Supplementary documentation" section).


Navigation

"Setup" menu → System units

▶ System units	
Mass flow unit	→ ⓘ 90
Mass unit	→ ⓘ 90
Volume flow unit	→ ⓘ 90
Volume unit	→ ⓘ 90
Corrected volume flow unit	→ ⓘ 90

Corrected volume unit	→  90
Density unit	→  90
Reference density unit	→  90
Temperature unit	→  91
Pressure unit	→  91

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Mass flow unit	Select mass flow unit. <i>Result</i> The selected unit applies for: <ul style="list-style-type: none"> ▪ Output ▪ Low flow cut off ▪ Simulation process variable 	Unit choose list	Country-specific: <ul style="list-style-type: none"> ▪ kg/h ▪ lb/min
Mass unit	Select mass unit.	Unit choose list	Country-specific: <ul style="list-style-type: none"> ▪ kg ▪ lb
Volume flow unit	Select volume flow unit. <i>Result</i> The selected unit applies for: <ul style="list-style-type: none"> ▪ Output ▪ Low flow cut off ▪ Simulation process variable 	Unit choose list	Country-specific: <ul style="list-style-type: none"> ▪ l/h ▪ gal/min (us)
Volume unit	Select volume unit.	Unit choose list	Country-specific: <ul style="list-style-type: none"> ▪ l (DN > 150 (6'': m³ option) ▪ gal (us)
Corrected volume flow unit	Select corrected volume flow unit. <i>Result</i> The selected unit applies for: Corrected volume flow parameter (→  142)	Unit choose list	Country-specific: <ul style="list-style-type: none"> ▪ NI/h ▪ Sft³/min
Corrected volume unit	Select corrected volume unit.	Unit choose list	Country-specific: <ul style="list-style-type: none"> ▪ NI ▪ Sft³
Density unit	Select density unit. <i>Result</i> The selected unit applies for: <ul style="list-style-type: none"> ▪ Output ▪ Simulation process variable ▪ Density adjustment (Expert menu) 	Unit choose list	Country-specific: <ul style="list-style-type: none"> ▪ kg/l ▪ lb/ft³
Reference density unit	Select reference density unit.	Unit choose list	Country-dependent <ul style="list-style-type: none"> ▪ kg/NI ▪ lb/Sft³

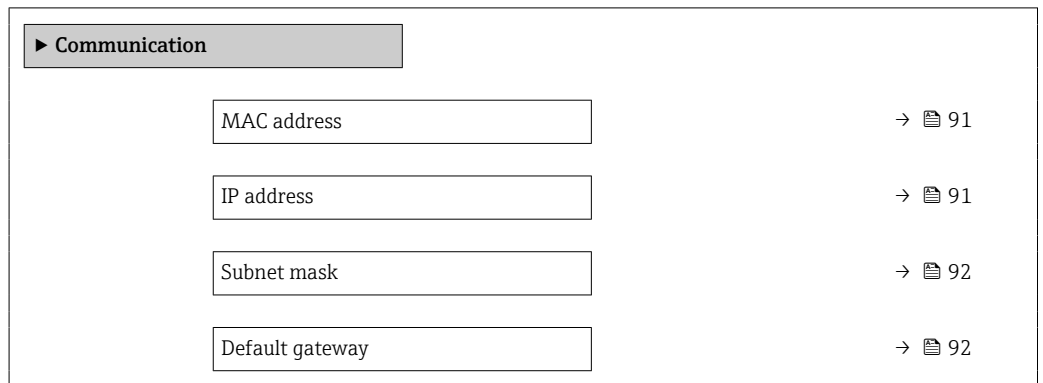
Parameter	Description	Selection	Factory setting
Temperature unit	Select temperature unit. <i>Result</i> The selected unit applies for: <ul style="list-style-type: none"> ▪ Electronic temperature parameter (6053) ▪ Maximum value parameter (6051) ▪ Minimum value parameter (6052) ▪ External temperature parameter (6080) ▪ Maximum value parameter (6108) ▪ Minimum value parameter (6109) ▪ Carrier pipe temperature parameter (6027) ▪ Maximum value parameter (6029) ▪ Minimum value parameter (6030) ▪ Reference temperature parameter (1816) ▪ Temperature parameter 	Unit choose list	Country-specific: <ul style="list-style-type: none"> ▪ °C ▪ °F
Pressure unit	Select process pressure unit. <i>Result</i> The unit is taken from: <ul style="list-style-type: none"> ▪ Pressure value parameter (→ ⓘ 94) ▪ External pressure parameter (→ ⓘ 95) ▪ Pressure value 	Unit choose list	Country-specific: <ul style="list-style-type: none"> ▪ bar a ▪ psi a

10.5.3 Displaying the communication interface


The **Communication** submenu shows all the current parameter settings for selecting and configuring the communication interface.

Navigation

"Setup" menu → Communication



Parameter overview with brief description

Parameter	Description	User interface / User entry	Factory setting
MAC address	Displays the MAC address of the measuring device.  MAC = Media Access Control	Unique 12-digit character string comprising letters and numbers, e.g.: 00:07:05:10:01:5F	Each measuring device is given an individual address.
IP address	IP address of the Web server integrated in the measuring device. If the DHCP client is switched off and write access is enabled, the IP address can also be entered.	4 octet: 0 to 255 (in the particular octet)	-

Parameter	Description	User interface / User entry	Factory setting
Subnet mask	Displays the subnet mask. If the DHCP client is switched off and write access is enabled, the Subnet mask can also be entered.	4 octet: 0 to 255 (in the particular octet)	–
Default gateway	Displays the default gateway. If the DHCP client is switched off and write access is enabled, the Default gateway can also be entered.	4 octet: 0 to 255 (in the particular octet)	–

10.5.4 Selecting and setting the medium

The **Select medium** wizard submenu contains parameters that must be configured in order to select and set the medium.

Navigation

"Setup" menu → Select medium

► Medium selection	
Select medium	→ 94
Select gas type	→ 94
Reference sound velocity	→ 94
Temperature coefficient sound velocity	→ 94
Pressure compensation	→ 94
Pressure value	→ 94
External pressure	→ 95

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Select medium	–	Select medium type.	<ul style="list-style-type: none"> ▪ Liquid ▪ Gas 	–
Select gas type	The Gas option is selected in the Select medium parameter.	Select measured gas type.	<ul style="list-style-type: none"> ▪ Air ▪ Ammonia NH₃ ▪ Argon Ar ▪ Sulfur hexafluoride SF₆ ▪ Oxygen O₂ ▪ Ozone O₃ ▪ Nitrogen oxide NO_x ▪ Nitrogen N₂ ▪ Nitrous oxide N₂O ▪ Methane CH₄ ▪ Hydrogen H₂ ▪ Helium He ▪ Hydrogen chloride HCl ▪ Hydrogen sulfide H₂S ▪ Ethylene C₂H₄ ▪ Carbon dioxide CO₂ ▪ Carbon monoxide CO ▪ Chlorine Cl₂ ▪ Butane C₄H₁₀ ▪ Propane C₃H₈ ▪ Propylene C₃H₆ ▪ Ethane C₂H₆ ▪ Others 	–
Reference sound velocity	In the Select gas type parameter, the Others option is selected.	Enter sound velocity of gas at 0 °C (32 °F).	1 to 99 999.9999 m/s	–
Temperature coefficient sound velocity	The Others option is selected in the Select gas type parameter.	Enter temperature coefficient for the gas sound velocity.	Positive floating-point number	0 (m/s)/K
Pressure compensation	–	Select pressure compensation type.	<ul style="list-style-type: none"> ▪ Off ▪ Fixed value ▪ External value ▪ Current input 1 * ▪ Current input 2 * 	–
Pressure value	The Fixed value option or the Current input 1...n option is selected in the Pressure compensation parameter.	Enter process pressure to be used for pressure correction.	Positive floating-point number	–

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
External pressure	The Fixed value option or the Current input 1...n option is selected in the Pressure compensation parameter.	Shows the external process pressure value.	Positive floating-point number	-
Multi-frequency activation	The parameter is available for the Promass Q and liquids. Thanks to the revolutionary "Multi-Frequency Technology" (MFT), Promass Q enables active real-time compensation of measured errors caused by gas bubbles and even micro-bubbles entrained in the medium. A wide range of media containing gases can be accurately measured with MFT: <ul style="list-style-type: none"> ▪ Ice cream, cream cheese, milk, honey, jam etc. ▪ Viscous heavy oils, gas-saturated media etc. If the medium is gas, switch off dual mode (MFT).	Switch the dual mode of the sensor on and off.	<ul style="list-style-type: none"> ▪ No ▪ Yes 	Yes

* Visibility depends on order options or device settings

10.5.5 Displaying the I/O configuration

The **I/O configuration** submenu guides the user systematically through all the parameters in which the configuration of the I/O modules is displayed.

Navigation

"Setup" menu → I/O configuration

▶ I/O configuration

I/O module 1 to n terminal numbers	→ ⓘ 96
I/O module 1 to n information	→ ⓘ 96
I/O module 1 to n type	→ ⓘ 96
Apply I/O configuration	→ ⓘ 96
I/O alteration code	→ ⓘ 96

Parameter overview with brief description

Parameter	Description	User interface / Selection / User entry
I/O module 1 to n terminal numbers	Shows the terminal numbers used by the I/O module.	<ul style="list-style-type: none"> ▪ Not used ▪ 26-27 (I/O 1) ▪ 24-25 (I/O 2) ▪ 22-23 (I/O 3)
I/O module 1 to n information	Shows information of the plugged I/O module.	<ul style="list-style-type: none"> ▪ Not plugged ▪ Invalid ▪ Not configurable ▪ Configurable ▪ PROFINET
I/O module 1 to n type	Shows the I/O module type.	<ul style="list-style-type: none"> ▪ Off ▪ Current output * ▪ Current input * ▪ Status input * ▪ Pulse/frequency/switch output * ▪ Double pulse output * ▪ Relay output *
Apply I/O configuration	Apply parameterization of the freely configurable I/O module.	<ul style="list-style-type: none"> ▪ No ▪ Yes
I/O alteration code	Enter the code in order to change the I/O configuration.	Positive integer

* Visibility depends on order options or device settings

10.5.6 Configuring the current input

The "**Current input**" wizard guides the user systematically through all the parameters that have to be set for configuring the current input.

Navigation

"Setup" menu → Current input

▶ Current input 1 to n

Terminal number	→ 97
Signal mode	→ 97
0/4 mA value	→ 97
20 mA value	→ 97
Current span	→ 97
Failure mode	→ 97
Failure value	→ 97

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the current input module.	<ul style="list-style-type: none"> ▪ Not used ▪ 24-25 (I/O 2) ▪ 22-23 (I/O 3) 	–
Signal mode	The measuring device is not approved for use in the hazardous area with type of protection Ex-i.	Select the signal mode for the current input.	<ul style="list-style-type: none"> ▪ Passive* ▪ Active* 	Active
0/4 mA value	–	Enter 4 mA value.	Signed floating-point number	–
20 mA value	–	Enter 20 mA value.	Signed floating-point number	Depends on country and nominal diameter
Current span	–	Select current range for process value output and upper/lower level for alarm signal.	<ul style="list-style-type: none"> ▪ 4...20 mA (4...20.5 mA) ▪ 4...20 mA NAMUR (3.8...20.5 mA) ▪ 4...20 mA US (3.9...20.8 mA) ▪ 0...20 mA (0...20.5 mA) 	Country-specific: <ul style="list-style-type: none"> ▪ 4...20 mA NAMUR (3.8...20.5 mA) ▪ 4...20 mA US (3.9...20.8 mA)
Failure mode	–	Define input behavior in alarm condition.	<ul style="list-style-type: none"> ▪ Alarm ▪ Last valid value ▪ Defined value 	–
Failure value	In the Failure mode parameter, the Defined value option is selected.	Enter value to be used by the device if input value from external device is missing.	Signed floating-point number	–

* Visibility depends on order options or device settings

10.5.7 Configuring the status input

The **Status input** submenu guides the user systematically through all the parameters that have to be set for configuring the status input.

Navigation

"Setup" menu → Status input

▶ **Status input 1 to n**

Assign status input	→ ⓘ 98
Terminal number	→ ⓘ 98
Active level	→ ⓘ 98
Terminal number	→ ⓘ 98
Response time status input	→ ⓘ 98
Terminal number	→ ⓘ 98

Parameter overview with brief description

Parameter	Description	User interface / Selection / User entry
Terminal number	Shows the terminal numbers used by the status input module.	<ul style="list-style-type: none"> ▪ Not used ▪ 24-25 (I/O 2) ▪ 22-23 (I/O 3)
Assign status input	Select function for the status input.	<ul style="list-style-type: none"> ▪ Off ▪ Reset totalizer 1 ▪ Reset totalizer 2 ▪ Reset totalizer 3 ▪ Reset all totalizers ▪ Flow override ▪ Zero point adjustment
Active level	Define input signal level at which the assigned function is triggered.	<ul style="list-style-type: none"> ▪ High ▪ Low
Response time status input	Define the minimum amount of time the input signal level must be present before the selected function is triggered.	5 to 200 ms

10.5.8 Configuring the current output

The **Current output** wizard guides you systematically through all the parameters that have to be set for configuring the current output.

Navigation








"Setup" menu → Current output

► Current output 1 to n	
Terminal number	→ 99
Signal mode	→ 99
Assign current output 1 to n	→ 100
Current span	→ 101
0/4 mA value	→ 101
20 mA value	→ 101
Fixed current	→ 101
Damping output 1 to n	→ 101
Failure mode	→ 101
Failure current	→ 101

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Terminal number	–	Shows the terminal numbers used by the current output module.	<ul style="list-style-type: none"> ▪ Not used ▪ 24-25 (I/O 2) ▪ 22-23 (I/O 3) 	–
Signal mode	–	Select the signal mode for the current output.	<ul style="list-style-type: none"> ▪ Active * ▪ Passive * 	Active

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
Assign current output 1 to n	-	Select process variable for current output.	<ul style="list-style-type: none"> ▪ Off * ▪ Mass flow ▪ Volume flow ▪ Corrected volume flow * ▪ Target mass flow * ▪ Carrier mass flow * ▪ Target volume flow * ▪ Carrier volume flow * ▪ Target corrected volume flow * ▪ Carrier corrected volume flow * ▪ Density ▪ Reference density * ▪ Reference density alternative * ▪ GSV flow * ▪ GSV flow alternative * ▪ NSV flow * ▪ NSV flow alternative * ▪ S&W volume flow * ▪ Water cut * ▪ Oil density * ▪ Water density * ▪ Oil mass flow * ▪ Water mass flow * ▪ Oil volume flow * ▪ Water volume flow * ▪ Oil corrected volume flow * ▪ Water corrected volume flow * ▪ Concentration * ▪ Temperature ▪ Carrier pipe temperature * ▪ Electronic temperature ▪ Oscillation frequency 0 ▪ Oscillation amplitude 0 * ▪ Frequency fluctuation 0 * ▪ Oscillation damping 0 * ▪ Oscillation damping fluctuation 0 * ▪ Signal asymmetry * ▪ Exciter current 0 * ▪ HBSI * ▪ Pressure * ▪ Application specific output 0 * ▪ Application specific output 1 * ▪ Index inhomogeneous medium 	-

Parameter	Prerequisite	Description	User interface / Selection / User entry	Factory setting
			<ul style="list-style-type: none"> ▪ Index suspended bubbles[*] 	
Current span	–	Select current range for process value output and upper/lower level for alarm signal.	<ul style="list-style-type: none"> ▪ 4...20 mA NAMUR (3.8...20.5 mA) ▪ 4...20 mA US (3.9...20.8 mA) ▪ 4...20 mA (4... 20.5 mA) ▪ 0...20 mA (0... 20.5 mA) ▪ Fixed current 	Country-specific: <ul style="list-style-type: none"> ▪ 4...20 mA NAMUR (3.8...20.5 mA) ▪ 4...20 mA US (3.9...20.8 mA)
0/4 mA value	In the Current span parameter (→  101), one of the following options is selected: <ul style="list-style-type: none"> ▪ 4...20 mA NAMUR (3.8...20.5 mA) ▪ 4...20 mA US (3.9...20.8 mA) ▪ 4...20 mA (4... 20.5 mA) ▪ 0...20 mA (0... 20.5 mA) 	Enter 4 mA value.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> ▪ 0 kg/h ▪ 0 lb/min
20 mA value	One of the following options is selected in the Current span parameter (→  101): <ul style="list-style-type: none"> ▪ 4...20 mA NAMUR (3.8...20.5 mA) ▪ 4...20 mA US (3.9...20.8 mA) ▪ 4...20 mA (4... 20.5 mA) ▪ 0...20 mA (0... 20.5 mA) 	Enter 20 mA value.	Signed floating-point number	Depends on country and nominal diameter
Fixed current	The Fixed current option is selected in the Current span parameter (→  101).	Defines the fixed output current.	0 to 22.5 mA	22.5 mA
Damping output 1 to n	A process variable is selected in the Assign current output parameter (→  100) and one of the following options is selected in the Current span parameter (→  101): <ul style="list-style-type: none"> ▪ 4...20 mA NAMUR (3.8...20.5 mA) ▪ 4...20 mA US (3.9...20.8 mA) ▪ 4...20 mA (4... 20.5 mA) ▪ 0...20 mA (0... 20.5 mA) 	Set reaction time for output signal to fluctuations in the measured value.	0.0 to 999.9 s	–
Failure mode	A process variable is selected in the Assign current output parameter (→  100) and one of the following options is selected in the Current span parameter (→  101): <ul style="list-style-type: none"> ▪ 4...20 mA NAMUR (3.8...20.5 mA) ▪ 4...20 mA US (3.9...20.8 mA) ▪ 4...20 mA (4... 20.5 mA) ▪ 0...20 mA (0... 20.5 mA) 	Define output behavior in alarm condition.	<ul style="list-style-type: none"> ▪ Min. ▪ Max. ▪ Last valid value ▪ Actual value ▪ Defined value 	–
Failure current	The Defined value option is selected in the Failure mode parameter.	Enter current output value in alarm condition.	0 to 22.5 mA	22.5 mA

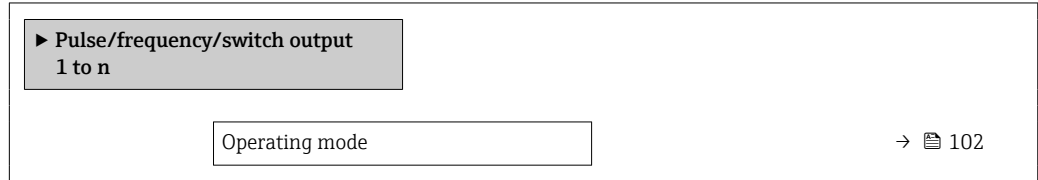
* Visibility depends on order options or device settings

10.5.9 Configuring the pulse/frequency/switch output

The **Pulse/frequency/switch output** wizard guides you systematically through all the parameters that can be set for configuring the selected output type.

Navigation

"Setup" menu → Advanced setup → Pulse/frequency/switch output



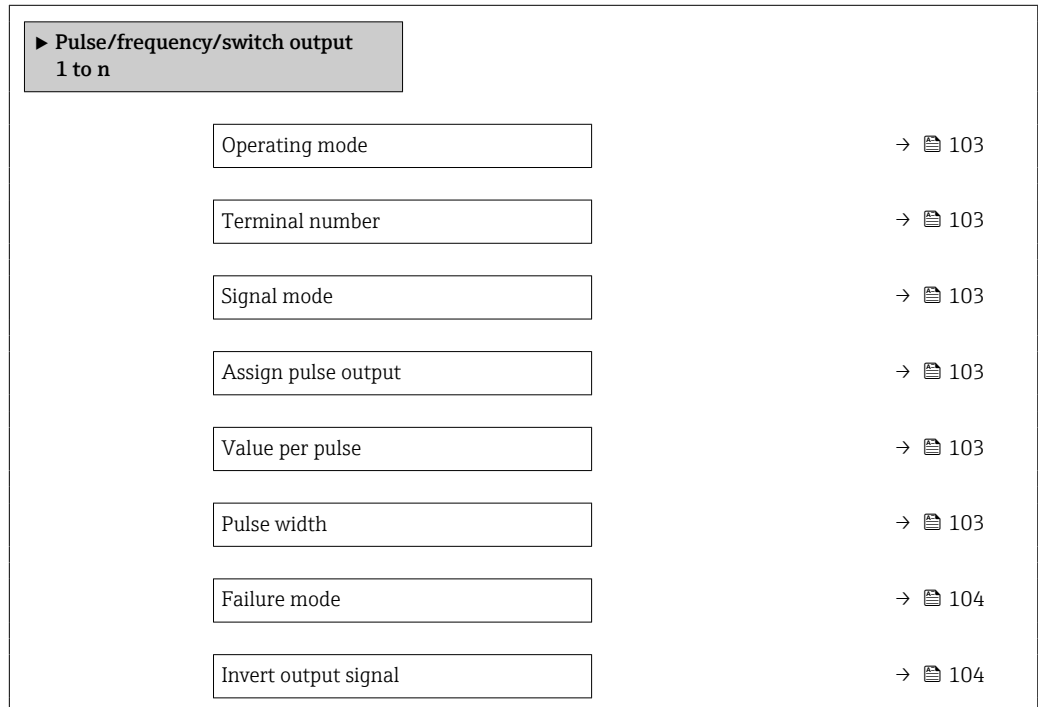
Parameter overview with brief description

Parameter	Description	Selection
Operating mode	Define the output as a pulse, frequency or switch output.	<ul style="list-style-type: none"> ■ Pulse ■ Frequency ■ Switch





Configuring the pulse output



Navigation

"Setup" menu → Pulse/frequency/switch output



Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	<ul style="list-style-type: none"> ■ Pulse ■ Frequency ■ Switch 	–
Terminal number	–	Shows the terminal numbers used by the PFS output module.	<ul style="list-style-type: none"> ■ Not used ■ 24-25 (I/O 2) ■ 22-23 (I/O 3) 	–
Signal mode	–	Select the signal mode for the PFS output.	<ul style="list-style-type: none"> ■ Passive ■ Active ■ Passive NAMUR 	–
Assign pulse output 1 to n	The Pulse option is selected in the Operating mode parameter parameter.	Select process variable for pulse output.	<ul style="list-style-type: none"> ■ Off ■ Mass flow ■ Volume flow ■ Corrected volume flow[*] ■ Target mass flow[*] ■ Carrier mass flow[*] ■ Target volume flow[*] ■ Carrier volume flow[*] ■ Target corrected volume flow[*] ■ Carrier corrected volume flow[*] ■ GSV flow[*] ■ GSV flow alternative[*] ■ NSV flow[*] ■ NSV flow alternative[*] ■ S&W volume flow[*] ■ Oil mass flow[*] ■ Water mass flow[*] ■ Oil volume flow[*] ■ Water volume flow[*] ■ Oil corrected volume flow[*] ■ Water corrected volume flow[*] 	–
Pulse scaling	The Pulse option is selected in the Operating mode parameter (→  102) and a process variable is selected in the Assign pulse output parameter (→  103).	Enter quantity for measured value at which a pulse is output.	Positive floating point number	Depends on country and nominal diameter
Pulse width	The Pulse option is selected in the Operating mode parameter (→  102) and a process variable is selected in the Assign pulse output parameter (→  103).	Define time width of the output pulse.	0.05 to 2 000 ms	–












Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Failure mode	The Pulse option is selected in the Operating mode parameter (→  102) and a process variable is selected in the Assign pulse output parameter (→  103).	Define output behavior in alarm condition.	<ul style="list-style-type: none"> ▪ Actual value ▪ No pulses 	–
Invert output signal	–	Invert the output signal.	<ul style="list-style-type: none"> ▪ No ▪ Yes 	–

* Visibility depends on order options or device settings

Configuring the frequency output

Navigation













"Setup" menu → Pulse/frequency/switch output

► Pulse/frequency/switch output 1 to n	
Operating mode	→  105
Terminal number	→  105
Signal mode	→  105
Assign frequency output	→  106
Minimum frequency value	→  107
Maximum frequency value	→  107
Measuring value at minimum frequency	→  107
Measuring value at maximum frequency	→  107
Failure mode	→  107
Failure frequency	→  107
Invert output signal	→  107

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	<ul style="list-style-type: none"> ■ Pulse ■ Frequency ■ Switch 	–
Terminal number	–	Shows the terminal numbers used by the PFS output module.	<ul style="list-style-type: none"> ■ Not used ■ 24-25 (I/O 2) ■ 22-23 (I/O 3) 	–
Signal mode	–	Select the signal mode for the PFS output.	<ul style="list-style-type: none"> ■ Passive ■ Active ■ Passive NAMUR 	–

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign frequency output	The Frequency option is selected in the Operating mode parameter (→ 102).	Select process variable for frequency output.	<ul style="list-style-type: none"> ▪ Off ▪ Mass flow ▪ Volume flow ▪ Corrected volume flow ▪ Target mass flow * ▪ Carrier mass flow * ▪ Target volume flow * ▪ Carrier volume flow * ▪ Target corrected volume flow * ▪ Carrier corrected volume flow * ▪ Density ▪ Reference density ▪ Reference density alternative * ▪ GSV flow * ▪ GSV flow alternative * ▪ NSV flow * ▪ NSV flow alternative * ▪ S&W volume flow * ▪ Water cut * ▪ Oil density * ▪ Water density * ▪ Oil mass flow * ▪ Water mass flow * ▪ Oil volume flow * ▪ Water volume flow * ▪ Oil corrected volume flow * ▪ Water corrected volume flow * ▪ Concentration * ▪ Temperature ▪ Carrier pipe temperature * ▪ Electronic temperature ▪ Oscillation frequency 0 ▪ Oscillation amplitude 0 * ▪ Frequency fluctuation 0 * ▪ Oscillation damping 0 * ▪ Oscillation damping fluctuation 0 * ▪ Signal asymmetry * ▪ Exciter current 0 * ▪ HBSI * ▪ Pressure ▪ Application specific output 0 * ▪ Application specific output 1 * ▪ Index inhomogeneous medium 	–

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
			<ul style="list-style-type: none"> ▪ Index suspended bubbles[*] 	
Minimum frequency value	The Frequency option is selected in the Operating mode parameter (→  102) and a process variable is selected in the Assign frequency output parameter (→  106).	Enter minimum frequency.	0.0 to 10000.0 Hz	–
Maximum frequency value	The Frequency option is selected in the Operating mode parameter (→  102) and a process variable is selected in the Assign frequency output parameter (→  106).	Enter maximum frequency.	0.0 to 10000.0 Hz	–
Measuring value at minimum frequency	The Frequency option is selected in the Operating mode parameter (→  102) and a process variable is selected in the Assign frequency output parameter (→  106).	Enter measured value for minimum frequency.	Signed floating-point number	Depends on country and nominal diameter
Measuring value at maximum frequency	The Frequency option is selected in the Operating mode parameter (→  102) and a process variable is selected in the Assign frequency output parameter (→  106).	Enter measured value for maximum frequency.	Signed floating-point number	Depends on country and nominal diameter
Failure mode	The Frequency option is selected in the Operating mode parameter (→  102) and a process variable is selected in the Assign frequency output parameter (→  106).	Define output behavior in alarm condition.	<ul style="list-style-type: none"> ▪ Actual value ▪ Defined value ▪ 0 Hz 	–
Failure frequency	The Frequency option is selected in the Operating mode parameter (→  102) and a process variable is selected in the Assign frequency output parameter (→  106).	Enter frequency output value in alarm condition.	0.0 to 12500.0 Hz	–
Invert output signal	–	Invert the output signal.	<ul style="list-style-type: none"> ▪ No ▪ Yes 	–

* Visibility depends on order options or device settings

Configuring the switch output

Navigation

"Setup" menu → Pulse/frequency/switch output

► Pulse/frequency/switch output 1 to n	
Operating mode	→ 108
Terminal number	→ 108
Signal mode	→ 108
Switch output function	→ 109
Assign diagnostic behavior	→ 109
Assign limit	→ 110
Assign flow direction check	→ 110
Assign status	→ 111
Switch-on value	→ 111
Switch-off value	→ 111
Switch-on delay	→ 111
Switch-off delay	→ 111
Failure mode	→ 111
Invert output signal	→ 111

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Operating mode	–	Define the output as a pulse, frequency or switch output.	<ul style="list-style-type: none"> ▪ Pulse ▪ Frequency ▪ Switch 	–
Terminal number	–	Shows the terminal numbers used by the PFS output module.	<ul style="list-style-type: none"> ▪ Not used ▪ 24-25 (I/O 2) ▪ 22-23 (I/O 3) 	–
Signal mode	–	Select the signal mode for the PFS output.	<ul style="list-style-type: none"> ▪ Passive ▪ Active ▪ Passive NAMUR 	–

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch output function	The Switch option is selected in the Operating mode parameter.	Select function for switch output.	<ul style="list-style-type: none"> ▪ Off ▪ On ▪ Diagnostic behavior ▪ Limit ▪ Flow direction check ▪ Status 	–
Assign diagnostic behavior	<ul style="list-style-type: none"> ▪ In the Operating mode parameter, the Switch option is selected. ▪ In the Switch output function parameter, the Diagnostic behavior option is selected. 	Select diagnostic behavior for switch output.	<ul style="list-style-type: none"> ▪ Alarm ▪ Alarm or warning ▪ Warning 	–

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign limit	<ul style="list-style-type: none"> ▪ The Switch option is selected in the Operating mode parameter. ▪ The Limit option is selected in the Switch output function parameter. 	Select process variable for limit function.	<ul style="list-style-type: none"> ▪ Mass flow ▪ Volume flow ▪ Corrected volume flow[*] ▪ Target mass flow[*] ▪ Carrier mass flow[*] ▪ Target volume flow[*] ▪ Carrier volume flow[*] ▪ Target corrected volume flow[*] ▪ Carrier corrected volume flow[*] ▪ Density ▪ Reference density[*] ▪ Reference density alternative[*] ▪ GSV flow[*] ▪ GSV flow alternative[*] ▪ NSV flow[*] ▪ NSV flow alternative[*] ▪ S&W volume flow[*] ▪ Water cut[*] ▪ Oil density[*] ▪ Water density[*] ▪ Oil mass flow[*] ▪ Water mass flow[*] ▪ Oil volume flow[*] ▪ Water volume flow[*] ▪ Oil corrected volume flow[*] ▪ Water corrected volume flow[*] ▪ Concentration[*] ▪ Temperature ▪ Totalizer 1 ▪ Totalizer 2 ▪ Totalizer 3 ▪ Oscillation damping ▪ Pressure ▪ Application specific output 0[*] ▪ Application specific output 1[*] ▪ Index inhomogeneous medium ▪ Index suspended bubbles[*] 	–
Assign flow direction check	<ul style="list-style-type: none"> ▪ The Switch option is selected in the Operating mode parameter. ▪ The Flow direction check option is selected in the Switch output function parameter. 	Select process variable for flow direction monitoring.	<ul style="list-style-type: none"> ▪ Off ▪ Volume flow ▪ Mass flow ▪ Corrected volume flow[*] 	–

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign status	<ul style="list-style-type: none"> The Switch option is selected in the Operating mode parameter. The Status option is selected in the Switch output function parameter. 	Select device status for switch output.	<ul style="list-style-type: none"> Partially filled pipe detection Low flow cut off Profinet Slot 24 * Profinet Slot 25 * Profinet Slot 26 * 	–
Switch-on value	<ul style="list-style-type: none"> The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> 0 kg/h 0 lb/min
Switch-off value	<ul style="list-style-type: none"> The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> 0 kg/h 0 lb/min
Switch-on delay	<ul style="list-style-type: none"> The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Define delay for the switch-on of status output.	0.0 to 100.0 s	–
Switch-off delay	<ul style="list-style-type: none"> The Switch option is selected in the Operating mode parameter. The Limit option is selected in the Switch output function parameter. 	Define delay for the switch-off of status output.	0.0 to 100.0 s	–
Failure mode	–	Define output behavior in alarm condition.	<ul style="list-style-type: none"> Actual status Open Closed 	–
Invert output signal	–	Invert the output signal.	<ul style="list-style-type: none"> No Yes 	–

* Visibility depends on order options or device settings

10.5.10 Configuring the relay output





The **Relay output** wizard guides the user systematically through all the parameters that have to be set for configuring the relay output.

Navigation

"Setup" menu → Relay output 1 to n

► RelaisOutput 1 to n

Switch output function	→ ⓘ 112
Assign flow direction check	→ ⓘ 112
Assign limit	→ ⓘ 113
Assign diagnostic behavior	→ ⓘ 113

Assign status	→  113
Switch-off value	→  114
Switch-on value	→  114
Failure mode	→  114

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Relay output function	–	Select the function for the relay output.	<ul style="list-style-type: none"> ▪ Closed ▪ Open ▪ Diagnostic behavior ▪ Limit ▪ Flow direction check ▪ Digital Output 	–
Terminal number	–	Shows the terminal numbers used by the relay output module.	<ul style="list-style-type: none"> ▪ Not used ▪ 24-25 (I/O 2) ▪ 22-23 (I/O 3) 	–
Assign flow direction check	In the Relay output function parameter, the Flow direction check option is selected.	Select process variable for flow direction monitoring.	<ul style="list-style-type: none"> ▪ Off ▪ Volume flow ▪ Mass flow ▪ Corrected volume flow[*] 	–

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Assign limit	The Limit option is selected in the Relay output function parameter.	Select process variable for limit function.	<ul style="list-style-type: none"> ■ Mass flow ■ Volume flow ■ Corrected volume flow[*] ■ Target mass flow[*] ■ Carrier mass flow[*] ■ Target volume flow[*] ■ Carrier volume flow[*] ■ Target corrected volume flow[*] ■ Carrier corrected volume flow[*] ■ Density ■ Reference density[*] ■ Reference density alternative[*] ■ GSV flow[*] ■ GSV flow alternative[*] ■ NSV flow[*] ■ NSV flow alternative[*] ■ S&W volume flow[*] ■ Water cut[*] ■ Oil density[*] ■ Water density[*] ■ Oil mass flow[*] ■ Water mass flow[*] ■ Oil volume flow[*] ■ Water volume flow[*] ■ Oil corrected volume flow[*] ■ Water corrected volume flow[*] ■ Concentration[*] ■ Temperature ■ Totalizer 1 ■ Totalizer 2 ■ Totalizer 3 ■ Oscillation damping ■ Pressure ■ Application specific output 0[*] ■ Application specific output 1[*] ■ Index inhomogeneous medium ■ Index suspended bubbles[*] 	-
Assign diagnostic behavior	In the Relay output function parameter, the Diagnostic behavior option is selected.	Select diagnostic behavior for switch output.	<ul style="list-style-type: none"> ■ Alarm ■ Alarm or warning ■ Warning 	-
Assign status	In the Relay output function parameter, the Digital Output option is selected.	Select device status for switch output.	<ul style="list-style-type: none"> ■ Partially filled pipe detection ■ Low flow cut off ■ Profinet Slot 24[*] ■ Profinet Slot 25[*] ■ Profinet Slot 26[*] 	-

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Switch-off value	In the Relay output function parameter, the Limit option is selected.	Enter measured value for the switch-off point.	Signed floating-point number	Country-specific: ■ 0 kg/h ■ 0 lb/min
Switch-off delay	In the Relay output function parameter, the Limit option is selected.	Define delay for the switch-off of status output.	0.0 to 100.0 s	–
Switch-on value	The Limit option is selected in the Relay output function parameter.	Enter measured value for the switch-on point.	Signed floating-point number	Country-specific: ■ 0 kg/h ■ 0 lb/min
Switch-on delay	In the Relay output function parameter, the Limit option is selected.	Define delay for the switch-on of status output.	0.0 to 100.0 s	–
Failure mode	–	Define output behavior in alarm condition.	<ul style="list-style-type: none"> ■ Actual status ■ Open ■ Closed 	–

* Visibility depends on order options or device settings

10.5.11 Configuring the local display

The **Display** wizard guides you systematically through all the parameters that can be configured for configuring the local display.

Navigation




"Setup" menu → Display

► Display	
Format display	→ ⓘ 115
Value 1 display	→ ⓘ 116
0% bargraph value 1	→ ⓘ 117
100% bargraph value 1	→ ⓘ 117
Value 2 display	→ ⓘ 117
Value 3 display	→ ⓘ 117
0% bargraph value 3	→ ⓘ 117
100% bargraph value 3	→ ⓘ 117
Value 4 display	→ ⓘ 117

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	<ul style="list-style-type: none">■ 1 value, max. size■ 1 bargraph + 1 value■ 2 values■ 1 value large + 2 values■ 4 values	–

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	<ul style="list-style-type: none"> ■ Mass flow ■ Volume flow ■ Corrected volume flow[*] ■ Target mass flow[*] ■ Carrier mass flow[*] ■ Target volume flow[*] ■ Carrier volume flow[*] ■ Target corrected volume flow[*] ■ Carrier corrected volume flow[*] ■ Density ■ Reference density[*] ■ Reference density alternative[*] ■ GSV flow[*] ■ GSV flow alternative[*] ■ NSV flow[*] ■ NSV flow alternative[*] ■ S&W volume flow[*] ■ Water cut[*] ■ Oil density[*] ■ Water density[*] ■ Oil mass flow[*] ■ Water mass flow[*] ■ Oil volume flow[*] ■ Water volume flow[*] ■ Oil corrected volume flow[*] ■ Water corrected volume flow[*] ■ Weighted density average[*] ■ Weighted temperature average[*] ■ Concentration[*] ■ Temperature ■ Carrier pipe temperature[*] ■ Electronic temperature ■ Oscillation frequency 0 ■ Oscillation amplitude 0[*] ■ Frequency fluctuation 0[*] ■ Oscillation damping 0[*] ■ Oscillation damping fluctuation 0[*] ■ Signal asymmetry[*] ■ Exciter current 0[*] ■ Totalizer 1 ■ Totalizer 2 ■ Totalizer 3 ■ Current output 1[*] ■ Current output 2[*] ■ Current output 3[*] ■ Pressure 	–

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
			<ul style="list-style-type: none"> ■ Application specific output 1 * ■ Index inhomogeneous medium ■ Application specific output 0 * ■ Index suspended bubbles * 	
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> ■ 0 kg/h ■ 0 lb/min
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→  117)	–
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→  117)	–
0% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> ■ 0 kg/h ■ 0 lb/min
100% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 100% value for bar graph display.	Signed floating-point number	–
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→  117)	–





* Visibility depends on order options or device settings

10.5.12 Configuring the low flow cut off




The **Low flow cut off** wizard systematically guides the user through all the parameters that must be set to configure low flow cut off.

Navigation

"Setup" menu → Low flow cut off

► Low flow cut off	
Assign process variable	→  118
On value low flow cutoff	→  118
Off value low flow cutoff	→  118
Pressure shock suppression	→  118

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Assign process variable	–	Select process variable for low flow cut off.	<ul style="list-style-type: none"> ■ Off ■ Mass flow ■ Volume flow ■ Corrected volume flow[*] 	–
On value low flow cutoff	A process variable is selected in the Assign process variable parameter (→  118).	Enter on value for low flow cut off.	Positive floating-point number	Depends on country and nominal diameter
Off value low flow cutoff	A process variable is selected in the Assign process variable parameter (→  118).	Enter off value for low flow cut off.	0 to 100.0 %	–
Pressure shock suppression	A process variable is selected in the Assign process variable parameter (→  118).	Enter time frame for signal suppression (= active pressure shock suppression).	0 to 100 s	–

* Visibility depends on order options or device settings

10.5.13 Configuring the partial filled pipe detection

The **Partial filled pipe detection** wizard guides you systematically through all parameters that have to be set for configuring the monitoring of the pipe filling.

Navigation

"Setup" menu → Partially filled pipe detection

▶ **Partially filled pipe detection**

Assign process variable	→ 119
Low value partial filled pipe detection	→ 119
High value partial filled pipe detection	→ 119
Response time part. filled pipe detect.	→ 119

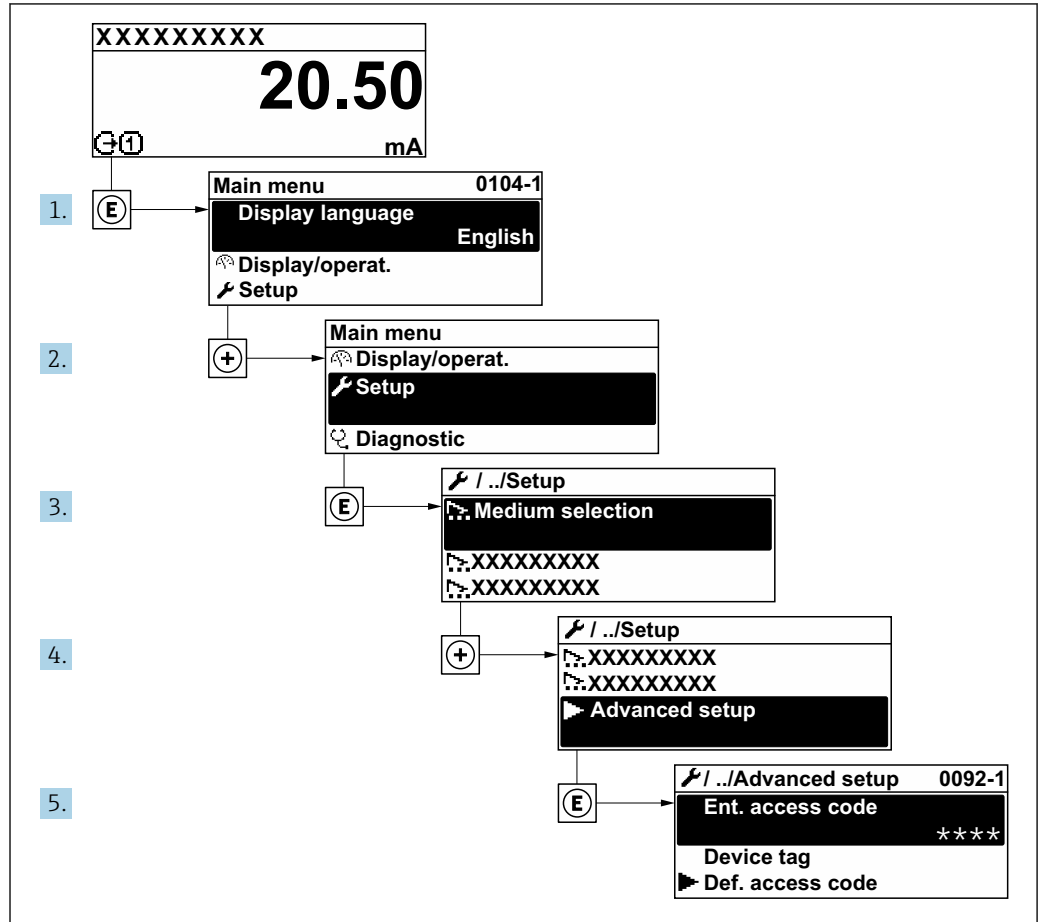
Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry
Assign process variable	–	Select process variable for partially filled pipe detection.	<ul style="list-style-type: none"> ■ Off ■ Density ■ Reference density
Low value partial filled pipe detection	A process variable is selected in the Assign process variable parameter (→ 119).	Enter lower limit value for deactivating partialy filled pipe detection.	Signed floating-point number
High value partial filled pipe detection	A process variable is selected in the Assign process variable parameter (→ 119).	Enter upper limit value for deactivating partialy filled pipe detection.	Signed floating-point number
Response time part. filled pipe detect.	A process variable is selected in the Assign process variable parameter (→ 119).	Enter time before diagnostic message is displayed for partially filled pipe detection.	0 to 100 s

10.6 Advanced settings

The **Advanced setup** submenu together with its submenus contains parameters for specific settings.

Navigation to the "Advanced setup" submenu



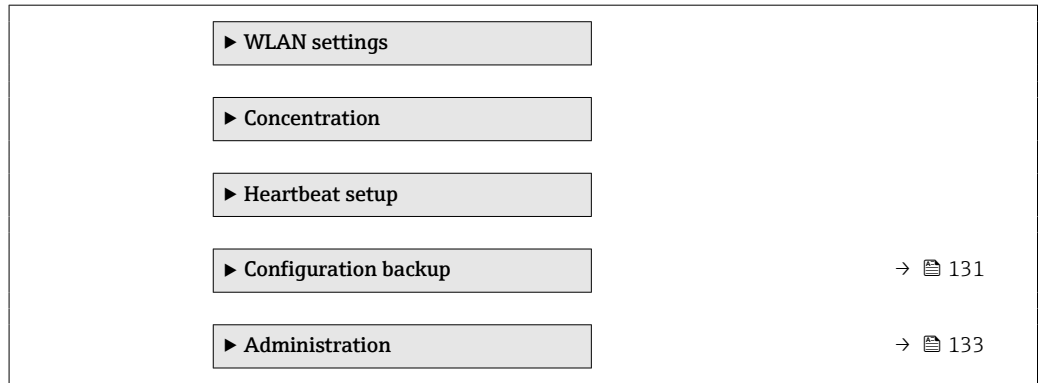
A0032223-EN

i The number of submenus can vary depending on the device version. Some submenus are not dealt with in the Operating Instructions. These submenus and the parameters they contain are explained in the Special Documentation for the device.

Navigation

"Setup" menu → Advanced setup

▶ Advanced setup	
Enter access code	→ 121
▶ Calculated values	→ 121
▶ Sensor adjustment	→ 122
▶ Totalizer 1 to n	→ 123
▶ Display	→ 125



10.6.1 Using the parameter to enter the access code

Navigation

"Setup" menu → Advanced setup

Parameter overview with brief description

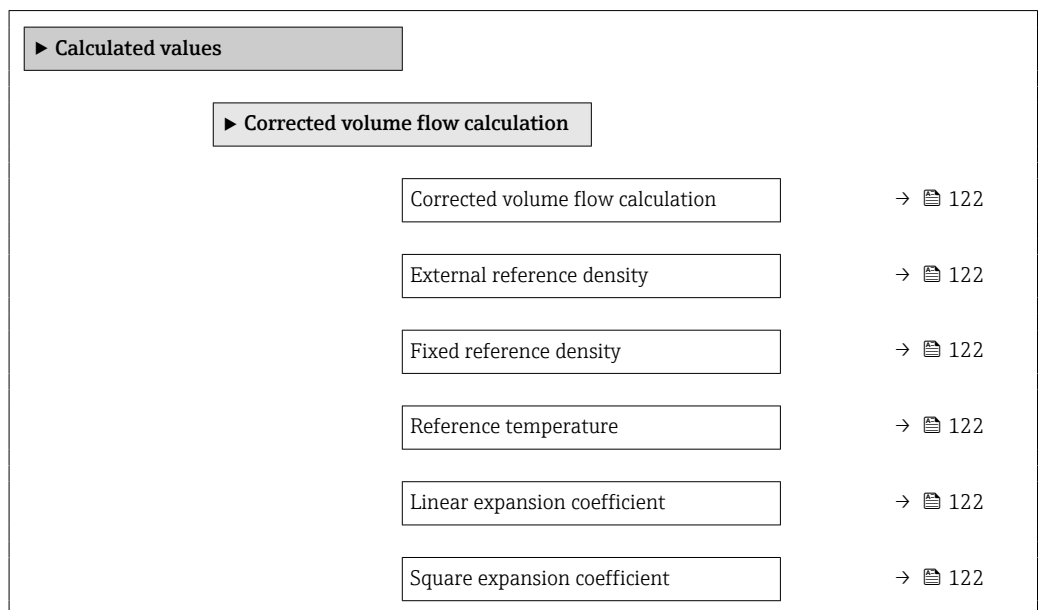
Parameter	Description	User entry
Enter access code	Enter access code to disable write protection of parameters.	Max. 16-digit character string comprising numbers, letters and special characters

10.6.2 Calculated values

The **Calculated values** submenu contains parameters for calculating the corrected volume flow.

Navigation

"Setup" menu → Advanced setup → Calculated values



Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User interface / User entry	Factory setting
Corrected volume flow calculation	–	Select reference density for calculating the corrected volume flow.	<ul style="list-style-type: none"> ■ Fixed reference density ■ Calculated reference density ■ External reference density ■ Current input 1 * ■ Current input 2 * 	–
External reference density	In the Corrected volume flow calculation parameter, the External reference density option is selected.	Shows external reference density.	Floating point number with sign	–
Fixed reference density	The Fixed reference density option is selected in the Corrected volume flow calculation parameter.	Enter fixed value for reference density.	Positive floating-point number	–
Reference temperature	The Calculated reference density option is selected in the Corrected volume flow calculation parameter.	Enter reference temperature for calculating the reference density.	–273.15 to 99 999 °C	Country-specific: <ul style="list-style-type: none"> ■ +20 °C ■ +68 °F
Linear expansion coefficient	The Calculated reference density option is selected in the Corrected volume flow calculation parameter.	Enter linear, medium-specific expansion coefficient for calculating the reference density.	Signed floating-point number	–
Square expansion coefficient	The Calculated reference density option is selected in the Corrected volume flow calculation parameter.	For media with a non-linear expansion pattern: enter the quadratic, medium-specific expansion coefficient for calculating the reference density.	Signed floating-point number	–

* Visibility depends on order options or device settings

10.6.3 Carrying out a sensor adjustment

The **Sensor adjustment** submenu contains parameters that pertain to the functionality of the sensor.

Navigation


"Setup" menu → Advanced setup → Sensor adjustment

► Sensor adjustment	
Installation direction	→ ⓘ 123
Installation angle pitch	→ ⓘ 123
Installation angle roll	→ ⓘ 123
► Zero point adjustment	→ ⓘ 123

Parameter overview with brief description

Parameter	Description	Selection / User entry
Installation direction	Set sign of flow direction to match the direction of the arrow on the sensor.	<ul style="list-style-type: none"> ■ Flow in arrow direction ■ Flow against arrow direction
Installation angle pitch	Enter the installation angle in degree.	-180 to 180 °
Installation angle roll	Enter the installation angle in degree.	-180 to 180 °

Zero point adjustment

All measuring devices are calibrated in accordance with state-of-the-art technology. Calibration takes place under reference conditions →  237. Therefore, a zero point adjustment in the field is generally not required.



Experience shows that zero point adjustment is advisable only in special cases:

- To achieve maximum measuring accuracy even with low flow rates.
- Under extreme process or operating conditions (e.g. very high process temperatures or very high-viscosity fluids).

Navigation

"Setup" menu → Advanced setup → Sensor adjustment → Zero point adjustment

▶ Zero point adjustment

Zero point adjustment control	→  123
Progress	→  123

Parameter overview with brief description

Parameter	Description	Selection / User interface	Factory setting
Zero point adjustment control	Start zero point adjustment.	<ul style="list-style-type: none"> ■ Cancel ■ Start 	-
Progress	Shows the progress of the process.	0 to 100 %	-





10.6.4 Configuring the totalizer

In the "Totalizer 1 to n" submenu the individual totalizer can be configured.

Navigation

"Setup" menu → Advanced setup → Totalizer 1 to n

▶ Totalizer 1 to n

Assign process variable	→  124
Unit totalizer	→  124
Totalizer operation mode	→  124
Failure mode	→  124

Parameter overview with brief description

Parameter	Description	Selection	Factory setting
Assign process variable	Select process variable for totalizer.	<ul style="list-style-type: none"> ■ Volume flow ■ Mass flow ■ Corrected volume flow ■ Total mass flow ■ Condensate mass flow ■ Energy flow ■ Heat flow difference 	–
Unit totalizer	Select the unit for the process variable of the totalizer.	Unit choose list	Country-specific: <ul style="list-style-type: none"> ■ kg ■ lb
Totalizer operation mode	Select totalizer calculation mode.	<ul style="list-style-type: none"> ■ Net flow total ■ Forward flow total ■ Reverse flow total ■ Last valid value 	–
Failure mode	Define the totalizer behavior in the event of a device alarm.	<ul style="list-style-type: none"> ■ Stop ■ Actual value ■ Last valid value 	–

10.6.5 Carrying out additional display configurations

In the **Display** submenu you can set all the parameters associated with the configuration of the local display.

Navigation




"Setup" menu → Advanced setup → Display

► Display	
Format display	→ 126
Value 1 display	→ 127
0% bargraph value 1	→ 128
100% bargraph value 1	→ 128
Decimal places 1	→ 128
Value 2 display	→ 128
Decimal places 2	→ 128
Value 3 display	→ 128
0% bargraph value 3	→ 128
100% bargraph value 3	→ 128
Decimal places 3	→ 128
Value 4 display	→ 128
Decimal places 4	→ 128
Display language	→ 129
Display interval	→ 129
Display damping	→ 129
Header	→ 129
Header text	→ 129
Separator	→ 129
Backlight	→ 129

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Format display	A local display is provided.	Select how measured values are shown on the display.	<ul style="list-style-type: none">▪ 1 value, max. size▪ 1 bargraph + 1 value▪ 2 values▪ 1 value large + 2 values▪ 4 values	–

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Value 1 display	A local display is provided.	Select the measured value that is shown on the local display.	<ul style="list-style-type: none"> ■ Mass flow ■ Volume flow ■ Corrected volume flow * ■ Target mass flow * ■ Carrier mass flow * ■ Target volume flow * ■ Carrier volume flow * ■ Target corrected volume flow * ■ Carrier corrected volume flow * ■ Density ■ Reference density * ■ Reference density alternative * ■ GSV flow * ■ GSV flow alternative * ■ NSV flow * ■ NSV flow alternative * ■ S&W volume flow * ■ Water cut * ■ Oil density * ■ Water density * ■ Oil mass flow * ■ Water mass flow * ■ Oil volume flow * ■ Water volume flow * ■ Oil corrected volume flow * ■ Water corrected volume flow * ■ Weighted density average * ■ Weighted temperature average * ■ Concentration * ■ Temperature ■ Carrier pipe temperature * ■ Electronic temperature ■ Oscillation frequency 0 ■ Oscillation amplitude 0 * ■ Frequency fluctuation 0 * ■ Oscillation damping 0 * ■ Oscillation damping fluctuation 0 * ■ Signal asymmetry * ■ Exciter current 0 * ■ Totalizer 1 ■ Totalizer 2 ■ Totalizer 3 ■ Current output 1 * ■ Current output 2 * ■ Current output 3 * ■ Pressure 	-

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
			<ul style="list-style-type: none"> ■ Application specific output 1 * ■ Index inhomogeneous medium ■ Application specific output 0 * ■ Index suspended bubbles * 	
0% bargraph value 1	A local display is provided.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> ■ 0 kg/h ■ 0 lb/min
100% bargraph value 1	A local display is provided.	Enter 100% value for bar graph display.	Signed floating-point number	Depends on country and nominal diameter
Decimal places 1	A measured value is specified in the Value 1 display parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> ■ x ■ x.x ■ x.xx ■ x.xxx ■ x.xxxx 	–
Value 2 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→  117)	–
Decimal places 2	A measured value is specified in the Value 2 display parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> ■ x ■ x.x ■ x.xx ■ x.xxx ■ x.xxxx 	–
Value 3 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→  117)	–
0% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 0% value for bar graph display.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> ■ 0 kg/h ■ 0 lb/min
100% bargraph value 3	A selection was made in the Value 3 display parameter.	Enter 100% value for bar graph display.	Signed floating-point number	–
Decimal places 3	A measured value is specified in the Value 3 display parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> ■ x ■ x.x ■ x.xx ■ x.xxx ■ x.xxxx 	–
Value 4 display	A local display is provided.	Select the measured value that is shown on the local display.	For the picklist, see the Value 2 display parameter (→  117)	–
Decimal places 4	A measured value is specified in the Value 4 display parameter.	Select the number of decimal places for the display value.	<ul style="list-style-type: none"> ■ x ■ x.x ■ x.xx ■ x.xxx ■ x.xxxx 	–

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Display language	A local display is provided.	Set display language.	<ul style="list-style-type: none"> ■ English ■ Deutsch ■ Français ■ Español ■ Italiano ■ Nederlands ■ Portuguesa ■ Polski ■ русский язык (Russian) ■ Svenska ■ Türkçe ■ 中文 (Chinese) ■ 日本語 (Japanese) ■ 한국어 (Korean) ■ العربية (Arabic)* ■ Bahasa Indonesia ■ ภาษาไทย (Thai)* ■ tiếng Việt (Vietnamese) ■ čeština (Czech) 	English (alternatively, the ordered language is preset in the device)
Display interval	A local display is provided.	Set time measured values are shown on display if display alternates between values.	1 to 10 s	–
Display damping	A local display is provided.	Set display reaction time to fluctuations in the measured value.	0.0 to 999.9 s	–
Header	A local display is provided.	Select header contents on local display.	<ul style="list-style-type: none"> ■ Device tag ■ Free text 	–
Header text	In the Header parameter, the Free text option is selected.	Enter display header text.	Max. 12 characters such as letters, numbers or special characters (e.g. @, %, /)	–
Separator	A local display is provided.	Select decimal separator for displaying numerical values.	<ul style="list-style-type: none"> ■ . (point) ■ , (comma) 	. (point)
Backlight	One of the following conditions is met: <ul style="list-style-type: none"> ■ Order code for "Display; operation", option F "4-line, illum.; touch control" ■ Order code for "Display; operation", option G "4-line, illum.; touch control +WLAN" ■ Order code for "Display; operation", option O "Separate 4-line display, illum.; 10m/30ft cable; touch control" 	Switch the local display backlight on and off.	<ul style="list-style-type: none"> ■ Disable ■ Enable 	–

* Visibility depends on order options or device settings

10.6.6 WLAN configuration

The **WLAN Settings** submenu guides the user systematically through all the parameters that have to be set for the WLAN configuration.



Navigation

"Setup" menu → Advanced setup → WLAN settings

▶ WLAN settings	
WLAN	→ 130
WLAN mode	→ 130
SSID name	→ 130
Network security	→ 131
Security identification	→ 131
User name	→ 131
WLAN password	→ 131
WLAN IP address	→ 131
WLAN MAC address	
WLAN passphrase	→ 131
WLAN MAC address	
Assign SSID name	→ 131
SSID name	→ 131
Connection state	→ 131
Received signal strength	→ 131

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
WLAN	–	Switch WLAN on and off.	<ul style="list-style-type: none"> ▪ Disable ▪ Enable 	–
WLAN mode	–	Select WLAN mode.	<ul style="list-style-type: none"> ▪ WLAN access point ▪ WLAN Client 	–
SSID name	The client is activated.	Enter the user-defined SSID name (max. 32 characters).	–	–

Parameter	Prerequisite	Description	Selection / User entry / User interface	Factory setting
Network security	–	Select the security type of the WLAN network.	<ul style="list-style-type: none"> ■ Unsecured ■ WPA2-PSK ■ EAP-PEAP with MSCHAPv2 * ■ EAP-PEAP MSCHAPv2 no server authentic. * ■ EAP-TLS * 	–
Security identification	–	Select security settings and download these settings via menu Data management > Security > WLAN.	<ul style="list-style-type: none"> ■ Trusted issuer certificate ■ Device certificate ■ Device private key 	–
User name	–	Enter user name.	–	–
WLAN password	–	Enter WLAN password.	–	–
WLAN IP address	–	Enter IP address of the WLAN interface of the device.	4 octet: 0 to 255 (in the particular octet)	–
WLAN passphrase	The WPA2-PSK option is selected in the Security type parameter.	Enter the network key (8 to 32 characters).  The network key supplied with the device should be changed during commissioning for security reasons.	8 to 32-digit character string comprising numbers, letters and special characters (without spaces)	Serial number of the measuring device (e.g. L100A802000)
Assign SSID name	–	Select which name will be used for SSID: device tag or user-defined name.	<ul style="list-style-type: none"> ■ Device tag ■ User-defined 	–
SSID name	<ul style="list-style-type: none"> ■ The User-defined option is selected in the Assign SSID name parameter. ■ The WLAN access point option is selected in the WLAN mode parameter. 	Enter the user-defined SSID name (max. 32 characters).  The user-defined SSID name may only be assigned once. If the SSID name is assigned more than once, the devices can interfere with one another.	Max. 32-digit character string comprising numbers, letters and special characters	EH_device designation_last 7 digits of the serial number (e.g. EH_Promass_300_A 802000)
Connection state	–	Displays the connection status.	<ul style="list-style-type: none"> ■ Connected ■ Not connected 	–
Received signal strength	–	Shows the received signal strength.	<ul style="list-style-type: none"> ■ Low ■ Medium ■ High 	–

* Visibility depends on order options or device settings

10.6.7 Configuration management

After commissioning, you can save the current device configuration or restore the previous device configuration.

You can do so using the **Configuration management** parameter and the related options found in the **Configuration backup** submenu.

Navigation

"Setup" menu → Advanced setup → Configuration backup

► Configuration backup		
Operating time		→ ⓘ 132
Last backup		→ ⓘ 132
Configuration management		→ ⓘ 132
Backup state		→ ⓘ 132
Comparison result		→ ⓘ 132

Parameter overview with brief description

Parameter	Description	User interface / Selection
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)
Last backup	Shows when the last data backup was saved to HistoROM backup.	Days (d), hours (h), minutes (m) and seconds (s)
Configuration management	Select action for managing the device data in the HistoROM backup.	<ul style="list-style-type: none"> ▪ Cancel ▪ Execute backup ▪ Restore * ▪ Compare * ▪ Clear backup data
Backup state	Shows the current status of data saving or restoring.	<ul style="list-style-type: none"> ▪ None ▪ Backup in progress ▪ Restoring in progress ▪ Delete in progress ▪ Compare in progress ▪ Restoring failed ▪ Backup failed
Comparison result	Comparison of current device data with HistoROM backup.	<ul style="list-style-type: none"> ▪ Settings identical ▪ Settings not identical ▪ No backup available ▪ Backup settings corrupt ▪ Check not done ▪ Dataset incompatible


* Visibility depends on order options or device settings

Function scope of the "Configuration management" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Execute backup	A backup copy of the current device configuration is saved from the HistoROM backup to the memory of the device. The backup copy includes the transmitter data of the device.
Restore	The last backup copy of the device configuration is restored from the device memory to the device's HistoROM backup. The backup copy includes the transmitter data of the device.

Options	Description
Compare	The device configuration saved in the device memory is compared with the current device configuration of the HistoROM backup.
Clear backup data	The backup copy of the device configuration is deleted from the memory of the device.

 **HistoROM backup**
 A HistoROM is a "non-volatile" device memory in the form of an EEPROM.

 While this action is in progress, the configuration cannot be edited via the local display and a message on the processing status appears on the display.

10.6.8 Using parameters for device administration

The **Administration** submenu systematically guides the user through all the parameters that can be used for device administration purposes.

Navigation

"Setup" menu → Advanced setup → Administration

▶ Administration		
▶ Define access code		→ ⓘ 133
▶ Reset access code		→ ⓘ 134
Device reset		→ ⓘ 134

Using the parameter to define the access code

Navigation

"Setup" menu → Advanced setup → Administration → Define access code

▶ Define access code		
Define access code		→ ⓘ 133
Confirm access code		→ ⓘ 133

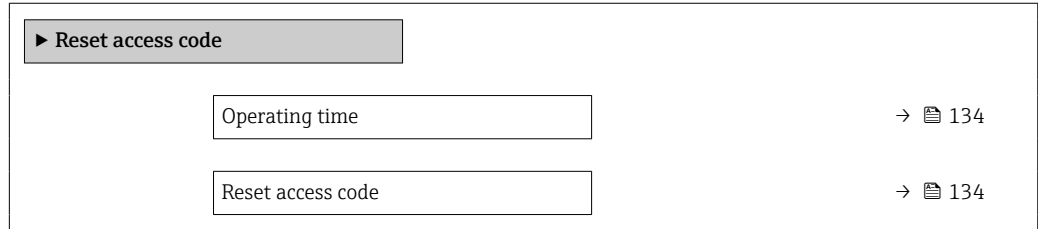
Parameter overview with brief description

Parameter	Description	User entry
Define access code	Restrict write-access to parameters to protect the configuration of the device against unintentional changes.	Max. 16-digit character string comprising numbers, letters and special characters
Confirm access code	Confirm the entered access code.	Max. 16-digit character string comprising numbers, letters and special characters


Using the parameter to reset the access code

Navigation

"Setup" menu → Advanced setup → Administration → Reset access code



Parameter overview with brief description

Parameter	Description	User interface / User entry
Operating time	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)
Reset access code	Reset access code to factory settings.  For a reset code, contact your Endress+Hauser service organization. The reset code can only be entered via: <ul style="list-style-type: none"> ▪ Web browser ▪ DeviceCare, FieldCare (via service interface CDI-RJ45) ▪ Fieldbus 	Character string comprising numbers, letters and special characters

Using the parameter to reset the device

Navigation

"Setup" menu → Advanced setup → Administration

Parameter overview with brief description

Parameter	Description	Selection
Device reset	Reset the device configuration - either entirely or in part - to a defined state.	<ul style="list-style-type: none"> ▪ Cancel ▪ To delivery settings ▪ Restart device ▪ Restore S-DAT backup *

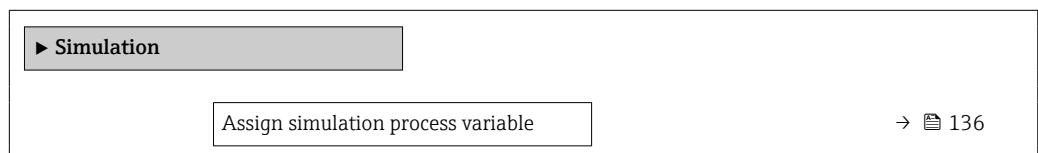
* Visibility depends on order options or device settings

10.7 Simulation

The **Simulation** submenu enables you to simulate, without a real flow situation, various process variables in the process and the device alarm mode and to verify downstream signal chains (switching valves or closed-control loops).

Navigation




"Diagnostics" menu → Simulation



Process variable value	→ 136
Status input simulation 1 to n	→ 136
Input signal level 1 to n	→ 136
Current input 1 to n simulation	→ 136
Value current input 1 to n	→ 136
Current output 1 to n simulation	→ 136
Value current output 1 to n	→ 136
Frequency output simulation 1 to n	→ 136
Frequency value 1 to n	→ 136
Pulse output simulation 1 to n	→ 137
Pulse value 1 to n	→ 137
Switch output simulation 1 to n	→ 137
Switch status 1 to n	→ 137
Relay output 1 to n simulation	→ 137
Switch status 1 to n	→ 137
Device alarm simulation	→ 137
Diagnostic event category	→ 137
Diagnostic event simulation	→ 137

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface
Assign simulation process variable	–	Select a process variable for the simulation process that is activated.	<ul style="list-style-type: none"> ■ Off ■ Mass flow ■ Volume flow ■ Corrected volume flow * ■ Target mass flow * ■ Carrier mass flow * ■ Target volume flow * ■ Carrier volume flow * ■ Target corrected volume flow * ■ Carrier corrected volume flow * ■ Density ■ Reference density * ■ Reference density alternative * ■ GSV flow * ■ GSV flow alternative * ■ NSV flow * ■ NSV flow alternative * ■ S&W volume flow * ■ Water cut * ■ Oil density * ■ Water density * ■ Oil mass flow * ■ Water mass flow * ■ Oil volume flow * ■ Water volume flow * ■ Oil corrected volume flow * ■ Water corrected volume flow * ■ Temperature * ■ Concentration *
Process variable value	A process variable is selected in the Assign simulation process variable parameter (→ 136).	Enter the simulation value for the selected process variable.	Depends on the process variable selected
Status input simulation 1 to n	–	Switch simulation of the status input on and off.	<ul style="list-style-type: none"> ■ Off ■ On
Input signal level 1 to n	In the Status input simulation parameter, the On option is selected.	Select the signal level for the simulation of the status input.	<ul style="list-style-type: none"> ■ High ■ Low
Current input 1 to n simulation	–	Switch simulation of the current input on and off.	<ul style="list-style-type: none"> ■ Off ■ On
Value current input 1 to n	In the Current input 1 to n simulation parameter, the On option is selected.	Enter the current value for simulation.	0 to 22.5 mA
Current output 1 to n simulation	–	Switch the simulation of the current output on and off.	<ul style="list-style-type: none"> ■ Off ■ On
Value current output 1 to n	In the Current output 1 to n simulation parameter, the On option is selected.	Enter the current value for simulation.	3.59 to 22.5 mA
Frequency output simulation 1 to n	In the Operating mode parameter, the Frequency option is selected.	Switch the simulation of the frequency output on and off.	<ul style="list-style-type: none"> ■ Off ■ On
Frequency value 1 to n	In the Frequency output simulation 1 to n parameter, the On option is selected.	Enter the frequency value for the simulation.	0.0 to 12 500.0 Hz

Parameter	Prerequisite	Description	Selection / User entry / User interface
Pulse output simulation 1 to n	In the Operating mode parameter, the Pulse option is selected.	Set and switch off the pulse output simulation.  For Fixed value option: Pulse width parameter (→  103) defines the pulse width of the pulses output.	<ul style="list-style-type: none"> ▪ Off ▪ Fixed value ▪ Down-counting value
Pulse value 1 to n	In the Pulse output simulation 1 to n parameter, the Down-counting value option is selected.	Enter the number of pulses for simulation.	0 to 65 535
Switch output simulation 1 to n	In the Operating mode parameter, the Switch option is selected.	Switch the simulation of the switch output on and off.	<ul style="list-style-type: none"> ▪ Off ▪ On
Switch status 1 to n	–	Select the status of the status output for the simulation.	<ul style="list-style-type: none"> ▪ Open ▪ Closed
Relay output 1 to n simulation	–	Switch simulation of the relay output on and off.	<ul style="list-style-type: none"> ▪ Off ▪ On
Switch status 1 to n	The On option is selected in the Switch output simulation 1 to n parameter parameter.	Select status of the relay output for the simulation.	<ul style="list-style-type: none"> ▪ Open ▪ Closed
Pulse output simulation	–	Set and switch off the pulse output simulation.  For Fixed value option: Pulse width parameter defines the pulse width of the pulses output.	<ul style="list-style-type: none"> ▪ Off ▪ Fixed value ▪ Down-counting value
Pulse value	In the Pulse output simulation parameter, the Down-counting value option is selected.	Set and switch off the pulse output simulation.	0 to 65 535
Device alarm simulation	–	Switch the device alarm on and off.	<ul style="list-style-type: none"> ▪ Off ▪ On
Diagnostic event category	–	Select a diagnostic event category.	<ul style="list-style-type: none"> ▪ Sensor ▪ Electronics ▪ Configuration ▪ Process
Diagnostic event simulation	–	Select a diagnostic event to simulate this event.	<ul style="list-style-type: none"> ▪ Off ▪ Diagnostic event picklist (depends on the category selected)
Logging interval	–	Define the logging interval tlog for data logging. This value defines the time interval between the individual data points in the memory.	1.0 to 3 600.0 s

* Visibility depends on order options or device settings

10.8 Protecting settings from unauthorized access

The following write protection options exist in order to protect the configuration of the measuring device from unintentional modification:




- Protect access to parameters via access code →  138
- Protect access to local operation via key locking →  60
- Protect access to measuring device via write protection switch →  139
- Protect access to parameters via startup configuration →  85

10.8.1 Write protection via access code




The effects of the user-specific access code are as follows:

- Via local operation, the parameters for the measuring device configuration are write-protected and their values can no longer be changed.
- Device access is protected via the Web browser, as are the parameters for the measuring device configuration.
- Device access is protected via FieldCare or DeviceCare (via CDI-RJ45 service interface), as are the parameters for the measuring device configuration.

Defining the access code via local display

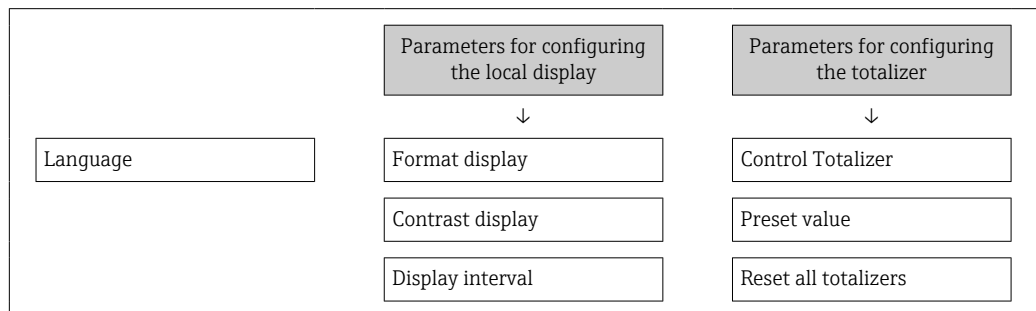
1. Navigate to the **Define access code** parameter (→  133).
2. Define a max. 16-digit character string comprising numbers, letters and special characters as the access code.
3. Enter the access code again in the **Confirm access code** parameter (→  133) to confirm the code.
 - ↳ The -symbol appears in front of all write-protected parameters.

The device automatically locks the write-protected parameters again if a key is not pressed for 10 minutes in the navigation and editing view. The device locks the write-protected parameters automatically after 60 s if the user skips back to the operational display mode from the navigation and editing view.


-  ■ If parameter write protection is activated via an access code, it can also only be deactivated via this access code →  59.
 - The user role with which the user is currently logged on via the local display →  59 is indicated by the **Access status** parameter. Navigation path: Operation → Access status





Parameters which can always be modified via the local display

Certain parameters that do not affect the measurement are exempted from parameter write protection via the local display. Despite the user-specific access code, they can always be modified, even if the other parameters are locked.



Defining the access code via the Web browser




1. Navigate to the **Define access code** parameter (→  133).
2. Define a max. 16-digit numeric code as an access code.

3. Enter the access code again in the **Confirm access code** parameter (→  133) to confirm the code.
 - ↳ The Web browser switches to the login page.
-  If no action is performed for 10 minutes, the Web browser automatically returns to the login page.
- 
 - If parameter write protection is activated via an access code, it can also only be deactivated via this access code →  59.
 - The user role with which the user is currently logged on via Web browser is indicated by the **Access status** parameter. Navigation path: Operation → Access status

Resetting the access code

If you misplace the user-specific access code, it is possible to reset the code to the factory setting. A reset code must be entered for this purpose. The user-specific access code can then be defined again afterwards.

Via Web browser, FieldCare, DeviceCare (via CDI-RJ45 service interface), fieldbus

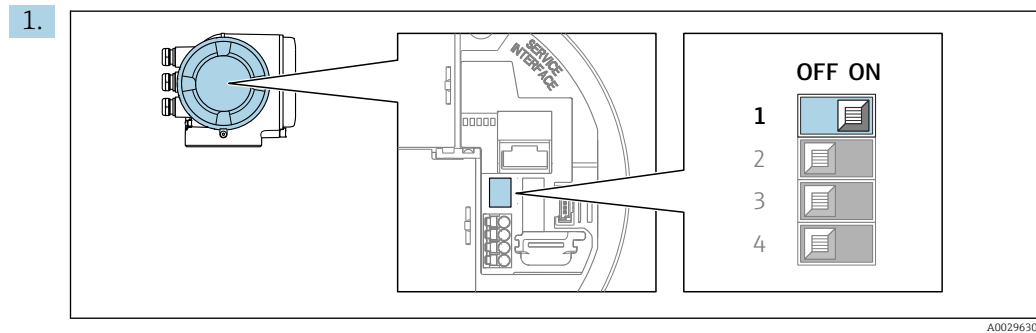
-  For a reset code, contact your Endress+Hauser service organization.
1. Navigate to the **Reset access code** parameter (→  134).
 2. Enter the reset code.
 - ↳ The access code has been reset to the factory setting **0000**. It can be redefined →  138.

10.8.2 Write protection via write protection switch


Unlike parameter write protection via a user-specific access code, this allows write access to the entire operating menu - except for the **"Contrast display" parameter** - to be locked.

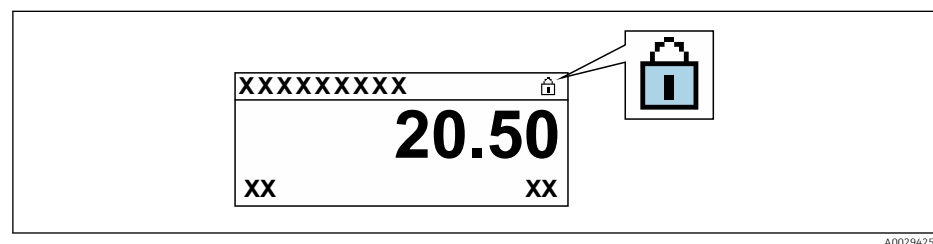
The parameter values are now read only and cannot be edited any more (exception **"Contrast display" parameter**):

- Via local display
- Via PROFINET protocol




Setting the write protection (WP) switch on the main electronics module to the **ON** position enables hardware write protection.

- ↳ In the **Locking status** parameter the **Hardware locked** option is displayed → 141. In addition, on the local display the -symbol appears in front of the parameters in the header of the operational display and in the navigation view.



2. Setting the write protection (WP) switch on the main electronics module to the **OFF** position (factory setting) disables hardware write protection.

- ↳ No option is displayed in the **Locking status** parameter → 141. On the local display, the -symbol disappears from in front of the parameters in the header of the operational display and in the navigation view.



11 Operation

11.1 Reading the device locking status


Device active write protection: **Locking status** parameter



Operation → Locking status

Function scope of the "Locking status" parameter

Options	Description
None	The access status displayed in the Access status parameter applies →  59. Only appears on local display.
Hardware locked	The DIP switch for hardware locking is activated on the PCB board. This locks write access to the parameters (e.g. via local display or operating tool) →  139.
Temporarily locked	Write access to the parameters is temporarily locked on account of internal processes running in the device (e.g. data upload/download, reset etc.). Once the internal processing has been completed, the parameters can be changed once again.



11.2 Adjusting the operating language

 Detailed information:

- To configure the operating language →  87
- For information on the operating languages supported by the measuring device →  247

11.3 Configuring the display

Detailed information:





- On the basic settings for the local display →  114
- On the advanced settings for the local display →  125

11.4 Reading measured values

With the **Measured values** submenu, it is possible to read all the measured values.

Navigation

"Diagnostics" menu → Measured values

▶ Measured values	
▶ Measured variables	→  142
▶ Input values	→  144
▶ Output values	→  145
▶ Totalizer	→  123

11.4.1 "Measured variables" submenu

The **Measured variables** submenu contains all the parameters needed to display the current measured values for each process variable.




Navigation

"Diagnostics" menu → Measured values → Measured variables

► Measured variables	
Mass flow	→ ⓘ 142
Volume flow	→ ⓘ 142
Corrected volume flow	→ ⓘ 142
Density	→ ⓘ 142
Reference density	→ ⓘ 143
Temperature	→ ⓘ 143
Pressure value	→ ⓘ 143
Concentration	→ ⓘ 143
Target mass flow	→ ⓘ 143
Carrier mass flow	→ ⓘ 143

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Mass flow	-	Displays the mass flow that is currently measured. <i>Dependency</i> The unit is taken from the Mass flow unit parameter (→ ⓘ 90).	Signed floating-point number
Volume flow	-	Displays the volume flow currently calculated. <i>Dependency</i> The unit is taken from the Volume flow unit parameter (→ ⓘ 90).	Signed floating-point number
Corrected volume flow	-	Displays the corrected volume flow that is currently calculated. <i>Dependency</i> The unit is taken from the Corrected volume flow unit parameter (→ ⓘ 90).	Signed floating-point number
Density	-	Shows the density currently measured. <i>Dependency</i> The unit is taken from the Density unit parameter (→ ⓘ 90).	Signed floating-point number

Parameter	Prerequisite	Description	User interface
Reference density	–	Displays the reference density that is currently calculated. <i>Dependency</i> The unit is taken from the Reference density unit parameter (→ ⓘ 90).	Signed floating-point number
Temperature	–	Shows the medium temperature currently measured. <i>Dependency</i> The unit is taken from the Temperature unit parameter (→ ⓘ 91).	Signed floating-point number
Pressure value	–	Displays either a fixed or external pressure value. <i>Dependency</i> The unit is taken from the Pressure unit parameter (→ ⓘ 91).	Signed floating-point number
Concentration	For the following order code: Order code for "Application package", option ED "Concentration"  The software options currently enabled are displayed in the Software option overview parameter.	Displays the concentration that is currently calculated. <i>Dependency</i> The unit is taken from the Concentration unit parameter.	Signed floating-point number
Target mass flow	With the following conditions: Order code for "Application package", option ED "Concentration"  The software options currently enabled are displayed in the Software option overview parameter.	Displays the mass flow that is currently measured for the target medium. <i>Dependency</i> The unit is taken from the Mass flow unit parameter (→ ⓘ 90).	Signed floating-point number
Carrier mass flow	With the following conditions: Order code for "Application package", option ED "Concentration"  The software options currently enabled are displayed in the Software option overview parameter.	Displays the mass flow that is currently measured for the carrier medium. <i>Dependency</i> The unit is taken from the Mass flow unit parameter (→ ⓘ 90).	Signed floating-point number

11.4.2 Totalizer

The **Totalizer** submenu contains all the parameters needed to display the current measured values for every totalizer.

Navigation

"Diagnostics" menu → Measured values → Totalizer 1 to n

▶ Totalizer 1 to n	
Assign process variable	→ ⓘ 144
Totalizer value 1 to n	→ ⓘ 144
Totalizer status 1 to n	→ ⓘ 144
Totalizer status (Hex) 1 to n	→ ⓘ 144

Parameter overview with brief description

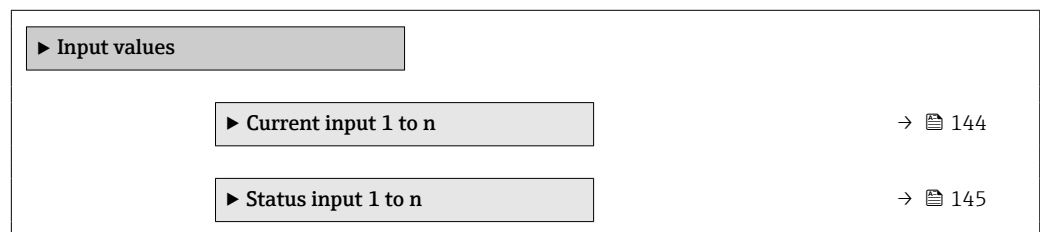
Parameter	Prerequisite	Description	Selection / User entry / User interface
Assign process variable	-	Select process variable for totalizer.	<ul style="list-style-type: none"> ■ Volume flow ■ Mass flow ■ Corrected volume flow ■ Total mass flow ■ Condensate mass flow ■ Energy flow ■ Heat flow difference
Totalizer value 1 to n	In the Assign process variable parameter one of the following options is selected: <ul style="list-style-type: none"> ■ Volume flow ■ Mass flow ■ Corrected volume flow ■ Total mass flow ■ Condensate mass flow ■ Energy flow ■ Heat flow difference 	Displays the current totalizer counter value.	Signed floating-point number
Totalizer status 1 to n	-	Displays the current totalizer status.	<ul style="list-style-type: none"> ■ Good ■ Uncertain ■ Bad
Totalizer status (Hex) 1 to n	In Target mode parameter, the Auto option is selected.	Displays the current status value (hex) of the totalizer.	0 to 0xFF

11.4.3 "Input values" submenu

The **Input values** submenu guides you systematically to the individual input values.

Navigation

"Diagnostics" menu → Measured values → Input values

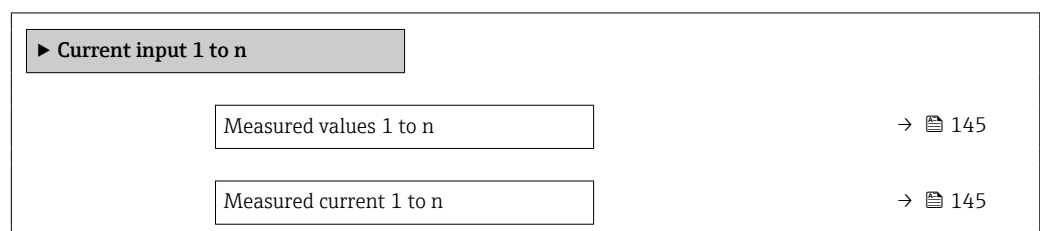


Input values of current input

The **Current input 1 to n** submenu contains all the parameters needed to display the current measured values for every current input.

Navigation

"Diagnostics" menu → Measured values → Input values → Current input 1 to n



Parameter overview with brief description

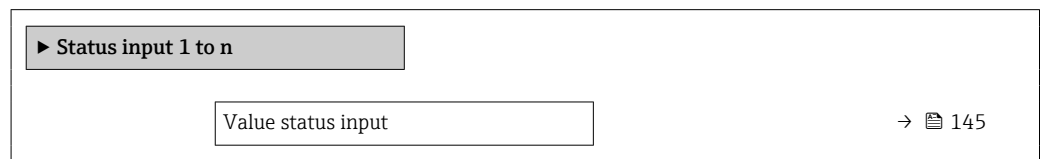
Parameter	Description	User interface
Measured values 1 to n	Displays the current input value.	Signed floating-point number
Measured current 1 to n	Displays the current value of the current input.	0 to 22.5 mA

Input values of status input

The **Status input 1 to n** submenu contains all the parameters needed to display the current measured values for every status input.

Navigation

"Diagnostics" menu → Measured values → Input values → Status input 1 to n



Parameter overview with brief description

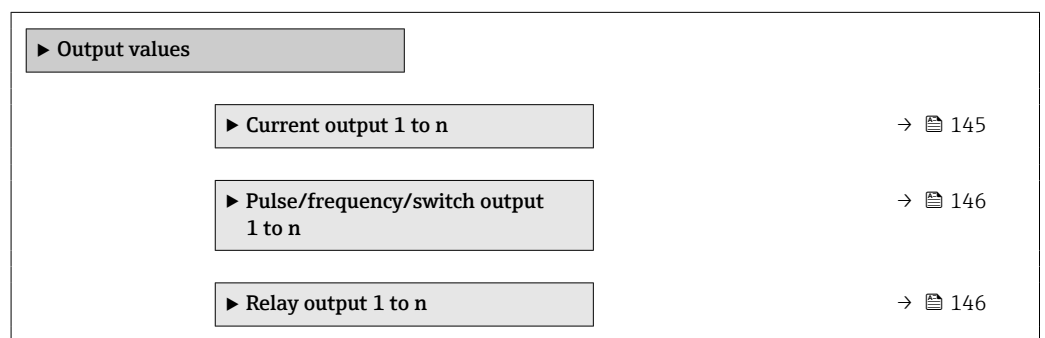
Parameter	Description	User interface
Value status input	Shows the current input signal level.	<ul style="list-style-type: none"> ■ High ■ Low

11.4.4 Output values

The **Output values** submenu contains all the parameters needed to display the current measured values for every output.

Navigation

"Diagnostics" menu → Measured values → Output values



Output values of current output

The **Value current output** submenu contains all the parameters needed to display the current measured values for every current output.

Navigation

"Diagnostics" menu → Measured values → Output values → Value current output 1 to n

▶ **Current output 1 to n**

Output current 1 to n

→ 146

Measured current 1 to n

→ 146

Parameter overview with brief description

Parameter	Description	User interface
Output current 1	Displays the current value currently calculated for the current output.	3.59 to 22.5 mA
Measured current	Displays the current value currently measured for the current output.	0 to 30 mA

Output values for pulse/frequency/switch output

The **Pulse/frequency/switch output 1 to n** submenu contains all the parameters needed to display the current measured values for every pulse/frequency/switch output.

Navigation

"Diagnostics" menu → Measured values → Output values → Pulse/frequency/switch output 1 to n

▶ **Pulse/frequency/switch output 1 to n**

Output frequency 1 to n

→ 146

Pulse output 1 to n

→ 146

Switch status 1 to n

→ 146

Parameter overview with brief description

Parameter	Prerequisite	Description	User interface
Output frequency 1 to n	In the Operating mode parameter, the Frequency option is selected.	Displays the value currently measured for the frequency output.	0.0 to 12 500.0 Hz
Pulse output 1 to n	The Pulse option is selected in the Operating mode parameter parameter.	Displays the pulse frequency currently output.	Positive floating-point number
Switch status 1 to n	The Switch option is selected in the Operating mode parameter.	Displays the current switch output status.	<ul style="list-style-type: none"> ■ Open ■ Closed

Output values for relay output

The **Relay output 1 to n** submenu contains all the parameters needed to display the current measured values for every relay output.

Navigation

"Diagnostics" menu → Measured values → Output values → Relay output 1 to n

▶ **Relay output 1 to n**

Switch status	→ ⓘ 147
Switch cycles	→ ⓘ 147
Max. switch cycles number	→ ⓘ 147

Parameter overview with brief description

Parameter	Description	User interface
Switch status	Shows the current relay switch status.	<ul style="list-style-type: none"> ▪ Open ▪ Closed
Switch cycles	Shows number of all performed switch cycles.	Positive integer
Max. switch cycles number	Shows the maximal number of guaranteed switch cycles.	Positive integer

11.5 Adapting the measuring device to the process conditions

The following are available for this purpose:

- Basic settings using the **Setup** menu (→ ⓘ 88)
- Advanced settings using the **Advanced setup** submenu (→ ⓘ 120)

11.6 Performing a totalizer reset

The totalizers are reset in the **Operation** submenu:

- Control Totalizer
- Reset all totalizers


Navigation

"Operation" menu → Totalizer handling

▶ **Totalizer handling**

Control Totalizer 1 to n	→ ⓘ 148
Preset value 1 to n	→ ⓘ 148
Reset all totalizers	→ ⓘ 148

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry	Factory setting
Control Totalizer 1 to n	A process variable is selected in the Assign process variable parameter of the Totalizer 1 to n submenu.	Control totalizer value.	<ul style="list-style-type: none"> ■ Totalize ■ Reset + hold ■ Preset + hold ■ Reset + totalize ■ Preset + totalize ■ Hold 	–
Preset value 1 to n	A process variable is selected in the Assign process variable parameter of the Totalizer 1 to n submenu.	Specify start value for totalizer. <i>Dependency</i>  The unit of the selected process variable is specified for the totalizer in the Unit totalizer parameter.	Signed floating-point number	Country-specific: <ul style="list-style-type: none"> ■ 0 kg ■ 0 lb
Reset all totalizers	–	Reset all totalizers to 0 and start.	<ul style="list-style-type: none"> ■ Cancel ■ Reset + totalize 	–

11.6.1 Function scope of the "Control Totalizer" parameter



Options	Description
Totalize	The totalizer is started or continues running.
Reset + hold	The totaling process is stopped and the totalizer is reset to 0.
Preset + hold	The totaling process is stopped and the totalizer is set to its defined start value from the Preset value parameter.
Reset + totalize	The totalizer is reset to 0 and the totaling process is restarted.
Preset + totalize	The totalizer is set to the defined start value from the Preset value parameter and the totaling process is restarted.
Hold	Totalizing is stopped.

11.6.2 Function scope of the "Reset all totalizers" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
Reset + totalize	Resets all totalizers to 0 and restarts the totaling process. This deletes all the flow values previously totalized.

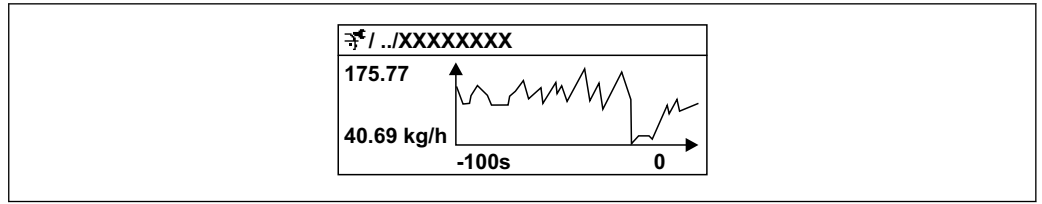
11.7 Showing data logging

The **Extended HistoROM** application package must be enabled in the device (order option) for the **Data logging** submenu to appear. This contains all the parameters for the measured value history.

-  Data logging is also available via:
- Plant Asset Management Tool FieldCare →  70.
 - Web browser

Function range

- A total of 1000 measured values can be stored
- 4 logging channels
- Adjustable logging interval for data logging
- Displays the measured value trend for each logging channel in the form of a chart



28 Chart of a measured value trend

- x-axis: depending on the number of channels selected displays 250 to 1000 measured values of a process variable.
- y-axis: displays the approximate measured value span and constantly adapts this to the ongoing measurement.

i If the length of the logging interval or the assignment of the process variables to the channels is changed, the content of the data logging is deleted.

Navigation







"Diagnostics" menu → Data logging

▶ **Data logging**

Assign channel 1	→ 150
Assign channel 2	→ 151
Assign channel 3	→ 151
Assign channel 4	→ 151
Logging interval	→ 151
Clear logging data	→ 151
Data logging	→ 151
Logging delay	→ 151
Data logging control	→ 151
Data logging status	→ 151
Entire logging duration	→ 151
▶ Display channel 1	
▶ Display channel 2	
▶ Display channel 3	
▶ Display channel 4	

Parameter overview with brief description

Parameter	Prerequisite	Description	Selection / User entry / User interface
Assign channel 1	The Extended HistoROM application package is available.	Assign process variable to logging channel.	<ul style="list-style-type: none"> ■ Off ■ Mass flow ■ Volume flow ■ Corrected volume flow * ■ Target mass flow * ■ Carrier mass flow * ■ Target volume flow * ■ Carrier volume flow * ■ Target corrected volume flow * ■ Carrier corrected volume flow * ■ Density ■ Reference density * ■ Reference density alternative * ■ GSV flow * ■ GSV flow alternative * ■ NSV flow * ■ NSV flow alternative * ■ S&W volume flow * ■ Water cut * ■ Oil density * ■ Water density * ■ Oil mass flow * ■ Water mass flow * ■ Oil volume flow * ■ Water volume flow * ■ Oil corrected volume flow * ■ Water corrected volume flow * ■ Concentration * ■ Temperature ■ Carrier pipe temperature * ■ Electronic temperature ■ Oscillation frequency 0 ■ Oscillation amplitude * ■ Frequency fluctuation 0 * ■ Oscillation damping 0 * ■ Oscillation damping fluctuation 0 * ■ Signal asymmetry * ■ Exciter current 0 * ■ HBSI * ■ Current output 1 * ■ Current output 2 * ■ Current output 3 * ■ Current output 4 * ■ Pressure ■ Application specific output 1 * ■ Index inhomogeneous medium ■ Application specific output 0 * ■ Index suspended bubbles *

Parameter	Prerequisite	Description	Selection / User entry / User interface
Assign channel 2	The Extended HistoROM application package is available.  The software options currently enabled are displayed in the Software option overview parameter.	Assign process variable to logging channel.	Picklist, see Assign channel 1 parameter (→  150)
Assign channel 3	The Extended HistoROM application package is available.  The software options currently enabled are displayed in the Software option overview parameter.	Assign process variable to logging channel.	Picklist, see Assign channel 1 parameter (→  150)
Assign channel 4	The Extended HistoROM application package is available.  The software options currently enabled are displayed in the Software option overview parameter.	Assign process variable to logging channel.	Picklist, see Assign channel 1 parameter (→  150)
Logging interval	The Extended HistoROM application package is available.	Define the logging interval for data logging. This value defines the time interval between the individual data points in the memory.	0.1 to 3 600.0 s
Clear logging data	The Extended HistoROM application package is available.	Clear the entire logging data.	<ul style="list-style-type: none"> ■ Cancel ■ Clear data
Data logging	–	Select the data logging method.	<ul style="list-style-type: none"> ■ Overwriting ■ Not overwriting
Logging delay	In the Data logging parameter, the Not overwriting option is selected.	Enter the time delay for measured value logging.	0 to 999 h
Data logging control	In the Data logging parameter, the Not overwriting option is selected.	Start and stop measured value logging.	<ul style="list-style-type: none"> ■ None ■ Delete + start ■ Stop
Data logging status	In the Data logging parameter, the Not overwriting option is selected.	Displays the measured value logging status.	<ul style="list-style-type: none"> ■ Done ■ Delay active ■ Active ■ Stopped
Entire logging duration	In the Data logging parameter, the Not overwriting option is selected.	Displays the total logging duration.	Positive floating-point number

* Visibility depends on order options or device settings

12 Diagnostics and troubleshooting

12.1 General troubleshooting

For local display

Error	Possible causes	Solution
Local display dark and no output signals	Supply voltage does not match the value indicated on the nameplate.	Apply the correct supply voltage .
Local display dark and no output signals	The polarity of the supply voltage is wrong.	Correct the polarity.
Local display dark and no output signals	No contact between connecting cables and terminals.	Check the connection of the cables and correct if necessary.
Local display dark and no output signals	Terminals are not plugged into the I/O electronics module correctly. Terminals are not plugged into the main electronics module correctly.	Check terminals.
Local display dark and no output signals	I/O electronics module is defective. Main electronics module is defective.	Order spare part → ☰ 223.
Local display is dark, but signal output is within the valid range	Display is set too bright or too dark.	<ul style="list-style-type: none"> ▪ Set the display brighter by simultaneously pressing ☐ + ☒. ▪ Set the display darker by simultaneously pressing ☐ + ☓.
Local display is dark, but signal output is within the valid range	The cable of the display module is not plugged in correctly.	Insert the plug correctly into the main electronics module and display module.
Local display is dark, but signal output is within the valid range	Display module is defective.	Order spare part → ☰ 223.
Backlighting of local display is red	Diagnostic event with "Alarm" diagnostic behavior has occurred.	Take remedial measures → ☰ 164
Text on local display appears in a foreign language and cannot be understood.	Incorrect operating language is configured.	<ol style="list-style-type: none"> 1. Press ☐ + ☒ for 2 s ("home position"). 2. Press ☒. 3. Set the desired language in the Display language parameter (→ ☰ 129).
Message on local display: "Communication Error" "Check Electronics"	Communication between the display module and the electronics is interrupted.	<ul style="list-style-type: none"> ▪ Check the cable and the connector between the main electronics module and display module. ▪ Order spare part → ☰ 223.

For output signals

Error	Possible causes	Solution
Signal output outside the valid range	Main electronics module is defective.	Order spare part → ☰ 223.
Device shows correct value on local display, but signal output is incorrect, though in the valid range.	Configuration error	Check and correct the parameter configuration.
Device measures incorrectly.	Configuration error or device is operated outside the application.	<ol style="list-style-type: none"> 1. Check and correct parameter configuration. 2. Observe limit values specified in the "Technical Data".

For access

Error	Possible causes	Solution
No write access to parameters	Hardware write protection enabled	Set the write protection switch on main electronics module to the OFF position → 139.
No write access to parameters	Current user role has limited access authorization	1. Check user role → 59. 2. Enter correct customer-specific access code → 59.
No connection via PROFINET	PROFINET bus cable connected incorrectly	Check terminal assignment → 32.
No connection via PROFINET	Device plug connected incorrectly	Check the pin assignment of the connector .
Not connecting to Web server	Web server disabled	Using the "FieldCare" or "DeviceCare" operating tool, check whether the Web server of the measuring device is enabled, and enable it if necessary → 66.
	Incorrect setting for the Ethernet interface of the computer	1. Check the properties of the Internet protocol (TCP/IP) → 62 → 62. 2. Check the network settings with the IT manager.
Not connecting to Web server	<ul style="list-style-type: none"> ▪ Incorrect IP address ▪ IP address is not known 	1. If addressing via hardware: open the transmitter and check the IP address configured (last octet). 2. Check the IP address of the measuring device with the network manager. 3. If the IP address is not known, set DIP switch no. 10 to ON, restart the device and enter the factory IP address 192.168.1.212.
	Web browser setting "Use a Proxy Server for Your LAN" is enabled	Disable the use of the proxy server in the Web browser settings of the computer. Using the example of MS Internet Explorer: 1. Under <i>Control Panel</i> open <i>Internet options</i> . 2. Select the <i>Connections</i> tab and then double-click <i>LAN settings</i> . 3. In the <i>LAN settings</i> disable the use of the proxy server and select <i>OK</i> to confirm.
	Apart from the active network connection to the measuring device, other network connections are also being used.	<ul style="list-style-type: none"> ▪ Make sure that no other network connections are established by the computer (also no WLAN) and close other programs with network access to the computer. ▪ If using a docking station for notebooks, make sure that a network connection to another network is not active.
Not connecting to Web server	Incorrect WLAN access data	<ul style="list-style-type: none"> ▪ Check WLAN network status. ▪ Log on to the device again using WLAN access data. ▪ Verify that WLAN is enabled on the measuring device and operating device → 62.
	WLAN communication disabled	–

Error	Possible causes	Solution
Not connecting to Web server, FieldCare or DeviceCare	No WLAN network available	<ul style="list-style-type: none"> ▪ Check if WLAN reception is present: LED on display module is lit blue ▪ Check if WLAN connection is enabled: LED on display module flashes blue ▪ Switch on instrument function.
Network connection not present or unstable	WLAN network is weak.	<ul style="list-style-type: none"> ▪ Operating device is outside of reception range: Check network status on operating device. ▪ To improve network performance, use an external WLAN antenna.
	Parallel WLAN and Ethernet communication	<ul style="list-style-type: none"> ▪ Check network settings. ▪ Temporarily enable only the WLAN as an interface.
Web browser frozen and operation no longer possible	Data transfer active	Wait until data transfer or current action is finished.
	Connection lost	<ol style="list-style-type: none"> 1. Check cable connection and power supply. 2. Refresh the Web browser and restart if necessary.
Content of Web browser incomplete or difficult to read	Not using optimum version of Web server.	<ol style="list-style-type: none"> 1. Use the correct Web browser version → 61. 2. Clear the Web browser cache and restart the Web browser.
	Unsuitable view settings.	Change the font size/display ratio of the Web browser.
No or incomplete display of contents in the Web browser	<ul style="list-style-type: none"> ▪ JavaScript not enabled ▪ JavaScript cannot be enabled 	<ol style="list-style-type: none"> 1. Enable JavaScript. 2. Enter http://XXX.XXX.X.XXX/basic.html as the IP address.
Operation with FieldCare or DeviceCare via CDI-RJ45 service interface (port 8000)	Firewall of computer or network is preventing communication	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/DeviceCare access.
Flashing of firmware with FieldCare or DeviceCare via CDI-RJ45 service interface (via port 8000 or TFTP ports)	Firewall of computer or network is preventing communication	Depending on the settings of the firewall used on the computer or in the network, the firewall must be adapted or disabled to allow FieldCare/DeviceCare access.

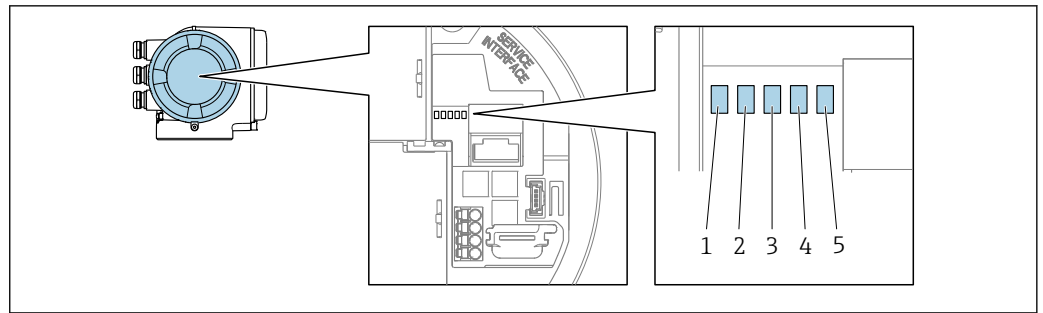
For system integration

Error	Possible causes	Solution
The device name is not displayed correctly and contains coding.	A device name containing one or more underscores has been specified via the automation system.	Specify a correct device name (without underscores) via the automation system.

12.2 Diagnostic information via light emitting diodes

12.2.1 Transmitter

Different LEDs in the transmitter provide information on the device status.



A0029629

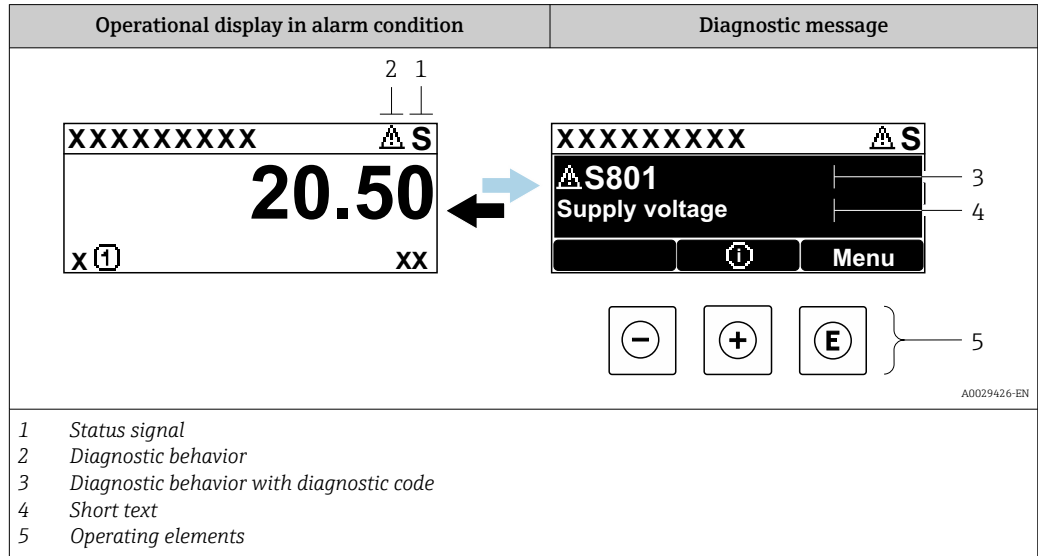
- 1 Supply voltage
- 2 Device status
- 3 Flashing/network status
- 4 Port 1 active: PROFINET
- 5 Port 2 active: PROFINET and service interface (CDI)

LED	Color	Meaning
1 Supply voltage	Off	Supply voltage is off or too low.
	Green	Supply voltage is ok.
2 Device status (normal operation)	Off	Firmware error.
	Green	Device status is ok.
	Flashing green	Device is not configured.
	Flashing red	A diagnostic event with "Warning" diagnostic behavior has occurred.
	Red	A diagnostic event with "Alarm" diagnostic behavior has occurred.
2 Device status (during start-up)	Flashes red slowly	If > 30 seconds: problem with the boot loader.
	Flashes red quickly	If > 30 seconds: compatibility problem when reading the firmware.
3 Flashing/network status	Green	Cyclic data exchange is active.
	Flashing green	Following request from automation system: Flash frequency: 1 Hz (flash functionality: 500 ms on, 500 ms off) Cyclic data exchange is not active, no IP address is available: Flash frequency: 3 Hz
	Red	IP address is available but there is no connection to the automation system
	Flashing red	Cyclic data exchange was active but the connection was disconnected: Flash frequency: 3 Hz
4 Port 1 active: PROFINET	Off	Not connected or no connection established.
	White	Connected and connection established.
	Flashing white	Communication not active.
5 Port 2 active: PROFINET and service interface (CDI)	Off	Not connected or no connection established.
	Yellow	Connected and connection established.
	Flashing yellow	Communication not active.

12.3 Diagnostic information on local display

12.3.1 Diagnostic message

Faults detected by the self-monitoring system of the measuring device are displayed as a diagnostic message in alternation with the operational display.



If two or more diagnostic events are pending simultaneously, only the message of the diagnostic event with the highest priority is shown.

- i** Other diagnostic events that have occurred can be displayed in the **Diagnostics** menu:
 - Via parameter → 215
 - Via submenus → 215



Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

- i** The status signals are categorized according to VDI/VDE 2650 and NAMUR Recommendation NE 107: F = Failure, C = Function Check, S = Out of Specification, M = Maintenance Required

Symbol	Meaning
F	Failure A device error has occurred. The measured value is no longer valid.
C	Function check The device is in service mode (e.g. during a simulation).
S	Out of specification The device is operated: Outside its technical specification limits (e.g. outside the process temperature range)
M	Maintenance required Maintenance is required. The measured value remains valid.



Diagnostic behavior

Symbol	Meaning
	Alarm <ul style="list-style-type: none"> ▪ Measurement is interrupted. ▪ Signal outputs and totalizers assume the defined alarm condition. ▪ A diagnostic message is generated.
	Warning Measurement is resumed. The signal outputs and totalizers are not affected. A diagnostic message is generated.

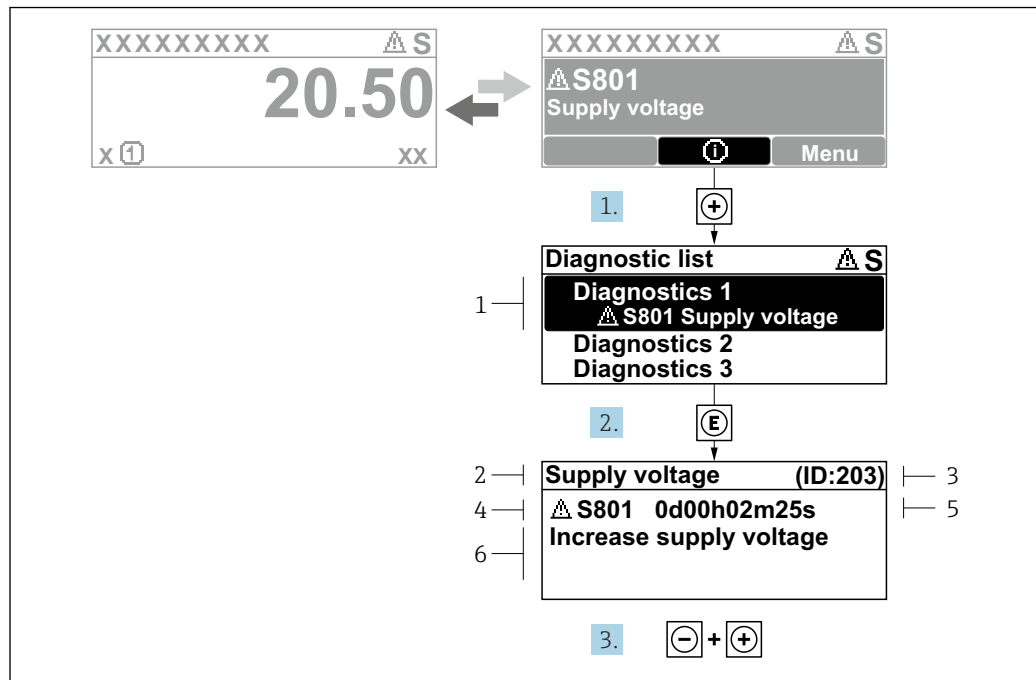
Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.

Operating elements

Key	Meaning
	Plus key <i>In a menu, submenu</i> Opens the message about remedy information.
	Enter key <i>In a menu, submenu</i> Opens the operating menu.

12.3.2 Calling up remedial measures



29 Message about remedial measures

- 1 Diagnostic information
- 2 Short text
- 3 Service ID
- 4 Diagnostic behavior with diagnostic code
- 5 Operation time of occurrence
- 6 Remedial measures

1. The user is in the diagnostic message.
Press \oplus (ⓘ symbol).
↳ The **Diagnostic list** submenu opens.
2. Select the desired diagnostic event with \oplus or \ominus and press \boxminus .
↳ The message about the remedial measures opens.
3. Press $\ominus + \oplus$ simultaneously.
↳ The message about the remedial measures closes.

The user is in the **Diagnostics** menu at an entry for a diagnostics event, e.g. in the **Diagnostic list** submenu or **Previous diagnostics** parameter.

1. Press \boxminus .
↳ The message for the remedial measures for the selected diagnostic event opens.
2. Press $\ominus + \oplus$ simultaneously.
↳ The message for the remedial measures closes.

12.4 Diagnostic information in the Web browser

12.4.1 Diagnostic options

Any faults detected by the measuring device are displayed in the Web browser on the home page once the user has logged on.



- 1 Status area with status signal
- 2 Diagnostic information
- 3 Remedy information with Service ID

i In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:

- Via parameter → 215
- Via submenu → 215

Status signals

The status signals provide information on the state and reliability of the device by categorizing the cause of the diagnostic information (diagnostic event).

Symbol	Meaning
	Failure A device error has occurred. The measured value is no longer valid.
	Function check The device is in service mode (e.g. during a simulation).
	Out of specification The device is operated: Outside its technical specification limits (e.g. outside the process temperature range)
	Maintenance required Maintenance is required. The measured value is still valid.

i The status signals are categorized in accordance with VDI/VDE 2650 and NAMUR Recommendation NE 107.

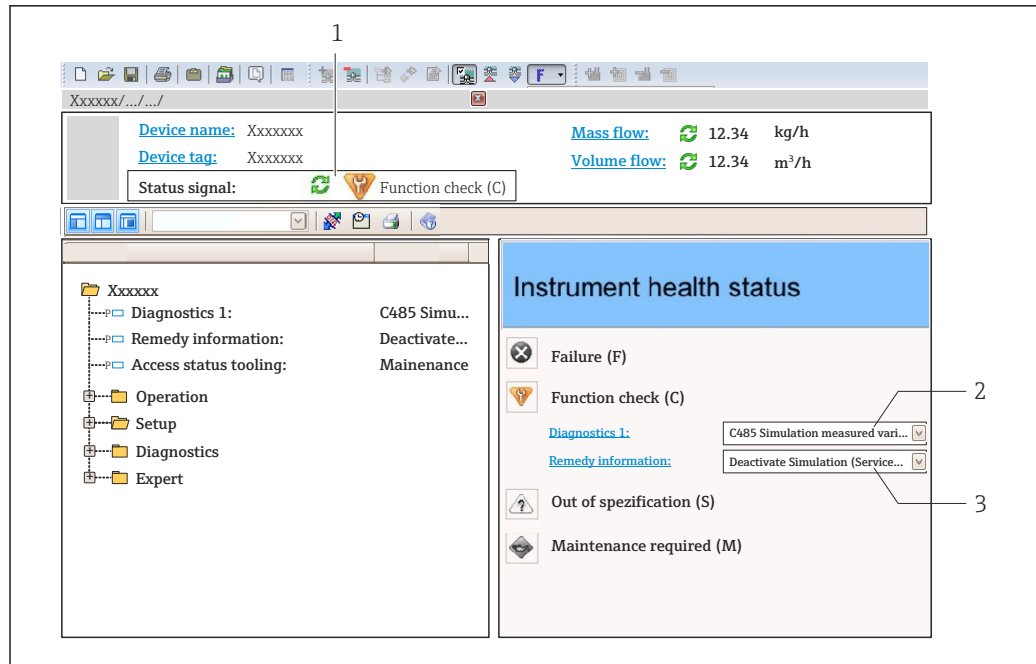
12.4.2 Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly. These measures are displayed in red along with the diagnostic event and the related diagnostic information.

12.5 Diagnostic information in FieldCare or DeviceCare

12.5.1 Diagnostic options

Any faults detected by the measuring device are displayed on the home page of the operating tool once the connection has been established.



- 1 Status area with status signal → 156
 2 Diagnostic information → 157
 3 Remedy information with Service ID

i In addition, diagnostic events which have occurred can be shown in the **Diagnostics** menu:

- Via parameter → 215
- Via submenu → 215

Diagnostic information

The fault can be identified using the diagnostic information. The short text helps you by providing information about the fault. In addition, the corresponding symbol for the diagnostic behavior is displayed in front of the diagnostic information on the local display.

12.5.2 Calling up remedy information

Remedy information is provided for every diagnostic event to ensure that problems can be rectified quickly:

- On the home page
Remedy information is displayed in a separate field below the diagnostics information.
- In the **Diagnostics** menu
Remedy information can be called up in the working area of the user interface.

The user is in the **Diagnostics** menu.

1. Call up the desired parameter.
2. On the right in the working area, mouse over the parameter.
 - ↳ A tool tip with remedy information for the diagnostic event appears.

12.6 Adapting the diagnostic information

12.6.1 Adapting the diagnostic behavior

Each item of diagnostic information is assigned a specific diagnostic behavior at the factory. The user can change this assignment for specific diagnostic information in the **Diagnostic behavior** submenu.

Expert → System → Diagnostic handling → Diagnostic behavior

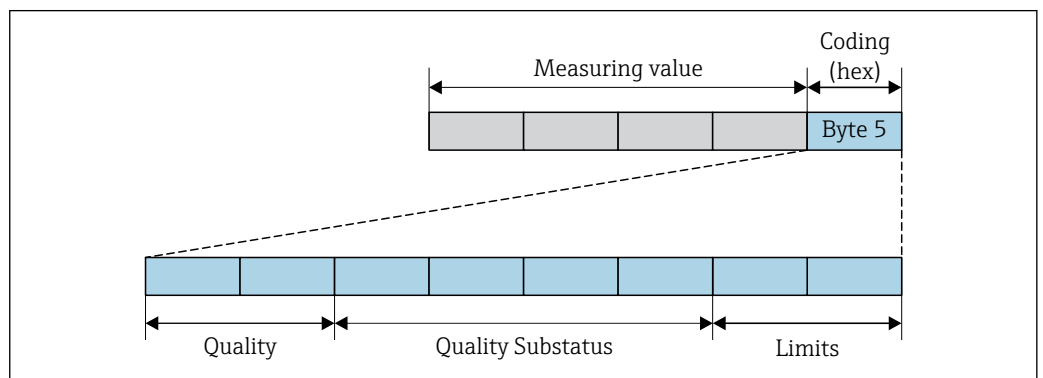
Available diagnostic behaviors

The following diagnostic behaviors can be assigned:

Diagnostic behavior	Description
Alarm	The device stops measurement. The totalizers assume the defined alarm condition. A diagnostic message is generated.
Warning	The device continues to measure. The measured value output via PROFINET and the totalizers are not affected. A diagnostic message is generated.
Logbook entry only	The device continues to measure. The diagnostic message is displayed only in the Event logbook submenu (Event list submenu) and not in alternation with the operational display.
Off	The diagnostic event is ignored, and no diagnostic message is generated or entered.

Displaying the measured value status

If modules with input data (e.g. Analog Input module, Discrete Input module, Totalizer module, Heartbeat module) are configured for cyclic data transmission, the measured value status is coded as per PROFIBUS PA Profile 3.02 Specification and transmitted along with the measured value to the PROFINET Controller via the status byte. The status byte is split into three segments: Quality, Quality Substatus and Limits.



30 Structure of the status byte

The content of the status byte depends on the configured failsafe mode in the particular function block. Depending on which failsafe mode has been configured, status information in accordance with PROFIBUS PA Profile Specification 3.02 is transmitted to the the PROFINET controller via the status byte. The two bits for the limits always have the value 0.

Supported status information

Status	Coding (hex)
BAD - Maintenance alarm	0x24
BAD - Process related	0x28
BAD - Function check	0x3C
UNCERTAIN - Initial value	0x4F
UNCERTAIN - Maintenance demanded	0x68
UNCERTAIN - Process related	0x78
GOOD - OK	0x80
GOOD - Maintenance demanded	0xA8
GOOD - Function check	0xBC

Determining the measured value status and device status via the diagnostic behavior

When the diagnostic behavior is assigned, this also changes the measured value status and device status for the diagnostic information. The measured value status and device status depend on the choice of diagnostic behavior and on the group in which the diagnostic information is located.

The diagnostic information is grouped as follows:

- Diagnostic information pertaining to the sensor: diagnostic number 000 to 199
→ 162
- Diagnostic information pertaining to the electronics: diagnostic number 200 to 399
→ 162
- Diagnostic information pertaining to the configuration: diagnostic number 400 to 599
→ 163
- Diagnostic information pertaining to the process: diagnostic number 800 to 999
→ 163

Depending on the group in which the diagnostic information is located, the following measured value status and device status are firmly assigned to the particular diagnostic behavior:

Diagnostic information pertaining to the sensor: diagnostic number 000 to 199

Diagnostic behavior (configurable)	Measured value status (fixed assignment)				Device diagnosis (fixed assignment)
	Quality	Quality Substatus	Coding (hex)	Category (NE107)	
Alarm	BAD	Maintenance alarm	0x24	F (Failure)	Maintenance alarm
Warning	GOOD	Maintenance demanded	0xA8	M (Maintenance)	Maintenance demanded
Logbook entry only	GOOD	ok	0x80	-	-
Off					

*Diagnostic information pertaining to the electronics: diagnostic number 200 to 399**Diagnostic number 200 to 301, 303 to 399*

Diagnostic behavior (configurable)	Measured value status (fixed assignment)				Device diagnosis (fixed assignment)
	Quality	Quality Substatus	Coding (hex)	Category (NE107)	
Alarm	BAD	Maintenance alarm	0x24	F (Failure)	Maintenance alarm
Warning					

Diagnostic behavior (configurable)	Measured value status (fixed assignment)				Device diagnosis (fixed assignment)
	Quality	Quality Substatus	Coding (hex)	Category (NE107)	
Logbook entry only	GOOD	ok	0x80 to 0x8E	-	-
Off					

Diagnostic information 302

Diagnostic behavior (configurable)	Measured value status (fixed assignment)				Device diagnosis (fixed assignment)
	Quality	Quality Substatus	Coding (hex)	Category (NE107)	
Alarm	BAD	Function check, local override	0x24	C	Function check
Warning	GOOD	Function check	0xBC to 0xBF	-	-

Diagnostic information 302 (device verification active) is output during internal or external Heartbeat verification.

- Signal status: Function check
- Choice of diagnostic behavior: alarm or warning (factory setting)

When Heartbeat verification starts, data logging is interrupted, the last valid measured value is output and the totalizers are stopped.




Diagnostic information pertaining to the configuration: diagnostic number 400 to 599

Diagnostic behavior (configurable)	Measured value status (fixed assignment)				Device diagnosis (fixed assignment)
	Quality	Quality Substatus	Coding (hex)	Category (NE107)	
Alarm	BAD	Process related	0x28	F (Failure)	Invalid process condition
Warning	UNCERTAIN	Process related	0x78	S (Out of specification)	Invalid process condition
Logbook entry only	GOOD	ok	0x80	-	-
Off					

Diagnostic information pertaining to the process: diagnostic number 800 to 999

Diagnostic behavior (configurable)	Measured value status (fixed assignment)				Device diagnosis (fixed assignment)
	Quality	Quality Substatus	Coding (hex)	Category (NE107)	
Alarm	BAD	Process related	0x28	F (Failure)	Invalid process condition
Warning	UNCERTAIN	Process related	0x78	S (Out of specification)	Invalid process condition
Logbook entry only	GOOD	ok	0x80	-	-
Off					

12.7 Overview of diagnostic information

-  The amount of diagnostic information and the number of measured variables affected increase if the measuring device has one or more application packages.
- All of the measured variables affected in the entire Promass instrument family are always listed under "Measured variables affected". The measured variables available for the device in question depend on the device version. When assigning the measured variables to the device functions, for example to the individual outputs, all of the measured variables available for the device version in question are available for selection.
-  In the case of some items of diagnostic information, the diagnostic behavior can be changed. Change the diagnostic information →  161

12.7.1 Diagnostic of sensor

Diagnostic information		Remedy instructions	
No.	Short text		
022	Temperature sensor defective	1. Check or replace sensor electronic module (ISEM) 2. If available: Check connection cable between sensor and transmitter 3. Replace sensor	
	Measured variable status		
	Quality: Bad		
	Quality substatus: Maintenance alarm		
	Coding (hex): 0x24 to 0x27		
	Status signal: F		
	Diagnostic behavior: Alarm		
	Influenced measured variables		
	<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow 	<ul style="list-style-type: none"> ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative 	<ul style="list-style-type: none"> ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

Diagnostic information		Remedy instructions	
No.	Short text		
046	Sensor limit exceeded	1. Inspect sensor 2. Check process condition	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
062	Sensor connection faulty	1. Check or replace sensor electronic module (ISEM) 2. If available: Check connection cable between sensor and transmitter 3. Replace sensor	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
063	Exciter current faulty	1. Check or replace sensor electronic module (ISEM) 2. If available: Check connection cable between sensor and transmitter 3. Replace sensor	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		S
	Diagnostic behavior		Alarm
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
082	Data storage	1. Check module connections 2. Contact service	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions
No.	Short text	
083	Memory content	1. Restart device 2. Restore HistoROM S-DAT backup ('Device reset' parameter) 3. Replace HistoROM S-DAT
Measured variable status		
Quality	Bad	
Quality substatus	Maintenance alarm	
Coding (hex)	0x24 to 0x27	
Status signal	F	
Diagnostic behavior	Alarm	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density
		<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

Diagnostic information		Remedy instructions	
No.	Short text		
140	Sensor signal asymmetrical	1. Check or replace sensor electronic module (ISEM) 2. If available: Check connection cable between sensor and transmitter 3. Replace sensor	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density 	
		<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 	

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
144	Measurement error too high	1. Check or change sensor 2. Check process conditions
Measured variable status [from the factory] ¹⁾		
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	F	
Diagnostic behavior	Alarm	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 		

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

12.7.2 Diagnostic of electronic

Diagnostic information		Remedy instructions	
No.	Short text		
201	Device failure	1. Restart device 2. Contact service	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions
No.	Short text	
242	Software incompatible	1. Check software 2. Flash or change main electronics module
	Measured variable status	
	Quality	Bad
	Quality substatus	Maintenance alarm
	Coding (hex)	0x24 to 0x27
	Status signal	F
	Diagnostic behavior	Alarm
	Influenced measured variables	
	<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 	<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density
		<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

Diagnostic information		Remedy instructions	
No.	Short text		
252	Modules incompatible	1. Check electronic modules 2. Check if correct modules are available (e.g. NEx, Ex) 3. Replace electronic modules	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 			
<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density 			
<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
252	Modules incompatible	1. Check if correct electronic modul is plugged 2. Replace electronic module	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ Kinematic viscosity ▪ Mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ Reference density ▪ Corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow 			

Diagnostic information		Remedy instructions
No.	Short text	
262	Sensor electronic connection faulty	1. Check or replace connection cable between sensor electronic module (ISEM) and main electronics 2. Check or replace ISEM or main electronics
Measured variable status		
Quality	Bad	
Quality substatus	Maintenance alarm	
Coding (hex)	0x24 to 0x27	
Status signal	F	
Diagnostic behavior	Alarm	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density
		<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

Diagnostic information		Remedy instructions	
No.	Short text		
270	Main electronic failure	Change main electronic module	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density 	
		<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 	

Diagnostic information		Remedy instructions	
No.	Short text		
271	Main electronic failure	1. Restart device 2. Change main electronic module	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
272	Main electronic failure	1. Restart device 2. Contact service	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
273	Main electronic failure	Change electronic	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
275	I/O module 1 to n defective	Change I/O module	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ Kinematic viscosity ▪ Mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ Reference density ▪ Corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow 			

Diagnostic information		Remedy instructions	
No.	Short text		
276	I/O module 1 to n faulty	1. Restart device 2. Change I/O module	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 		<ul style="list-style-type: none"> ▪ Oscillation damping 2 ▪ Density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ Kinematic viscosity ▪ Mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 	
		<ul style="list-style-type: none"> ▪ Reference density ▪ Corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow 	

Diagnostic information		Remedy instructions	
No.	Short text		
283	Memory content	1. Reset device 2. Contact service	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density 	
		<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 	

Diagnostic information		Remedy instructions	
No.	Short text		
302	Device verification active	Device verification active, please wait.	
	Measured variable status		
	Quality		Good
	Quality substatus		Function check
	Coding (hex)		0xBC to 0xBF
	Status signal		C
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density 	
		<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 	

Diagnostic information		Remedy instructions	
No.	Short text		
303	I/O 1 to n configuration changed	1. Apply I/O module configuration (parameter 'Apply I/O configuration') 2. Afterwards reload device description and check wiring	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		M
	Diagnostic behavior		Warning
Influenced measured variables			
-			

Diagnostic information		Remedy instructions	
No.	Short text		
311	Electronic failure	1. Do not reset device 2. Contact service	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		M
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
332	Writing in HistoROM backup failed	Replace user interface board Ex d/XP: replace transmitter	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
361	I/O module 1 to n faulty	1. Restart device 2. Check electronic modules 3. Change I/O Modul or main electronics	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ Kinematic viscosity ▪ Mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ Reference density ▪ Corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow 			

Diagnostic information		Remedy instructions	
No.	Short text		
372	Sensor electronic (ISEM) faulty	1. Restart device 2. Check if failure recurs 3. Replace sensor electronic module (ISEM)	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
373	Sensor electronic (ISEM) faulty	1. Transfer data or reset device 2. Contact service	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
374	Sensor electronic (ISEM) faulty	1. Restart device 2. Check if failure recurs 3. Replace sensor electronic module (ISEM)	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ Kinematic viscosity ▪ Mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ Reference density ▪ Corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
375	I/O- 1 to n communication failed	1. Restart device 2. Check if failure recurs 3. Replace module rack inclusive electronic modules	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow 			

Diagnostic information		Remedy instructions	
No.	Short text		
378	Supply voltage ISEM faulty	Check supply voltage to the ISEM	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
-			

Diagnostic information		Remedy instructions	
No.	Short text		
382	Data storage	1. Insert T-DAT 2. Replace T-DAT	
	Measured variable status		
	Quality	Bad	
	Quality substatus	Maintenance alarm	
	Coding (hex)	0x24 to 0x27	
	Status signal	F	
	Diagnostic behavior	Alarm	
	Influenced measured variables		
	<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 	<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density 	<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

Diagnostic information		Remedy instructions	
No.	Short text		
383	Memory content	1. Restart device 2. Delete T-DAT via 'Reset device' parameter 3. Replace T-DAT	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow 			

Diagnostic information		Remedy instructions
No.	Short text	
387	HistoROM data faulty	Contact service organization
Measured variable status		
Quality	Bad	
Quality substatus	Maintenance alarm	
Coding (hex)	0x24 to 0x27	
Status signal	F	
Diagnostic behavior	Alarm	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density
		<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

12.7.3 Diagnostic of configuration

Diagnostic information		Remedy instructions
No.	Short text	
330	Flash file invalid	1. Update firmware of device 2. Restart device
Measured variable status		
Quality	Bad	
Quality substatus	Maintenance alarm	
Coding (hex)	0x24 to 0x27	
Status signal	M	
Diagnostic behavior	Warning	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 		<ul style="list-style-type: none"> ▪ Reference density ▪ Corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow
<ul style="list-style-type: none"> ▪ Density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ Kinematic viscosity ▪ Mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 		

Diagnostic information		Remedy instructions	
No.	Short text		
331	Firmware update failed	1. Update firmware of device 2. Restart device	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
410	Data transfer	1. Check connection 2. Retry data transfer	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
412	Processing download	Download active, please wait	
	Measured variable status		
	Quality		Uncertain
	Quality substatus		Initial value
	Coding (hex)		0x4C to 0x4F
	Status signal		C
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density 	
<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
431	Trim 1 to n	Carry out trim	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		C
	Diagnostic behavior		Warning
Influenced measured variables			
-			

Diagnostic information		Remedy instructions	
No.	Short text		
437	Configuration incompatible	1. Restart device 2. Contact service	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
438	Dataset	1. Check data set file 2. Check device configuration 3. Up- and download new configuration	
	Measured variable status		
	Quality		Uncertain
	Quality substatus		Maintenance demanded
	Coding (hex)		0x68 to 0x6B
	Status signal		M
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density 	
<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
441	Current output 1 to n	1. Check process 2. Check current output settings	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
Influenced measured variables			
-			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
442	Frequency output 1 to n	1. Check process 2. Check frequency output settings	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
443	Pulse output 1 to n	1. Check process 2. Check pulse output settings	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
444	Current input 1 to n	1. Check process 2. Check current input settings	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
453	Flow override	Deactivate flow override	
	Measured variable status		
	Quality		Good
	Quality substatus		Function check
	Coding (hex)		0xBC to 0xBF
	Status signal		C
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions
No.	Short text	
484	Failure mode simulation	Deactivate simulation
	Measured variable status	
	Quality	Bad
	Quality substatus	Function check
	Coding (hex)	0x3C to 0x3F
	Status signal	C
	Diagnostic behavior	Alarm
	Influenced measured variables	
	<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow 	<ul style="list-style-type: none"> ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative
		<ul style="list-style-type: none"> ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

Diagnostic information		Remedy instructions	
No.	Short text		
485	Measured variable simulation	Deactivate simulation	
	Measured variable status		
	Quality		Good
	Quality substatus		Function check
	Coding (hex)		0xBC to 0xBF
	Status signal		C
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow 		<ul style="list-style-type: none"> ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative 	
		<ul style="list-style-type: none"> ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 	

Diagnostic information		Remedy instructions	
No.	Short text		
486	Current input 1 to n simulation	Deactivate simulation	
	Measured variable status		
	Quality		Good
	Quality substatus		Function check
	Coding (hex)		0xBC to 0xBF
	Status signal		C
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 			

Diagnostic information		Remedy instructions	
No.	Short text		
491	Current output 1 to n simulation	Deactivate simulation	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		C
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

Diagnostic information		Remedy instructions	
No.	Short text		
492	Simulation frequency output 1 to n	Deactivate simulation frequency output	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		C
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

Diagnostic information		Remedy instructions	
No.	Short text		
493	Simulation pulse output 1 to n	Deactivate simulation pulse output	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		C
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

Diagnostic information		Remedy instructions	
No.	Short text		
494	Switch output simulation 1 to n	Deactivate simulation switch output	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		C
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

Diagnostic information		Remedy instructions	
No.	Short text		
495	Diagnostic event simulation	Deactivate simulation	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		C
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

Diagnostic information		Remedy instructions	
No.	Short text		
496	Status input simulation	Deactivate simulation status input	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		C
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

Diagnostic information		Remedy instructions
No.	Short text	
520	I/O 1 to n hardware configuration invalid	1. Check I/O hardware configuration 2. Replace wrong I/O module 3. Plug the module of double pulse output on correct slot
Measured variable status		
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	F	
Diagnostic behavior	Alarm	
Influenced measured variables		
-		

Diagnostic information		Remedy instructions
No.	Short text	
528	Concentration calculation not possible	Out of valid range of the selected calculation algorithm 1. Check concentration settings 2. Check measured values, e.g. density or temperature
Measured variable status		
Quality	Bad	
Quality substatus	Function check	
Coding (hex)	0x3C to 0x3F	
Status signal	S	
Diagnostic behavior	Alarm	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Carrier mass flow ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Density ▪ Mass flow ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Volume flow 		

Diagnostic information		Remedy instructions
No.	Short text	
529	Concentration calculation not accurate	Out of valid range of the selected calculation algorithm 1. Check concentration settings 2. Check measured values, e.g. density or temperature
Measured variable status		
Quality	Bad	
Quality substatus	Function check	
Coding (hex)	0x3C to 0x3F	
Status signal	S	
Diagnostic behavior	Warning	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Carrier mass flow ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Density ▪ Mass flow ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Volume flow 		

Diagnostic information		Remedy instructions	
No.	Short text		
537	Configuration	1. Check IP addresses in network 2. Change IP address	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		F
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

Diagnostic information		Remedy instructions	
No.	Short text		
594	Relay output simulation	Deactivate simulation switch output	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		C
	Diagnostic behavior		Warning
	Influenced measured variables		
-			

12.7.4 Diagnostic of process

Diagnostic information		Remedy instructions	
No.	Short text		
803	Current loop	1. Check wiring 2. Change I/O module	
	Measured variable status		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		F
	Diagnostic behavior		Alarm
	Influenced measured variables		
-			

Diagnostic information		Remedy instructions
No.	Short text	
830	Sensor temperature too high	Reduce ambient temp. around the sensor housing
Measured variable status [from the factory] ¹⁾		
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	S	
Diagnostic behavior	Warning	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow 		<ul style="list-style-type: none"> ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative
		<ul style="list-style-type: none"> ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
831	Sensor temperature too low	Increase ambient temp. around the sensor housing
Measured variable status [from the factory] ¹⁾		
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	S	
Diagnostic behavior	Warning	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow 		<ul style="list-style-type: none"> ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative
		<ul style="list-style-type: none"> ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
832	Electronic temperature too high	Reduce ambient temperature	
	Measured variable status [from the factory] ¹⁾		
	Quality	Good	
	Quality substatus	Ok	
	Coding (hex)	0x80 to 0x83	
	Status signal	S	
	Diagnostic behavior	Warning	
	Influenced measured variables		
	<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 	<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density 	<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
833	Electronic temperature too low	Increase ambient temperature
Measured variable status [from the factory] ¹⁾		
Quality	Good	
Quality substatus	Ok	
Coding (hex)	0x80 to 0x83	
Status signal	S	
Diagnostic behavior	Warning	
Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity 		<ul style="list-style-type: none"> ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density
		<ul style="list-style-type: none"> ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions
No.	Short text	
834	Process temperature too high	Reduce process temperature
	Measured variable status [from the factory] ¹⁾	
	Quality	Good
	Quality substatus	Ok
	Coding (hex)	0x80 to 0x83
	Status signal	S
	Diagnostic behavior	Warning
	Influenced measured variables	
	<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow 	<ul style="list-style-type: none"> ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative
		<ul style="list-style-type: none"> ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
835	Process temperature too low	Increase process temperature	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
842	Process limit	Low flow cut off active! 1. Check low flow cut off configuration	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
862	Partly filled pipe	1. Check for gas in process 2. Adjust detection limits	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Application specific output ▪ Application specific output ▪ Carrier mass flow ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
882	Input signal	1. Check input configuration 2. Check external device or process conditions	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Measured values 1 ▪ Measured values 2 ▪ Measured values 3 ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
910	Tubes not oscillating	1. Check electronic 2. Inspect sensor	
	Measured variable status		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		F
	Diagnostic behavior		Alarm
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

Diagnostic information		Remedy instructions	
No.	Short text		
912	Medium inhomogeneous	1. Check process cond. 2. Increase system pressure	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
Influenced measured variables			
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
913	Medium unsuitable	1. Check process conditions 2. Check electronic modules or sensor	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
941	API temperature out of specification	1. Check process temperature with selected API commodity group 2. Check API related parameters	
	Measured variable status [from the factory] ¹⁾		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oil density ▪ Water density ▪ GSV flow ▪ GSV flow alternative ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ S&W volume flow ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
942	API density out of specification	1. Check process density with selected API commodity group 2. Check API related parameters	
	Measured variable status [from the factory] ¹⁾		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
Mass flow			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
943	API pressure out of specification	1. Check process pressure with selected API commodity group 2. Check API related parameters	
	Measured variable status [from the factory] ¹⁾		
	Quality		Bad
	Quality substatus		Maintenance alarm
	Coding (hex)		0x24 to 0x27
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oil density ▪ Water density ▪ GSV flow ▪ GSV flow alternative ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ S&W volume flow ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			

1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

Diagnostic information		Remedy instructions	
No.	Short text		
944	Monitoring failed	Check process conditions for Heartbeat Monitoring	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ Kinematic viscosity ▪ Mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ Reference density ▪ Corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow 			


1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.





Diagnostic information		Remedy instructions	
No.	Short text		
948	Oscillation damping too high	Check process conditions	
	Measured variable status [from the factory] ¹⁾		
	Quality		Good
	Quality substatus		Ok
	Coding (hex)		0x80 to 0x83
	Status signal		S
	Diagnostic behavior		Warning
	Influenced measured variables		
<ul style="list-style-type: none"> ▪ Oscillation amplitude 1 ▪ Oscillation amplitude 2 ▪ Application specific output ▪ Application specific output ▪ Signal asymmetry ▪ Carrier mass flow ▪ Carrier pipe temperature ▪ Target corrected volume flow ▪ Carrier corrected volume flow ▪ Concentration ▪ Oscillation damping 1 ▪ Oscillation damping 2 ▪ Density ▪ Oil density ▪ Water density ▪ Dynamic viscosity ▪ Sensor electronic temperature (ISEM) ▪ GSV flow ▪ GSV flow alternative ▪ Kinematic viscosity ▪ Mass flow ▪ Oil mass flow ▪ Water mass flow ▪ Index inhomogeneous medium ▪ Index suspended bubbles ▪ HBSI ▪ NSV flow ▪ NSV flow alternative ▪ External pressure ▪ Exciter current 1 ▪ Exciter current 2 ▪ Oscillation frequency 1 ▪ Oscillation frequency 2 ▪ S&W volume flow ▪ Reference density ▪ Reference density alternative ▪ Corrected volume flow ▪ Oil corrected volume flow ▪ Water corrected volume flow ▪ Oscillation damping fluctuation 1 ▪ Oscillation damping fluctuation 2 ▪ Frequency fluctuation 1 ▪ Frequency fluctuation 2 ▪ Target mass flow ▪ Carrier volume flow ▪ Target volume flow ▪ Temp. compensated dynamic viscosity ▪ Temp. compensated kinematic viscosity ▪ Temperature ▪ Status ▪ Volume flow ▪ Oil volume flow ▪ Water volume flow ▪ Water cut 			



1) Diagnostic behavior can be changed. This causes the overall status of the measured variable to change.

12.8 Pending diagnostic events

The **Diagnostics** menu allows the user to view the current diagnostic event and the previous diagnostic event separately.

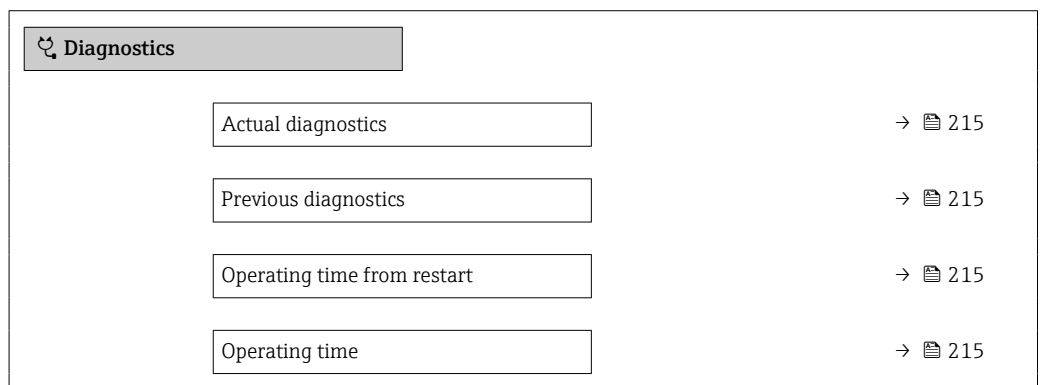
 To call up the measures to rectify a diagnostic event:

- Via local display →  158
- Via Web browser →  159
- Via "FieldCare" operating tool →  160
- Via "DeviceCare" operating tool →  160


 Other pending diagnostic events can be displayed in the **Diagnostic list** submenu →  215

Navigation

"Diagnostics" menu



Parameter overview with brief description

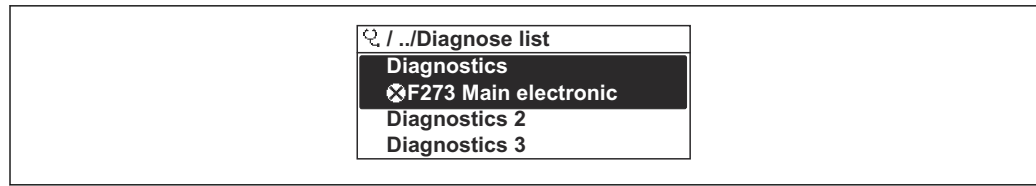
Parameter	Prerequisite	Description	User interface
Actual diagnostics	A diagnostic event has occurred.	Shows the current occurred diagnostic event along with its diagnostic information.  If two or more messages occur simultaneously, the message with the highest priority is shown on the display.	Symbol for diagnostic behavior, diagnostic code and short message.
Previous diagnostics	Two diagnostic events have already occurred.	Shows the diagnostic event that occurred prior to the current diagnostic event along with its diagnostic information.	Symbol for diagnostic behavior, diagnostic code and short message.
Operating time from restart	–	Shows the time the device has been in operation since the last device restart.	Days (d), hours (h), minutes (m) and seconds (s)
Operating time	–	Indicates how long the device has been in operation.	Days (d), hours (h), minutes (m) and seconds (s)

12.9 Diagnostic list

Up to 5 currently pending diagnostic events can be displayed in the **Diagnostic list** submenu along with the associated diagnostic information. If more than 5 diagnostic events are pending, the events with the highest priority are shown on the display.

Navigation path

Diagnostics → Diagnostic list



A0014006-EN

31 Taking the example of the local display

i To call up the measures to rectify a diagnostic event:

- Via local display → 158
- Via Web browser → 159
- Via "FieldCare" operating tool → 160
- Via "DeviceCare" operating tool → 160

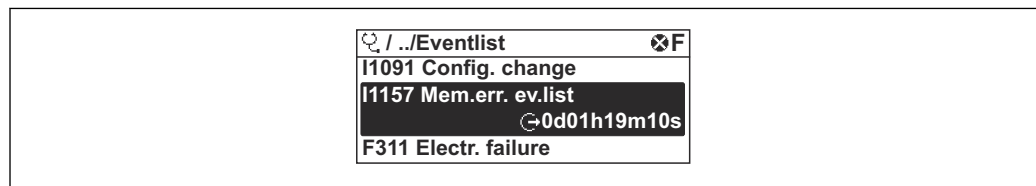
12.10 Event logbook

12.10.1 Reading out the event logbook

A chronological overview of the event messages that have occurred is provided in the **Events list** submenu.

Navigation path

Diagnostics menu → **Event logbook** submenu → Event list



A0014006-EN

32 Taking the example of the local display

- A maximum of 20 event messages can be displayed in chronological order.
- If the **Extended HistoROM** application package (order option) is enabled in the device, the event list can contain up to 100 entries .

The event history includes entries for:

- Diagnostic events → 164
- Information events → 217

In addition to the operation time of its occurrence, each event is also assigned a symbol that indicates whether the event has occurred or is ended:

- Diagnostic event
 - ☹: Occurrence of the event
 - ☺: End of the event
- Information event
 - ☹: Occurrence of the event

i To call up the measures to rectify a diagnostic event:

- Via local display → 158
- Via Web browser → 159
- Via "FieldCare" operating tool → 160
- Via "DeviceCare" operating tool → 160

i For filtering the displayed event messages → 217

12.10.2 Filtering the event logbook

Using the **Filter options** parameter you can define which category of event message is displayed in the **Events list** submenu.

Navigation path

Diagnostics → Event logbook → Filter options

Filter categories

- All
- Failure (F)
- Function check (C)
- Out of specification (S)
- Maintenance required (M)
- Information (I)


12.10.3 Overview of information events

Unlike a diagnostic event, an information event is displayed in the event logbook only and not in the diagnostic list.

Info number	Info name
I1000	----- (Device ok)
I1079	Sensor changed
I1089	Power on
I1090	Configuration reset
I1091	Configuration changed
I1092	HistoROM backup deleted
I1111	Density adjust failure
I1137	Electronic changed
I1151	History reset
I1155	Reset electronic temperature
I1156	Memory error trend
I1157	Memory error event list
I1209	Density adjustment ok
I1221	Zero point adjust failure
I1222	Zero point adjustment ok
I1256	Display: access status changed
I1278	I/O module restarted
I1335	Firmware changed
I1361	Web server: login failed
I1397	Fieldbus: access status changed
I1398	CDI: access status changed
I1444	Device verification passed
I1445	Device verification failed
I1447	Record application reference data
I1448	Application reference data recorded
I1449	Recording application ref. data failed
I1450	Monitoring off
I1451	Monitoring on


Info number	Info name
I1457	Measurement error verification failed
I1459	I/O module verification failed
I1460	HBSI verification failed
I1461	Sensor verification failed
I1462	Sensor electronic module verific. failed
I1512	Download started
I1513	Download finished
I1514	Upload started
I1515	Upload finished
I1618	I/O module 2 replaced
I1619	I/O module 3 replaced
I1621	I/O module 4 replaced
I1622	Calibration changed
I1624	Reset all totalizers
I1625	Write protection activated
I1626	Write protection deactivated
I1627	Web server: login successful
I1628	Display: login successful
I1629	CDI: login successful
I1631	Web server access changed
I1632	Display: login failed
I1633	CDI: login failed
I1634	Reset to factory settings
I1635	Reset to delivery settings
I1639	Max. switch cycles number reached
I1649	Hardware write protection activated
I1650	Hardware write protection deactivated
I1712	New flash file received
I1725	Sensor electronic module (ISEM) changed
I1726	Configuration backup failed

12.11 Resetting the measuring device

Using the **Device reset** parameter (→  134) it is possible to reset the entire device configuration or some of the configuration to a defined state.

12.11.1 Function scope of the "Device reset" parameter

Options	Description
Cancel	No action is executed and the user exits the parameter.
To delivery settings	Every parameter for which a customer-specific default setting was ordered is reset to this customer-specific value. All other parameters are reset to the factory setting.

Options	Description
Restart device	The restart resets every parameter whose data are in the volatile memory (RAM) to the factory setting (e.g. measured value data). The device configuration remains unchanged.
Restore S-DAT backup	Restore the data that are saved on the S-DAT. The data record is restored from the electronics memory to the S-DAT.  This option is displayed only in an alarm condition.

12.12 Device information

The **Device information** submenu contains all parameters that display different information for device identification.

Navigation






"Diagnostics" menu → Device information

▶ Device information

Device tag	→ ⓘ 219
Serial number	→ ⓘ 219
Firmware version	→ ⓘ 219
Device name	→ ⓘ 220
Manufacturer	
Order code	→ ⓘ 220
Extended order code 1	→ ⓘ 220
Extended order code 2	→ ⓘ 220
Extended order code 3	→ ⓘ 220
ENP version	→ ⓘ 220




Parameter overview with brief description

Parameter	Description	User interface	Factory setting
Device tag	Shows name of measuring point.	Max. 32 characters such as lower-case letters or numbers.	–
Serial number	Shows the serial number of the measuring device.	Max. 11-digit character string comprising letters and numbers.	–
Firmware version	Shows the device firmware version installed.	Character string in the format xx.yy.zz	–

Parameter	Description	User interface	Factory setting
Device name	Shows the name of the transmitter.  The name can be found on the nameplate of the transmitter.	Promass 300/500	–
Order code	Shows the device order code.  The order code can be found on the nameplate of the sensor and transmitter in the "Order code" field.	Character string composed of letters, numbers and certain punctuation marks (e.g. /).	–
Extended order code 1	Shows the 1st part of the extended order code.  The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
Extended order code 2	Shows the 2nd part of the extended order code.  The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
Extended order code 3	Shows the 3rd part of the extended order code.  The extended order code can also be found on the nameplate of the sensor and transmitter in the "Ext. ord. cd." field.	Character string	–
ENP version	Shows the version of the electronic nameplate (ENP).	Character string	–

12.13 Firmware history

Release date	Firmware version	Order code for "Firmware version"	Firmware changes	Documentation type	Documentation
09.2019	01.01.zz	Option 67	<ul style="list-style-type: none"> ▪ System redundancy S2 ▪ Gas fraction handler: smart filtering, entrainment index ▪ Application-specific Input module ▪ Upgrading of the Petroleum application package 	Operating Instructions	BA01744D/06/EN/03.19
10.2017	01.00.zz	Option 73	Original firmware	Operating Instructions	BA01744D/06/EN/01.17

-  It is possible to flash the firmware to the current version using the service interface.
-  For the compatibility of the firmware version with the installed device description files and operating tools, observe the information about the device in the "Manufacturer's information" document.
-  The manufacturer's information is available:
 - In the Download Area of the Endress+Hauser web site: www.endress.com → Downloads
 - Specify the following details:
 - Product root: e.g. 8Q3B
The product root is the first part of the order code: see the nameplate on the device.
 - Text search: Manufacturer's information
 - Media type: Documentation – Technical Documentation

13 Maintenance

13.1 Maintenance tasks


No special maintenance work is required.

13.1.1 Exterior cleaning

When cleaning the exterior of measuring devices, always use cleaning agents that do not attack the surface of the housing or the seals.

13.2 Measuring and test equipment


Endress+Hauser offers a wide variety of measuring and test equipment, such as W@M or device tests.

 Your Endress+Hauser Sales Center can provide detailed information on the services.

List of some of the measuring and testing equipment: →  225 →  227

13.3 Endress+Hauser services

Endress+Hauser offers a wide variety of services for maintenance such as recalibration, maintenance service or device tests.

 Your Endress+Hauser Sales Center can provide detailed information on the services.

14 Repair

14.1 General notes

14.1.1 Repair and conversion concept

The Endress+Hauser repair and conversion concept provides for the following:

- The measuring devices have a modular design.
- Spare parts are grouped into logical kits with the associated Installation Instructions.
- Repairs are carried out by Endress+Hauser Service or by appropriately trained customers.
- Certified devices can only be converted to other certified devices by Endress+Hauser Service or at the factory.

14.1.2 Notes for repair and conversion



For repair and modification of a measuring device, observe the following notes:

- ▶ Use only original Endress+Hauser spare parts.
- ▶ Carry out the repair according to the Installation Instructions.
- ▶ Observe the applicable standards, federal/national regulations, Ex documentation (XA) and certificates.
- ▶ Document every repair and each conversion and enter them into the *W@M* life cycle management database.

14.2 Spare parts

W@M Device Viewer (www.endress.com/deviceviewer):

All the spare parts for the measuring device, along with the order code, are listed here and can be ordered. If available, users can also download the associated Installation Instructions.

-  Measuring device serial number:
 - Is located on the nameplate of the device.
 - Can be read out via the **Serial number** parameter (→  219) in the **Device information** submenu.

14.3 Endress+Hauser services

Endress+Hauser offers a wide range of services.

-  Your Endress+Hauser Sales Center can provide detailed information on the services.

14.4 Return

The requirements for safe device return can vary depending on the device type and national legislation.

1. Refer to the website for more information:
<http://www.endress.com/support/return-material>
2. Return the device if repairs or a factory calibration are required, or if the wrong device was ordered or delivered.

14.5 Disposal



If required by the Directive 2012/19/EU on waste electrical and electronic equipment (WEEE), the product is marked with the depicted symbol in order to minimize the disposal of WEEE as unsorted municipal waste. Do not dispose of products bearing this marking as unsorted municipal waste. Instead, return them to Endress+Hauser for disposal under the applicable conditions.

14.5.1 Removing the measuring device

1. Switch off the device.

⚠ WARNING

Danger to persons from process conditions.

- ▶ Beware of hazardous process conditions such as pressure in the measuring device, high temperatures or aggressive fluids.
2. Carry out the mounting and connection steps from the "Mounting the measuring device" and "Connecting the measuring device" sections in reverse order. Observe the safety instructions.

14.5.2 Disposing of the measuring device

⚠ WARNING

Danger to personnel and environment from fluids that are hazardous to health.

- ▶ Ensure that the measuring device and all cavities are free of fluid residues that are hazardous to health or the environment, e.g. substances that have permeated into crevices or diffused through plastic.

Observe the following notes during disposal:












- ▶ Observe valid federal/national regulations.
- ▶ Ensure proper separation and reuse of the device components.

15 Accessories



Various accessories, which can be ordered with the device or subsequently from Endress+Hauser, are available for the device. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: www.endress.com.

15.1 Device-specific accessories




15.1.1 For the transmitter

Accessories	Description
Proline 300 transmitter	<p>Transmitter for replacement or storage. Use the order code to define the following specifications:</p> <ul style="list-style-type: none"> ▪ Approvals ▪ Output ▪ Input ▪ Display/operation ▪ Housing ▪ Software <p> Order code: 8X3BXX</p> <p> Installation Instructions EA01200D</p>
Remote display and operating module DKX001	<ul style="list-style-type: none"> ▪ If ordered directly with the measuring device: Order code for "Display; operation", option O "Remote display 4-line illum.; 10 m (30 ft) Cable; touch control" ▪ If ordered separately: <ul style="list-style-type: none"> ▪ Measuring device: order code for "Display; operation", option M "W/o, prepared for remote display" ▪ DKX001: Via the separate product structure DKX001 ▪ If ordered subsequently: DKX001: Via the separate product structure DKX001 <p>Mounting bracket for DKX001</p> <ul style="list-style-type: none"> ▪ If ordered directly: order code for "Accessory enclosed", option RA "Mounting bracket, pipe 1/2" ▪ If ordered subsequently: order number: 71340960 <p>Connecting cable (replacement cable) Via the separate product structure: DKX002</p> <p> Further information on display and operating module DKX001 →  248.</p> <p> Special Documentation SD01763D</p>
External WLAN antenna	<p>External WLAN antenna with 1.5 m (59.1 in) connecting cable and two angle brackets. Order code for "Accessory enclosed", option P8 "Wireless antenna wide area".</p> <p> <ul style="list-style-type: none"> ▪ The external WLAN antenna is not suitable for use in hygienic applications. ▪ Further information on the WLAN interface →  68. </p> <p> Order number: 71351317</p> <p> Installation Instructions EA01238D</p>
Protective cover	<p>Is used to protect the measuring device from the effects of the weather: e.g. rainwater, excess heating from direct sunlight.</p> <p> Order number: 71343505</p> <p> Installation Instructions EA01160D</p>



15.1.2 For the sensor

Accessories	Description
Heating jacket	<p>Is used to stabilize the temperature of the fluids in the sensor. Water, water vapor and other non-corrosive liquids are permitted for use as fluids.</p> <p> If using oil as a heating medium, please consult with Endress+Hauser.</p> <ul style="list-style-type: none"> ▪ If ordered together with the measuring device: order code for "Enclosed accessories" <ul style="list-style-type: none"> ▪ Option RB "heating jacket, G 1/2" internal thread" ▪ Option RC "heating jacket, G 3/4" internal thread" ▪ Option RD "Heating jacket, NPT 1/2" internal thread" ▪ Option RE "Heating jacket, NPT 3/4" internal thread" ▪ If ordered subsequently: Use the order code with the product root DK8003. <p> Special Documentation SD02161D</p>





15.2 Communication-specific accessories

Accessories	Description
Fieldgate FXA42	<p>Is used to transmit the measured values of connected 4 to 20 mA analog measuring devices, as well as digital measuring devices</p> <p> <ul style="list-style-type: none"> ▪ Technical Information TI01297S ▪ Operating Instructions BA01778S ▪ Product page: www.endress.com/fxa42 </p>
Field Xpert SMT70	<p>The Field Xpert SMT70 tablet PC for device configuration enables mobile plant asset management in hazardous and non-hazardous areas. It is suitable for commissioning and maintenance staff to manage field instruments with a digital communication interface and to record progress.</p> <p>This tablet PC is designed as an all-in-one solution with a preinstalled driver library and is an easy-to-use, touch-sensitive tool which can be used to manage field instruments throughout their entire life cycle.</p> <p> <ul style="list-style-type: none"> ▪ Technical Information TI01342S ▪ Operating Instructions BA01709S ▪ Product page: www.endress.com/smt70 </p>
Field Xpert SMT77	<p>The Field Xpert SMT77 tablet PC for device configuration enables mobile plant asset management in areas categorized as Ex Zone 1.</p> <p> <ul style="list-style-type: none"> ▪ Technical Information TI01418S ▪ Operating Instructions BA01923S ▪ Product page: www.endress.com/smt77 </p>

15.3 Service-specific accessories

Accessories	Description
Applicator	<p>Software for selecting and sizing Endress+Hauser measuring devices:</p> <ul style="list-style-type: none"> Choice of measuring devices for industrial requirements Calculation of all the necessary data for identifying the optimum flowmeter: e.g. nominal diameter, pressure loss, flow velocity and accuracy. Graphic illustration of the calculation results Determination of the partial order code, administration, documentation and access to all project-related data and parameters over the entire life cycle of a project. <p>Applicator is available:</p> <ul style="list-style-type: none"> Via the Internet: https://portal.endress.com/webapp/applicator As a downloadable DVD for local PC installation.
W@M	<p>W@M Life Cycle Management</p> <p>Improved productivity with information at your fingertips. Data relevant to a plant and its components is generated from the first stages of planning and during the asset's complete life cycle.</p> <p>W@M Life Cycle Management is an open and flexible information platform with online and on-site tools. Instant access for your staff to current, in-depth data shortens your plant's engineering time, speeds up procurement processes and increases plant uptime.</p> <p>Combined with the right services, W@M Life Cycle Management boosts productivity in every phase. For more information, visit www.endress.com/lifecyclemanagement</p>
FieldCare	<p>FDT-based plant asset management tool from Endress+Hauser. It can configure all smart field units in your system and helps you manage them. By using the status information, it is also a simple but effective way of checking their status and condition.</p> <p> Operating Instructions BA00027S and BA00059S</p>
DeviceCare	<p>Tool to connect and configure Endress+Hauser field devices.</p> <p> Innovation brochure IN01047S</p>

15.4 System components

Accessories	Description
Memograph M graphic data manager	<p>The Memograph M graphic data manager provides information on all the relevant measured variables. Measured values are recorded correctly, limit values are monitored and measuring points analyzed. The data are stored in the 256 MB internal memory and also on a SD card or USB stick.</p> <p> <ul style="list-style-type: none"> Technical Information TI00133R Operating Instructions BA00247R </p>
Cerabar M	<p>The pressure transmitter for measuring the absolute and gauge pressure of gases, steam and liquids. It can be used to read in the operating pressure value.</p> <p> <ul style="list-style-type: none"> Technical Information TI00426P and TI00436P Operating Instructions BA00200P and BA00382P </p>
Cerabar S	<p>The pressure transmitter for measuring the absolute and gauge pressure of gases, steam and liquids. It can be used to read in the operating pressure value.</p> <p> <ul style="list-style-type: none"> Technical Information TI00383P Operating Instructions BA00271P </p>
iTEMP	<p>The temperature transmitters can be used in all applications and are suitable for the measurement of gases, steam and liquids. They can be used to read in the medium temperature.</p> <p> "Fields of Activity" document FA00006T</p>

16 Technical data

16.1 Application


The measuring device is intended only for the flow measurement of liquids and gases.

Depending on the version ordered, the measuring device can also measure potentially explosive, flammable, poisonous and oxidizing media.

To ensure that the device remains in proper operating condition for its service life, use the measuring device only for media against which the process-wetted materials are sufficiently resistant.

16.2 Function and system design

Measuring principle	Mass flow measurement based on the Coriolis measuring principle
---------------------	---

Measuring system	<p>The device consists of a transmitter and a sensor.</p> <p>The device is available as a compact version: The transmitter and sensor form a mechanical unit.</p> <p>For information on the structure of the device →  14</p>
------------------	--

16.3 Input

Measured variable

Direct measured variables

- Mass flow
- Density
- Temperature

Calculated measured variables

- Volume flow
- Corrected volume flow
- Reference density

Measuring range

Measuring range for liquids

DN Measuring device		DN Compatible pipe diameter		Measuring range full scale values $\dot{m}_{\min(F)}$ to $\dot{m}_{\max(F)}$	
[mm]	[in]	[mm]	[in]	[kg/h]	[lb/min]
25	1	25/40	1/1½	0 to 20 000	0 to 735
50	2	50/80	2/3	0 to 80 000	0 to 2 940
80	3	80/100	3/4	0 to 200 000	0 to 7 350
100	4	100/150	4/6	0 to 550 000	0 to 20 210

Measuring range for gases

The full scale value depends on the density and the sound velocity of the gas used and can be calculated with the formula below:

$$\dot{m}_{\max(G)} = \text{minimum} (\dot{m}_{\max(F)} \cdot \rho_G : x ; \rho_G \cdot c_G \cdot \pi/2 \cdot (d_i)^2 \cdot 3600)$$

$\dot{m}_{\max(G)}$	Maximum full scale value for gas [kg/h]
$\dot{m}_{\max(F)}$	Maximum full scale value for liquid [kg/h]
$\dot{m}_{\max(G)} < \dot{m}_{\max(F)}$	$\dot{m}_{\max(G)}$ can never be greater than $\dot{m}_{\max(F)}$
ρ_G	Gas density in [kg/m ³] at operating conditions
x	Constant dependent on nominal diameter
c_G	Sound velocity (gas) [m/s]
d_i	Measuring tube internal diameter [m]

DN		x
[mm]	[in]	[kg/m ³]
25	1	100
50	2	100
80	3	120
100	4	200



Calculation example for gas

- Sensor: Promass Q, DN 50
- Gas: Air with a density of 60.3 kg/m³ (at 20 °C and 50 bar)
- Measuring range (liquid): 80 000 kg/h
- $x = 100 \text{ kg/m}^3$ (for Promass Q, DN 50)

Maximum possible full scale value:

$$\dot{m}_{\max(G)} = \dot{m}_{\max(F)} \cdot \rho_G : x = 80\,000 \text{ kg/h} \cdot 60.3 \text{ kg/m}^3 : 100 \text{ kg/m}^3 = 48\,240 \text{ kg/h}$$

Recommended measuring range

 Flow limit →  244



Operable flow range

Over 1000 : 1.

Flow rates above the preset full scale value do not override the electronics unit, with the result that the totalizer values are registered correctly.


Input signal

External measured values

 Various pressure and temperature measuring devices can be ordered from Endress +Hauser: see "Accessories" section →  227

It is recommended to read in external measured values to calculate the corrected volume flow.

Current input

The measured values are written from the automation system to the measuring device via the current input →  230.

Digital communication

The measured values are written from the automation system to the measuring device via PROFINET.

Current input 0/4 to 20 mA

Current input	0/4 to 20 mA (active/passive)
Current span	<ul style="list-style-type: none"> ▪ 4 to 20 mA (active) ▪ 0/4 to 20 mA (passive)
Resolution	1 µA
Voltage drop	Typically: 0.6 to 2 V for 3.6 to 22 mA (passive)
Maximum input voltage	≤ 30 V (passive)
Open-circuit voltage	≤ 28.8 V (active)
Possible input variables	<ul style="list-style-type: none"> ▪ Pressure ▪ Temperature ▪ Density

Status input

Maximum input values	<ul style="list-style-type: none"> ▪ DC -3 to 30 V ▪ If status input is active (ON): R_i >3 kΩ
Response time	Configurable: 5 to 200 ms
Input signal level	<ul style="list-style-type: none"> ▪ Low signal: DC -3 to +5 V ▪ High signal: DC 12 to 30 V
Assignable functions	<ul style="list-style-type: none"> ▪ Off ▪ Reset the individual totalizers separately ▪ Reset all totalizers ▪ Flow override


16.4 Output

Output signal


PROFINET



Standards	In accordance with IEEE 802.3
-----------	-------------------------------

Current output 4 to 20 mA


Signal mode	Can be set to: <ul style="list-style-type: none"> ▪ Active ▪ Passive
Current span	Can be set to: <ul style="list-style-type: none"> ▪ 4 to 20 mA NAMUR ▪ 4 to 20 mA US ▪ 4 to 20 mA ▪ 0 to 20 mA (only if the signal mode is active) ▪ Fixed current
Maximum output values	22.5 mA
Open-circuit voltage	DC 28.8 V (active)
Maximum input voltage	DC 30 V (passive)
Load	0 to 700 Ω
Resolution	0.38 μ A
Damping	Configurable: 0 to 999.9 s
Assignable measured variables	<ul style="list-style-type: none"> ▪ Mass flow ▪ Volume flow ▪ Corrected volume flow ▪ Density ▪ Reference density ▪ Temperature ▪ Electronics temperature ▪ Oscillation frequency 0 ▪ Oscillation damping 0 ▪ Signal asymmetry ▪ Exciter current 0 <p> The range of options increases if the measuring device has one or more application packages.</p>

Pulse/frequency/switch output

Function	Can be set to pulse, frequency or switch output
Version	Open collector Can be set to: <ul style="list-style-type: none"> ▪ Active ▪ Passive ▪ Passive NAMUR <p> Ex-i, passive</p>
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Voltage drop	For 22.5 mA: \leq DC 2 V
Pulse output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)

Open-circuit voltage	DC 28.8 V (active)
Pulse width	Configurable: 0.05 to 2 000 ms
Maximum pulse rate	10 000 Impulse/s
Pulse value	Adjustable
Assignable measured variables	<ul style="list-style-type: none"> ▪ Mass flow ▪ Volume flow ▪ Corrected volume flow
Frequency output	
Maximum input values	DC 30 V, 250 mA (passive)
Maximum output current	22.5 mA (active)
Open-circuit voltage	DC 28.8 V (active)
Output frequency	Adjustable: end value frequency 2 to 10 000 Hz ($f_{max} = 12\,500$ Hz)
Damping	Configurable: 0 to 999.9 s
Pulse/pause ratio	1:1
Assignable measured variables	<ul style="list-style-type: none"> ▪ Mass flow ▪ Volume flow ▪ Corrected volume flow ▪ Density ▪ Reference density ▪ Temperature ▪ Electronics temperature ▪ Oscillation frequency 0 ▪ Oscillation damping 0 ▪ Signal asymmetry ▪ Exciter current 0 <p> The range of options increases if the measuring device has one or more application packages.</p>
Switch output	
Maximum input values	DC 30 V, 250 mA (passive)
Open-circuit voltage	DC 28.8 V (active)
Switching behavior	Binary, conductive or non-conductive
Switching delay	Configurable: 0 to 100 s
Number of switching cycles	Unlimited
Assignable functions	<ul style="list-style-type: none"> ▪ Off ▪ On ▪ Diagnostic behavior ▪ Limit value <ul style="list-style-type: none"> ▪ Mass flow ▪ Volume flow ▪ Corrected volume flow ▪ Density ▪ Reference density ▪ Temperature ▪ Totalizer 1-3 ▪ Flow direction monitoring ▪ Status <ul style="list-style-type: none"> ▪ Partially filled pipe detection ▪ Low flow cut off <p> The range of options increases if the measuring device has one or more application packages.</p>

Relay output

Function	Switch output
Version	Relay output, galvanically isolated
Switching behavior	Can be set to: <ul style="list-style-type: none"> ▪ NO (normally open), factory setting ▪ NC (normally closed)
Maximum switching capacity (passive)	<ul style="list-style-type: none"> ▪ DC 30 V, 0.1 A ▪ AC 30 V, 0.5 A
Assignable functions	<ul style="list-style-type: none"> ▪ Off ▪ On ▪ Diagnostic behavior ▪ Limit value <ul style="list-style-type: none"> ▪ Mass flow ▪ Volume flow ▪ Corrected volume flow ▪ Density ▪ Reference density ▪ Temperature ▪ Totalizer 1-3 ▪ Flow direction monitoring ▪ Status <ul style="list-style-type: none"> ▪ Partially filled pipe detection ▪ Low flow cut off <p> The range of options increases if the measuring device has one or more application packages.</p>

User-configurable input/output

One specific input or output is assigned to a user-configurable input/output (configurable I/O) during device commissioning.

The following inputs and outputs are available for assignment:

- Choice of current output: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Pulse/frequency/switch output
- Choice of current input: 4 to 20 mA (active), 0/4 to 20 mA (passive)
- Status input

Signal on alarm

Depending on the interface, failure information is displayed as follows:

PROFINET

Device diagnostics	According to "Application Layer protocol for decentralized periphery", Version 2.3
---------------------------	--

Current output 0/4 to 20 mA

4 to 20 mA

Failure mode	<p>Choose from:</p> <ul style="list-style-type: none"> ▪ 4 to 20 mA in accordance with NAMUR recommendation NE 43 ▪ 4 to 20 mA in accordance with US ▪ Min. value: 3.59 mA ▪ Max. value: 22.5 mA ▪ Freely definable value between: 3.59 to 22.5 mA ▪ Actual value ▪ Last valid value
---------------------	---

0 to 20 mA

Failure mode	Choose from: <ul style="list-style-type: none"> ■ Maximum alarm: 22 mA ■ Freely definable value between: 0 to 20.5 mA
---------------------	---

Pulse/frequency/switch output

Pulse output	
Failure mode	Choose from: <ul style="list-style-type: none"> ■ Actual value ■ No pulses
Frequency output	
Failure mode	Choose from: <ul style="list-style-type: none"> ■ Actual value ■ 0 Hz ■ Defined value (f_{max} 2 to 12 500 Hz)
Switch output	
Failure mode	Choose from: <ul style="list-style-type: none"> ■ Current status ■ Open ■ Closed

Relay output

Failure mode	Choose from: <ul style="list-style-type: none"> ■ Current status ■ Open ■ Closed
---------------------	---

Local display

Plain text display	With information on cause and remedial measures
Backlight	Red backlighting indicates a device error.

 Status signal as per NAMUR recommendation NE 107

Interface/protocol



- Via digital communication:
 - PROFINET
- Via service interface
 - CDI-RJ45 service interface
 - WLAN interface

Plain text display	With information on cause and remedial measures
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Web browser

Plain text display	With information on cause and remedial measures
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Light emitting diodes (LED)


Status information	Status indicated by various light emitting diodes The following information is displayed depending on the device version: <ul style="list-style-type: none"> ▪ Supply voltage active ▪ Data transmission active ▪ Device alarm/error has occurred ▪ PROFINET network available ▪ PROFINET connection established ▪ PROFINET blinking feature  Diagnostic information via light emitting diodes →  154
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Low flow cut off The switch points for low flow cut off are user-selectable.

Galvanic isolation The outputs are galvanically isolated from one another and from earth (PE).


Protocol-specific data

Protocol	Application layer protocol for decentral device periphery and distributed automation, Version 2.3
Communication type	100 MBit/s
Conformity class	Conformance Class B
Netload Class	Netload Class II
Baud rates	Automatic 100 Mbit/s with full-duplex detection
Cycle times	From 8 ms
Polarity	Auto-polarity for automatic correction of crossed TxD and RxD pairs
Media Redundancy Protocol (MRP)	Yes
System redundancy support	System redundancy S2 (2 AR with 1 NAP)
Device profile	Application interface identifier 0xF600 Generic device
Manufacturer ID	0x11
Device type ID	0x843B
Device description files (GSD, DTM, DD)	Information and files under: <ul style="list-style-type: none"> ▪ www.endress.com On the product page for the device: Documents/Software → Device drivers ▪ www.profibus.org
Supported connections	<ul style="list-style-type: none"> ▪ 2 x AR (IO Controller AR) ▪ 1 x AR (IO-Supervisor Device AR connection allowed) ▪ 1 x Input CR (Communication Relation) ▪ 1 x Output CR (Communication Relation) ▪ 1 x Alarm CR (Communication Relation)
Configuration options for measuring device	<ul style="list-style-type: none"> ▪ DIP switches on the electronics module, for device name assignment (last part) ▪ Manufacturer-specific software (FieldCare, DeviceCare) ▪ Web browser ▪ Device master file (GSD), can be read out via the integrated Web server of the measuring device
Configuration of the device name	<ul style="list-style-type: none"> ▪ DIP switches on the electronics module, for device name assignment (last part) ▪ DCP protocol ▪ Process Device Manager (PDM) ▪ Integrated Web server

Supported functions	<ul style="list-style-type: none"> ▪ Identification & Maintenance Simple device identification via: <ul style="list-style-type: none"> ▪ Control system ▪ Nameplate ▪ Measured value status The process variables are communicated with a measured value status ▪ Blinking feature via the onsite display for simple device identification and assignment ▪ Device operation via operating tools (e.g. FieldCare, DeviceCare, SIMATIC PDM)
System integration	Information on system integration →  75. <ul style="list-style-type: none"> ▪ Cyclic data transmission ▪ Overview and description of the modules ▪ Status coding ▪ Startup configuration ▪ Factory setting

16.5 Power supply

Terminal assignment →  32

Device plugs available →  32

Pin assignment, device plug →  32

Supply voltage	Order code for "Power supply"	Terminal voltage		Frequency range
	Option D	DC 24 V	±20%	–
Option E	AC 100 to 240 V	–15 to +10%	50/60 Hz	
Option I	DC 24 V	±20%	–	
	AC 100 to 240 V	–15 to +10%	50/60 Hz	

Power consumption **Transmitter**
Max. 10 W (active power)


switch-on current	Max. 36 A (<5 ms) as per NAMUR Recommendation NE 21
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Current consumption **Transmitter**

- Max. 400 mA (24 V)
- Max. 200 mA (110 V, 50/60 Hz; 230 V, 50/60 Hz)

Power supply failure

- Totalizers stop at the last value measured.
- Depending on the device version, the configuration is retained in the device memory or in the pluggable data memory (HistoROM DAT).
- Error messages (incl. total operated hours) are stored.


Electrical connection →  33

Potential equalization →  39

Terminals Spring-loaded terminals: Suitable for strands and strands with ferrules.
Conductor cross-section 0.2 to 2.5 mm² (24 to 12 AWG).

Cable entries



- Cable gland: M20 × 1.5 with cable Ø 6 to 12 mm (0.24 to 0.47 in)
- Thread for cable entry:
 - NPT ½"
 - G ½"
 - M20

Cable specification →  29

16.6 Performance characteristics

Reference operating conditions

- Error limits based on ISO 11631
- Water with +15 to +45 °C (+59 to +113 °F) at 2 to 6 bar (29 to 87 psi)
- Specifications as per calibration protocol
- Accuracy based on accredited calibration rigs that are traced to ISO 17025.

 To obtain measured errors, use the *Applicator* sizing tool →  227

Maximum measured error o.r. = of reading; 1 g/cm³ = 1 kg/l; T = medium temperature

Base accuracy

 Design fundamentals →  240

Mass flow and volume flow (liquids)

±0.05 % o.r. (PremiumCal; order code for "Calibration flow", option D, for mass flow)
±0.10 % o.r.

Mass flow (gases)

±0.35 % o.r.

Density

±0.2 kg/m³ / ±0.0002 g/cm³

Valid between 20 °C and 60 °C. The measured error increases by 0.015 kg/(m³·°C) outside the temperature range

Valid range for density calibration: 0 to 2 000 kg/m³, +20 to +60 °C (+68 to +140 °F)

For highly accurate density measurement, avoid significant tensile stresses due to the installation and ensure the flow velocity in the nominal diameter is > 0.1 m/s.

Temperature

±0.1 °C ± 0.003 · T °C (±0.18 °F ± 0.003 · (T - 32) °F)

Zero point stability

DN		Zero point stability	
[mm]	[in]	[kg/h]	[lb/min]
25	1	0.36	0.013
50	2	1.8	0.066
80	3	5.4	0.20
100	4	11.5	0.42

Flow values

Flow values as turndown parameter depending on nominal diameter.

SI units

DN	1:1	1:10	1:20	1:50	1:100	1:500
[mm]	[kg/h]	[kg/h]	[kg/h]	[kg/h]	[kg/h]	[kg/h]
25	20 000	2 000	1 000	400	200	40
50	80 000	8 000	4 000	1 600	800	160
80	200 000	20 000	10 000	4 000	2 000	400
100	550 000	55 000	27 500	11 000	5 500	1 100

US units

DN	1:1	1:10	1:20	1:50	1:100	1:500
[inch]	[lb/min]	[lb/min]	[lb/min]	[lb/min]	[lb/min]	[lb/min]
1	736	73.6	36.8	14.7	7.4	1.5
2	2 944	294.4	147.2	58.9	29.5	5.9
3	7 360	736	368	147.2	73.6	14.7
4	20 240	2 024	1 012	404.8	202.4	40.5

Accuracy of outputs

The outputs have the following base accuracy specifications.

Current output

Accuracy	±5 µA
----------	-------

Pulse/frequency output

o.r. = of reading

Accuracy	Max. ±50 ppm o.r. (over the entire ambient temperature range)
----------	---

Repeatability

o.r. = of reading; 1 g/cm³ = 1 kg/l; T = medium temperature

Base repeatability

 Design fundamentals →  240

Mass flow and volume flow (liquids)

±0.025 % o.r.

Mass flow (gases)

±0.25 % o.r.

Density (liquids)

±0.1 kg/m³ / ±0.0001 g/cm³

Temperature

±0.05 °C ± 0.0025 · T °C (±0.09 °F ± 0.0015 · (T-32) °F)

Response time The response time depends on the configuration (damping).

Influence of ambient temperature

Current output

Temperature coefficient	Max. 1 µA/°C
--------------------------------	--------------

Pulse/frequency output

Temperature coefficient	No additional effect. Included in accuracy.
--------------------------------	---

Influence of medium temperature

Mass flow and volume flow

o.f.s. = of full scale value

When there is a difference between the temperature for zero point adjustment and the process temperature, the additional measured error of the sensor is typically

DN 25 (1"): ±0.0001 % o.f.s./°C (±0.00005 % o.f.s./°F)

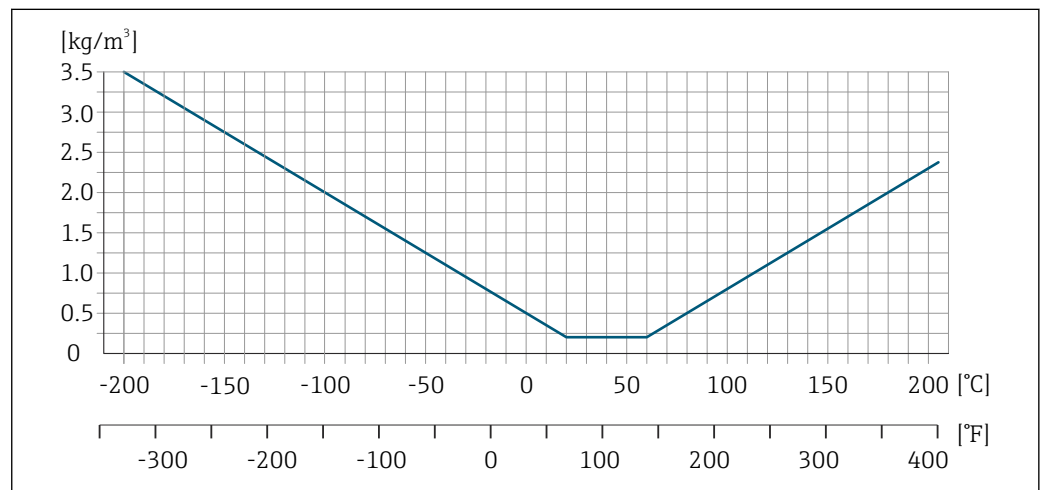
DN 50, 80, 100 (2", 3", 4"): ±0.00015 % o.f.s./°C (±0.000075 % o.f.s./°F)

The effect is reduced if zero point adjustment is performed at process temperature.

Density

When there is a difference between the density calibration temperature and the process temperature, the typical measured error of the sensor is

±0.015 kg/m³ /°C (±0.0075 kg/m³ /°F)



A0028731

Temperature

$$\pm 0.005 \cdot T \text{ } ^\circ\text{C} (\pm 0.005 \cdot (T - 32) \text{ } ^\circ\text{F})$$

Influence of medium pressure

Mass flow

DN		[% o.r./bar] ±0.0005	[% o.r./psi] ±0.00003
[mm]	[in]		
25	1	-0.0040	-0.00027
50	2	-0.0025	-0.00017
80	3	-0.0085	-0.00057
100	4	-0.0040	-0.00027

Volume flow

DN		[% o.r./bar] ±0.0008	[% o.r./psi] ±0.00005
[mm]	[in]		
25	1	-0.0011	-0.000073
50	2	+0.0009	+0.000060
80	3	-0.0061	-0.004070
100	4	-0.0034	-0.000227

Density

DN		[% o.r./bar] ±0.0006	[% o.r./psi] ±0.00004
[mm]	[in]		
25	1	-0.0029	-0.000193
50	2	-0.0034	-0.000227
80	3	-0.0024	-0.000160
100	4	-0.0006	-0.000040

Design fundamentals

o.r. = of reading, o.f.s. = of full scale value

BaseAccu = base accuracy in % o.r., BaseRepeat = base repeatability in % o.r.

MeasValue = measured value; ZeroPoint = zero point stability

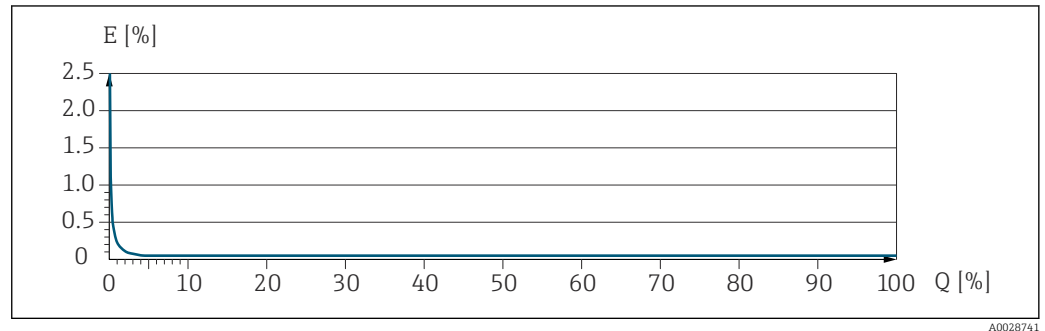
Calculation of the maximum measured error as a function of the flow rate

Flow rate	Maximum measured error in % o.r.
$\geq \frac{\text{ZeroPoint}}{\text{BaseAccu}} \cdot 100$ <small>A0021332</small>	$\pm \text{BaseAccu}$ <small>A0021339</small>
$< \frac{\text{ZeroPoint}}{\text{BaseAccu}} \cdot 100$ <small>A0021333</small>	$\pm \frac{\text{ZeroPoint}}{\text{MeasValue}} \cdot 100$ <small>A0021334</small>

Calculation of the maximum repeatability as a function of the flow rate

Flow rate	Maximum repeatability in % o.r.
$\geq \frac{1/2 \cdot \text{ZeroPoint}}{\text{BaseRepeat}} \cdot 100$ <small>A0021335</small>	$\pm \text{BaseRepeat}$ <small>A0021340</small>
$< \frac{1/2 \cdot \text{ZeroPoint}}{\text{BaseRepeat}} \cdot 100$ <small>A0021336</small>	$\pm 1/2 \cdot \frac{\text{ZeroPoint}}{\text{MeasValue}} \cdot 100$ <small>A0021337</small>

Example for maximum measured error



E Maximum measured error in % o.r. (example with PremiumCal)
 Q Flow rate in % of maximum full scale value



16.7 Installation

Installation conditions → 21

16.8 Environment

Ambient temperature range → 23 → 23

Temperature tables

-  Observe the interdependencies between the permitted ambient and fluid temperatures when operating the device in hazardous areas.
-  For detailed information on the temperature tables, see the separate document entitled "Safety Instructions" (XA) for the device.

Storage temperature -50 to +80 °C (-58 to +176 °F)

Climate class DIN EN 60068-2-38 (test Z/AD)

Degree of protection **Measuring device**

- As standard: IP66/67, type 4X enclosure
- When housing is open: IP20, type 1 enclosure
- Display module: IP20, type 1 enclosure
- With the order code for "Sensor options", option CM: IP69 can also be ordered

External WLAN antenna
 IP67

Vibration- and shock-resistance

Vibration sinusoidal, in accordance with IEC 60068-2-6

- 2 to 8.4 Hz, 3.5 mm peak
- 8.4 to 2 000 Hz, 1 g peak

Vibration broad-band random, according to IEC 60068-2-64

- 10 to 200 Hz, 0.003 g²/Hz
- 200 to 2 000 Hz, 0.001 g²/Hz
- Total: 1.54 g rms

Shock half-sine, according to IEC 60068-2-27

6 ms 30 g

Rough handling shocks, according to IEC 60068-2-31

Mechanical load

Never use the transmitter housing as a ladder or climbing aid.

Electromagnetic compatibility (EMC)

As per IEC/EN 61326 and NAMUR Recommendation 21 (NE 21)



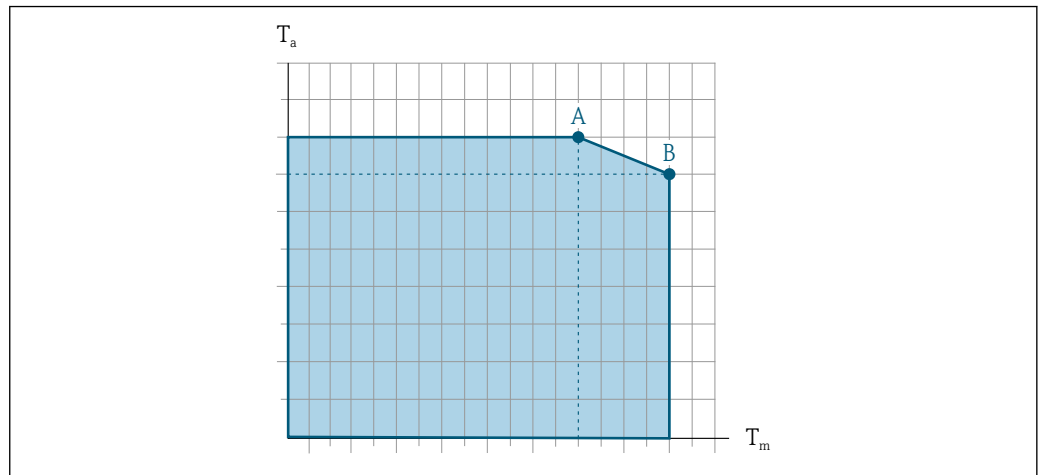
Details are provided in the Declaration of Conformity.

16.9 Process

Medium temperature range

Standard version	-50 to +205 °C (-58 to +401 °F)	Order code for "Measuring tube mat., wetted surface", option SA, SB
Low-temperature version	-196 to +150 °C (-320 to +302 °F) NOTICE Material fatigue due to excessive temperature difference! ▶ Maximum temperature difference of media used: 300 K	Order code for "Measuring tube mat., wetted surface", option LA

Dependency of ambient temperature on medium temperature



33 Exemplary representation, values in the table below.

T_a Ambient temperature range

T_m Medium temperature

A Maximum permitted medium temperature T_m at $T_{a\max} = 60\text{ °C}$ (140 °F); higher medium temperatures T_m require a reduced ambient temperature T_a

B Maximum permitted ambient temperature T_a for the maximum specified medium temperature T_m of the sensor



Values for devices used in the hazardous area:

Separate Ex documentation (XA) for the device → 256.

Version	Not insulated				Insulated			
	A		B		A		B	
	T_a	T_m	T_a	T_m	T_a	T_m	T_a	T_m
Standard version	60 °C (140 °F)	205 °C (401 °F)	-	-	60 °C (140 °F)	110 °C (230 °F)	50 °C (122 °F)	205 °C (401 °F)

Density 0 to 5 000 kg/m³ (0 to 312 lb/cf)

Pressure-temperature ratings



An overview of the pressure-temperature ratings for the process connections is provided in the "Technical Information" document

Sensor housing

The sensor housing is filled with helium and protects the electronics and mechanics inside.




If a measuring tube fails (e.g. due to process characteristics like corrosive or abrasive fluids), the fluid will initially be contained by the sensor housing.

In the event of a tube failure, the pressure level inside the sensor housing will rise according to the operating process pressure. If the user judges that the sensor housing burst pressure does not provide an adequate safety margin, the device can be fitted with a rupture disk. This prevents excessively high pressure from forming inside the sensor housing. Therefore, the use of a rupture disk is strongly recommended in applications involving high gas pressures, and particularly in applications in which the process pressure is greater than 2/3 of the sensor housing burst pressure.

If there is a need to drain the leaking medium into a discharge device, the sensor should be fitted with a rupture disk. Connect the discharge to the additional threaded connection .

If the sensor is to be purged with gas (gas detection), it should be equipped with purge connections.

 Do not open the purge connections unless the containment can be filled immediately with a dry, inert gas. The use of helium at low pressure is recommended for purging.

Maximum pressure: 0.5 bar (7.3 psi)

Burst pressure of the sensor housing


The following sensor housing burst pressures are only valid for standard devices and/or devices equipped with closed purge connections (not opened/as delivered).

If a device fitted with purge connections (order code for "Sensor option", option CH "Purge connection") is connected to the purge system, the maximum pressure is determined by the purge system itself or by the device, depending on which component has the lower pressure classification.

If the device is fitted with a rupture disk (order code for "Sensor option", option CA "Rupture disk"), the rupture disk trigger pressure is decisive .


The sensor housing burst pressure refers to a typical internal pressure which is reached prior to mechanical failure of the sensor housing and which was determined during type testing. The corresponding type test declaration can be ordered with the device (order code for "Additional approval", option LN "Sensor housing burst pressure, type test").

DN		Sensor housing burst pressure	
[mm]	[in]	[bar]	[psi]
25	1	220	3 191
50	2	160	2 320
80	3	150	2 175
100	4	120	1 740

 For information on the dimensions: see the "Mechanical construction" section of the "Technical Information" document

Rupture disk

To increase the level of safety, a device version with a rupture disk with a trigger pressure of 10 to 15 bar (145 to 217.5 psi) can be used (order code for "Sensor option", option "rupture disk").



 For information on the dimensions of the rupture disk: see the "Mechanical construction" section of the "Technical Information" document

Flow limit

Select the nominal diameter by optimizing between the required flow range and permissible pressure loss.

 For an overview of the full scale values for the measuring range, see the "Measuring range" section →  229

- The minimum recommended full scale value is approx. 1/20 of the maximum full scale value
- In most applications, 20 to 50 % of the maximum full scale value can be considered ideal
- A low full scale value must be selected for abrasive media (such as liquids with entrained solids): flow velocity < 1 m/s (< 3 ft/s).

 To calculate the flow limit, use the *Applicator* sizing tool →  227

Pressure loss

To calculate the pressure loss, use the *Applicator* sizing tool → 227

System pressure

16.10 Mechanical construction

Design, dimensions



For the dimensions and installation lengths of the device, see the "Technical Information" document, "Mechanical construction" section.

Weight

All values (weight exclusive of packaging material) refer to devices with EN/DIN PN 40 flanges. Weight specifications including transmitter as per order code for "Housing", option A "Aluminum, coated".

Different values due to different transmitter versions:

- Transmitter version for the hazardous area
(Order code for "Housing", option A "Aluminum, coated"; Ex d): +2 kg (+4.4 lbs)
- Cast transmitter version, stainless
(Order code for "Housing", option L "Cast, stainless"): +6 kg (+13 lbs)
- Transmitter version for hygienic area
(Order code for "Housing", option B "Stainless, hygienic"): +0.2 kg (+0.44 lbs)

Weight in SI units

DN [mm]	Weight [kg]
25	11
50	33
80	60
100	149

Weight in US units

DN [in]	Weight [lbs]
1	24
2	73
3	132
4	329

Materials

Transmitter housing

Order code for "Housing":

- Option **A** "Aluminum, coated": aluminum, AlSi10Mg, coated
- Option **B** "Stainless, hygienic": stainless steel, 1.4404 (316L)
- Option **L** "Cast, stainless": cast, stainless steel, 1.4409 (CF3M) similar to 316L

Window material

Order code for "Housing":

- Option **A** "Aluminum, coated": glass
- Option **B** "Stainless, hygienic": polycarbonate
- Option **L** "Cast, stainless": glass

Seals

Order code for "Housing":

Option **B** "Stainless, hygienic": EPDM and silicone

Cable entries/cable glands

Order code for "Housing", option A "Aluminum, coated"

The various cable entries are suitable for hazardous and non-hazardous areas.

Cable entry/cable gland	Material
Coupling M20 × 1.5	Non-Ex: plastic
	Z2, D2, Ex d/de: brass with plastic
Adapter for cable entry with female thread G ½"	Nickel-plated brass
Adapter for cable entry with female thread NPT ½"	

Order code for "Housing", option B "Stainless, hygienic"

The various cable entries are suitable for hazardous and non-hazardous areas.

Cable entry/cable gland	Material
Cable gland M20 × 1.5	Plastic
Adapter for cable entry with female thread G ½"	Nickel-plated brass
Adapter for cable entry with female thread NPT ½"	

Order code for "Housing", option L "Cast, stainless"

The various cable entries are suitable for hazardous and non-hazardous areas.

Cable entry/cable gland	Material
Cable gland M20 × 1.5	Stainless steel, 1.4404 (316L)
Adapter for cable entry with female thread G ½"	
Adapter for cable entry with female thread NPT ½"	

Sensor housing

- Acid and alkali-resistant outer surface
- Stainless steel, 1.4404 (316L)

Measuring tubes

Stainless steel, 1.4404 (316/316L); manifold: stainless steel, 1.4404 (316/316L)

Process connections

Flanges according to EN 1092-1 (DIN 2501) / according to ASME B16.5 / as per JIS B2220:

Stainless steel, 1.4404 (F316/F316L)



Available process connections → 247

Seals

Welded process connections without internal seals

Accessories

Protective cover

Stainless steel, 1.4404 (316L)

External WLAN antenna

- Antenna: ASA plastic (acrylic ester-styrene-acrylonitrile) and nickel-plated brass
- Adapter: Stainless steel and nickel-plated brass
- Cable: Polyethylene
- Plug: Nickel-plated brass
- Angle bracket: Stainless steel

Process connections

Fixed flange connections:

- EN 1092-1 (DIN 2501) flange
- EN 1092-1 (DIN 2512N) flange
- ASME B16.5 flange
- JIS B2220 flange



Process connection materials → 247

Surface roughness

All data relate to parts in contact with fluid. The following surface roughness quality can be ordered.

- Not polished
- $Ra_{max} = 0.76 \mu\text{m}$ (30 μin)
- $Ra_{max} = 0.38 \mu\text{m}$ (15 μin)

16.11 Human interface**Languages**

Can be operated in the following languages:



- Via local operation
 - English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Korean, Bahasa (Indonesian), Vietnamese, Czech, Swedish
- Via Web browser
 - English, German, French, Spanish, Italian, Dutch, Portuguese, Polish, Russian, Turkish, Chinese, Japanese, Korean, Bahasa (Indonesian), Vietnamese, Czech, Swedish
- Via "FieldCare", "DeviceCare" operating tool: English, German, French, Spanish, Italian, Chinese, Japanese

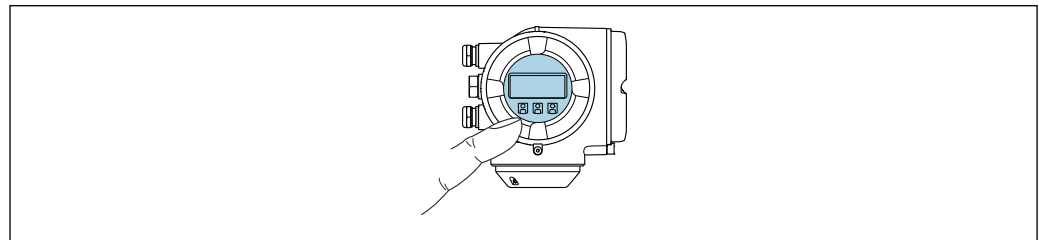
Local operation

Via display module


Equipment:

- Order code for "Display; operation", option F "4-line, illuminated, graphic display; touch control"
- Order code for "Display; operation", option G "4-line, illuminated, graphic display; touch control + WLAN"

 Information about WLAN interface →  68






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 34 Operation with touch control



Display elements

- 4-line, illuminated, graphic display
- White background lighting; switches to red in event of device errors
- Format for displaying measured variables and status variables can be individually configured
- Permitted ambient temperature for the display: -20 to +60 °C (-4 to +140 °F)
The readability of the display may be impaired at temperatures outside the temperature range.

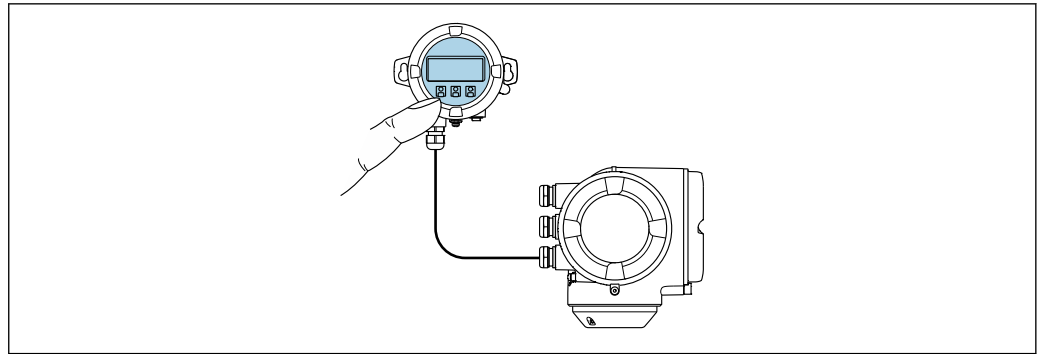
Operating elements

- External operation via touch control (3 optical keys) without opening the housing: , , 
- Operating elements also accessible in the various zones of the hazardous area

Via remote display and operating module DKX001

 The remote display and operating module DKX001 is available as an optional extra →  225.

- The remote display and operating module DKX001 is only available for the following housing versions, order code for "Housing":
 - Option A "Aluminum, coated"
 - Option L "Cast, stainless"
- The measuring device is always supplied with a dummy cover when the remote display and operating module DKX001 is ordered directly with the measuring device. Display or operation at the transmitter is not possible in this case.
- If ordered subsequently, the remote display and operating module DKX001 may not be connected at the same time as the existing measuring device display module. Only one display or operation unit may be connected to the transmitter at any one time.



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35 Operation via remote display and operating module DKX001

Display and operating elements

The display and operating elements correspond to those of the display module → 248.

Housing material

The housing material of the display and operating module DKX001 depends on the choice of transmitter housing material.

Transmitter housing		Remote display and operating module
Order code for "Housing"	Material	Material
Option A "Aluminum, coated"	AlSi10Mg, coated	AlSi10Mg, coated
Option L "Cast, stainless"	Cast stainless steel, 1.4409 (CF3M) similar to 316L	1.4409 (CF3M)

Cable entry

Corresponds to the choice of transmitter housing, order code for "Electrical connection".

Connecting cable

→ 30

Dimensions






Information on the dimensions:

"Mechanical construction" section of the "Technical Information" document.

Remote operation → 67

Service interface → 68

Supported operating tools Different operating tools can be used for local or remote access to the measuring device. Depending on the operating tool used, access is possible with different operating units and via a variety of interfaces.

Supported operating tools	Operating unit	Interface	Additional information
Web browser	Notebook, PC or tablet with Web browser	<ul style="list-style-type: none"> ■ CDI-RJ45 service interface ■ WLAN interface ■ Ethernet-based fieldbus (EtherNet/IP, PROFINET) 	Special Documentation for device →  257
DeviceCare SFE100	Notebook, PC or tablet with Microsoft Windows system	<ul style="list-style-type: none"> ■ CDI-RJ45 service interface ■ WLAN interface ■ Fieldbus protocol 	→  227
FieldCare SFE500	Notebook, PC or tablet with Microsoft Windows system	<ul style="list-style-type: none"> ■ CDI-RJ45 service interface ■ WLAN interface ■ Fieldbus protocol 	→  227

 Other operating tools based on FDT technology with a device driver such as DTM/iDTM or DD/EDD can be used for device operation. These operating tools are available from the individual manufacturers. Integration into the following operating tools, among others, is supported:

- Field Device Manager (FDM) by Honeywell → www.honeywellprocess.com
- FieldMate by Yokogawa → www.yokogawa.com
- PACTWare → www.pactware.com

The associated device description files are available at: www.endress.com → Downloads


Web server



Thanks to the integrated Web server, the device can be operated and configured via a Web browser and via a service interface (CDI-RJ45) or via a WLAN interface. The structure of the operating menu is the same as for the local display. In addition to the measured values, status information on the device is also displayed and allows the user to monitor the status of the device. Furthermore the device data can be managed and the network parameters can be configured.

A device that has a WLAN interface (can be ordered as an option) is required for the WLAN connection: order code for "Display; operation", option G "4-line, illuminated; touch control + WLAN". The device acts as an Access Point and enables communication by computer or a mobile handheld terminal.


Supported functions

Data exchange between the operating unit (such as a notebook for example) and the measuring device:

- Upload the configuration from the measuring device (XML format, configuration backup)
- Save the configuration to the measuring device (XML format, restore configuration)
- Export event list (.csv file)
- Export parameter settings (.csv file or PDF file, document the measuring point configuration)
- Export the Heartbeat verification log (PDF file, only available with the "Heartbeat Verification" application package)
- Flash firmware version for device firmware upgrade, for instance
- Download driver for system integration
- Visualize up to 1000 saved measured values (only available with the **Extended HistoROM** application package →  255)

 Web server special documentation →  257

HistoROM data management The measuring device features HistoROM data management. HistoROM data management comprises both the storage and import/export of key device and process data, making operation and servicing far more reliable, secure and efficient.

 When the device is delivered, the factory settings of the configuration data are stored as a backup in the device memory. This memory can be overwritten with an updated data record, for example after commissioning.

Additional information on the data storage concept

There are different types of data storage units in which device data are stored and used by the device:

	Device memory	T-DAT	S-DAT
Available data	<ul style="list-style-type: none"> ▪ Event logbook such as diagnostic events for example ▪ Parameter data record backup ▪ Device firmware package ▪ Driver for system integration for exporting via Web server, e.g.: GSDML for PROFINET 	<ul style="list-style-type: none"> ▪ Measured value logging ("Extended HistoROM" order option) ▪ Current parameter data record (used by firmware at run time) ▪ Peakhold indicator (min/max values) ▪ Totalizer values 	<ul style="list-style-type: none"> ▪ Sensor data: nominal diameter etc. ▪ Serial number ▪ Calibration data ▪ Device configuration (e.g. SW options, fixed I/O or multi I/O)
Storage location	Fixed on the user interface board in the connection compartment	Attachable to the user interface board in the connection compartment	In the sensor plug in the transmitter neck part

Data backup

Automatic

- The most important device data (sensor and transmitter) are automatically saved in the DAT modules
- If the transmitter or measuring device is replaced: once the T-DAT containing the previous device data has been exchanged, the new measuring device is ready for operation again immediately without any errors
- If the sensor is replaced: once the sensor has been replaced, new sensor data are transferred from the S-DAT in the measuring device and the measuring device is ready for operation again immediately without any errors
- If exchanging the electronics module (e.g. I/O electronics module): Once the electronics module has been replaced, the software of the module is compared against the current device firmware. The module software is upgraded or downgraded where necessary. The electronics module is available for use immediately afterwards and no compatibility problems occur.

Manual

Additional parameter data record (complete parameter settings) in the integrated device memory HistoROM backup for:

- Data backup function
Backup and subsequent restoration of a device configuration in the device memory HistoROM backup
- Data comparison function
Comparison of the current device configuration with the device configuration saved in the device memory HistoROM backup

Data transfer

Manual

- Transfer of a device configuration to another device using the export function of the specific operating tool, e.g. with FieldCare, DeviceCare or Web server: to duplicate the configuration or to store in an archive (e.g. for backup purposes)
- Transmission of the drivers for system integration via Web server, e.g.: GSDML for PROFINET

Event list

Automatic

- Chronological display of up to 20 event messages in the events list
- If the **Extended HistoROM** application package (order option) is enabled: up to 100 event messages are displayed in the events list along with a time stamp, plain text description and remedial measures
- The events list can be exported and displayed via a variety of interfaces and operating tools e.g. DeviceCare, FieldCare or Web server


Data logging

Manual

If the **Extended HistoROM** application package (order option) is enabled:

- Record up to 1 000 measured values via 1 to 4 channels
- User configurable recording interval
- Record up to 250 measured values via each of the 4 memory channels
- Export the measured value log via a variety of interfaces and operating tools e.g. FieldCare, DeviceCare or web server


16.12 Certificates and approvals

 Currently available certificates and approvals can be called up via the product configurator.

CE mark	The device meets the legal requirements of the applicable EU Directives. These are listed in the corresponding EU Declaration of Conformity along with the standards applied. Endress+Hauser confirms successful testing of the device by affixing to it the CE mark.
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Ex approval	The devices are certified for use in hazardous areas and the relevant safety instructions are provided in the separate "Safety Instructions" (XA) document. Reference is made to this document on the nameplate.
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Sanitary compatibility	<ul style="list-style-type: none"> ▪ 3-A approval <ul style="list-style-type: none"> ▪ Only measuring devices with the order code for "Additional approval", option LP "3A" have 3-A approval. ▪ The 3-A approval refers to the measuring device. ▪ When installing the measuring device, ensure that no liquid can accumulate on the outside of the measuring device. Remote transmitters must be installed in accordance with the 3-A Standard. ▪ Accessories (e.g. heating jacket, weather protection cover, wall holder unit) must be installed in accordance with the 3-A Standard. Each accessory can be cleaned. Disassembly may be necessary under certain circumstances. ▪ EHEDG-tested Only devices with the order code for "Additional approval", option LT "EHEDG" have been tested and meet the requirements of the EHEDG. To meet the requirements for EHEDG certification, the device must be used with process connections in accordance with the EHEDG position paper entitled "Easy Cleanable Pipe Couplings and Process Connections" (www.ehedg.org). ▪ FDA ▪ Food Contact Materials Regulation (EC) 1935/2004
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Pharmaceutical compatibility	<ul style="list-style-type: none"> ■ FDA 21 CFR 177 ■ USP <87> ■ USP <88> Class VI 121 °C ■ TSE/BSE Certificate of Suitability ■ cGMP <p> Devices with order code for "Test, certificate", option JG "Compliance with requirements derived from cGMP, declaration" are in accordance with cGMP requirements relating to the surfaces of wetted parts, design, FDA 21 CFR material conformity, USP Class VI tests and TSE/BSE-compliance.</p> <p>A manufacturer's declaration specific to the serial number is supplied with the device.</p>
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Certification PROFINET	<p>PROFINET interface</p> <p>The measuring device is certified and registered by the PNO (PROFIBUS User Organization). The measuring system meets all the requirements of the following specifications:</p> <ul style="list-style-type: none"> ■ Certified according to: <ul style="list-style-type: none"> ■ Test specification for PROFINET devices ■ PROFINET Security Level 2 – Netload Class ■ The device can also be operated with certified devices of other manufacturers (interoperability) ■ The device supports PROFINET S2 system redundancy.
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Pressure Equipment Directive	<ul style="list-style-type: none"> ■ With the identification PED/G1/x (x = category) on the sensor nameplate, Endress+Hauser confirms conformity with the "Essential Safety Requirements" specified in Appendix I of the Pressure Equipment Directive 2014/68/EU. ■ Devices not bearing this marking (PED) are designed and manufactured according to good engineering practice. They meet the requirements of Article 4 paragraph 3 of the Pressure Equipment Directive 2014/68/EU. The range of application is indicated in tables 6 to 9 in Annex II of the Pressure Equipment Directive 2014/68/EU.
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Radio approval	<p>The measuring device has radio approval.</p> <p> For detailed information regarding radio approval, see Special Documentation →  257</p>
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Additional certification	<p>CRN approval</p> <p>Some device versions have CRN approval. A CRN-approved process connection with a CSA approval must be ordered for a CRN-approved device.</p> <p>Tests and certificates</p> <ul style="list-style-type: none"> ■ EN10204-3.1 material certificate, parts and sensor housing in contact with medium ■ Pressure testing, internal procedure, inspection certificate ■ PMI test (XRF), internal procedure, wetted parts, test report ■ Compliance with requirements derived from cGMP, Declaration ■ EN10204-2.1 confirmation of compliance with the order and EN10204-2.2 test report
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Testing of welded connections

Option	Test standard				Component	
	ISO 23277 AL2x (PT) ISO 10675-1 AL1 (RT, DR)	ASME B31.3 NFS	ASME VIII Div.1 Appx. 4+8	NORSOK M-601	Measuring tube	Process connection
CF	x				PT	RT
KK		x			PT	RT
KP			x		PT	RT
KR				x	VT, PT	VT, RT
K1	x				PT	DR
K2		x			PT	DR
K3			x		PT	DR
K4				x	VT, PT	VT, DR
PT = penetrant testing, RT = radiographic testing, VT = visual testing, DR = digital radiography All options with test report						



Other standards and guidelines

- EN 60529
Degrees of protection provided by enclosures (IP code)
- IEC/EN 60068-2-6
Environmental influences: Test procedure - Test Fc: vibrate (sinusoidal).
- IEC/EN 60068-2-31
Environmental influences: Test procedure - Test Ec: shocks due to rough handling, primarily for devices.
- EN 61010-1
Safety requirements for electrical equipment for measurement, control and laboratory use - general requirements
- IEC/EN 61326
Emission in accordance with Class A requirements. Electromagnetic compatibility (EMC requirements).
- NAMUR NE 21
Electromagnetic compatibility (EMC) of industrial process and laboratory control equipment
- NAMUR NE 32
Data retention in the event of a power failure in field and control instruments with microprocessors
- NAMUR NE 43
Standardization of the signal level for the breakdown information of digital transmitters with analog output signal.
- NAMUR NE 53
Software of field devices and signal-processing devices with digital electronics
- NAMUR NE 80
The application of the pressure equipment directive to process control devices
- NAMUR NE 105
Specifications for integrating fieldbus devices in engineering tools for field devices
- NAMUR NE 107
Self-monitoring and diagnosis of field devices
- NAMUR NE 131
Requirements for field devices for standard applications
- NAMUR NE 132
Coriolis mass meter
- ETSI EN 300 328
Guidelines for 2.4 GHz radio components.
- EN 301489
Electromagnetic compatibility and radio spectrum matters (ERM).

16.13 Application packages

Many different application packages are available to enhance the functionality of the device. Such packages might be needed to address safety aspects or specific application requirements.

The application packages can be ordered with the device or subsequently from Endress+Hauser. Detailed information on the order code in question is available from your local Endress+Hauser sales center or on the product page of the Endress+Hauser website: www.endress.com.



 Detailed information on the application packages:
Special Documentation for the device →  256

Diagnostics functions	Package	Description
	Extended HistoROM	<p>Comprises extended functions concerning the event log and the activation of the measured value memory.</p> <p>Event log: Memory volume is extended from 20 message entries (standard version) to up to 100 entries.</p> <p>Data logging (line recorder):</p> <ul style="list-style-type: none"> ▪ Memory capacity for up to 1000 measured values is activated. ▪ 250 measured values can be output via each of the 4 memory channels. The recording interval can be defined and configured by the user. ▪ Measured value logs can be accessed via the local display or operating tool e.g. FieldCare, DeviceCare or Web server.
Heartbeat Technology	Package	Description
	Heartbeat Verification +Monitoring	<p>Heartbeat Verification Meets the requirement for traceable verification to DIN ISO 9001:2008 Chapter 7.6 a) "Control of monitoring and measuring equipment".</p> <ul style="list-style-type: none"> ▪ Functional testing in the installed state without interrupting the process. ▪ Traceable verification results on request, including a report. ▪ Simple testing process via local operation or other operating interfaces. ▪ Clear measuring point assessment (pass/fail) with high test coverage within the framework of manufacturer specifications. ▪ Extension of calibration intervals according to operator's risk assessment. <p>Heartbeat Monitoring Continuously supplies data, which are characteristic of the measuring principle, to an external condition monitoring system for the purpose of preventive maintenance or process analysis. These data enable the operator to:</p> <ul style="list-style-type: none"> ▪ Draw conclusions - using these data and other information - about the impact process influences (such as corrosion, abrasion, buildup etc.) have on the measuring performance over time. ▪ Schedule servicing in time. ▪ Monitor the process or product quality, e.g. gas pockets.
Concentration	Package	Description
	Concentration	<p>Calculation and outputting of fluid concentrations</p> <p>The measured density is converted to the concentration of a substance of a binary mixture using the "Concentration" application package:</p> <ul style="list-style-type: none"> ▪ Choice of predefined fluids (e.g. various sugar solutions, acids, alkalis, salts, ethanol etc.) ▪ Common or user-defined units ("Brix", "Plato", % mass, % volume, mol/l etc.) for standard applications. ▪ Concentration calculation from user-defined tables.


Petroleum

Package	Description
Petroleum	<p>The most important parameters for the Oil & Gas Industry can be calculated and displayed with this application package.</p> <ul style="list-style-type: none"> ▪ Corrected volume flow and calculated reference density in accordance with the "API Manual of Petroleum Measurement Standards, Chapter 11.1" ▪ Water content, based on density measurement ▪ Weighted mean of the density and temperature

16.14 Accessories

 Overview of accessories available for order →  225

16.15 Supplementary documentation

 For an overview of the scope of the associated Technical Documentation, refer to the following:

- *W@M Device Viewer* (www.endress.com/deviceviewer): Enter the serial number from nameplate
- *Endress+Hauser Operations App*: Enter the serial number from the nameplate or scan the 2D matrix code (QR code) on the nameplate

Standard documentation

Brief Operating Instructions

Brief Operating Instructions for the sensor

Measuring device	Documentation code
Proline Promass Q	KA01262D

Brief Operating Instructions for transmitter

Measuring device	Documentation code
Proline 300	KA01341D

Technical Information

Measuring device	Documentation code
Promass Q 300	TI01277D

Description of Device Parameters

Measuring device	Documentation code
Promass 300	GP01115D

Device-dependent additional documentation

Safety instructions

Safety instructions for electrical equipment for hazardous areas.

Contents	Documentation code
ATEX/IECEX Ex d/Ex de	XA01405D
ATEX/IECEX Ex ec	XA01439D
cCSAus XP	XA01373D

Contents	Documentation code
cCSAus Ex d/ Ex de	XA01372D
cCSAus Ex nA	XA01507D
INMETRO Ex d/Ex de	XA01468D
INMETRO Ex ec	XA01470D
NEPSI Ex d/Ex de	XA01469D
NEPSI Ex nA	XA01471D
EAC Ex d/Ex de	XA01656D
EAC Ex nA	XA01657D
JPN Ex d	XA01778D



Remote display and operating module DKX001

Contents	Documentation code
ATEX/IECEX Ex i	XA01494D
ATEX/IECEX Ex ec	XA01498D
cCSAus IS	XA01499D
cCSAus Ex nA	XA01513D
INMETRO Ex i	XA01500D
INMETRO Ex ec	XA01501D
NEPSI Ex i	XA01502D
NEPSI Ex nA	XA01503D

Special Documentation

Contents	Documentation code
Information on the Pressure Equipment Directive	SD01614D
Remote display and operating module DKX001	SD01763D
Radio approvals for WLAN interface for A309/A310 display module	SD01793D
Web server	SD01969D
Heartbeat Technology	SD01988D
Concentration measurement	SD02005D
Petroleum	SD02099D

Installation Instructions

Contents	Comment
Installation instructions for spare part sets and accessories	<ul style="list-style-type: none"> ▪ Access the overview of all the available spare part sets via <i>W@M Device Viewer</i> →  223 ▪ Accessories available for order with Installation Instructions →  225

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